

State of Ohio Department of Administrative Services
Addendum 3 to The Ohio State University Medical Center
On Demand Software Subscription License Agreement
(MCSA0013 – ServiceNow)

This Addendum 3 is entered into by and between the Ohio Department of Administrative Services ('DAS') on behalf of itself and Subscribing Entities and Cooperative Purchasing Members as defined in Addendum signed on 9/14/2013 by the State and ServiceNow, Inc. (as successor-in-interest to Service-now.com) ('Service Provider'), and is made effective as of date signed by the State ('Effective Date.'). This Addendum 3 replaces in its entirety, Addendum 2 effective 7/5/2016 to the Ohio State University Medical Center On Demand Software Subscription License Agreement, Contract Number 15708TB, dated July 17, 2008 (the 'Agreement'), and incorporated the terms and conditions of the Agreement herein except to the extent such terms and conditions may be expressly revised herein. In the event of a conflict or inconsistency between the terms and conditions of Addendum 3 and the terms and conditions of the Agreement, the terms and conditions of Addendum 3 shall prevail and take precedence over any such conflicting or inconsistent terms and conditions set forth in the Agreement. Termination or non-renewal of the Agreement shall not affect the effectiveness of the incorporation of the terms and conditions of the Agreement into this Addendum 3. The parties understand and agree that this Addendum 3 does not in any manner modify, revise or expand upon the terms and conditions of the Agreement which terms and conditions remain unchanged and in full force and effect. DAS, Subscribing Entities and Cooperative Purchasing Members shall contract for Service Provider's subscription services by way of executing Service Provider's then-current Order Form, which Order Form shall be subject to and incorporate the terms and conditions of this Addendum 3. This Addendum 3 shall remain in effect as long as any executory Order Form(s) is in effect, after which this Addendum 3 shall automatically expire.

Revised Pricing Table

Attached Exhibit A pricing table will replace, in its entirety, Exhibit A previously approved on 7/5/2016. Upon the expiration of a Subscribing Entity's Order Form with Service Provider in effect as of the Addendum 3 Effective Date, the Subscribing Entity may enter into a renewal Order Form based on the revised pricing table, provided that the annual subscription fees are equal to or greater than those of the expiring Order form. For the avoidance of doubt, the pricing in Addendum 3 shall only be valid for orders that are mutually-executed during the period between the Addendum 3 Effective Date and May 31, 2020.

In Witness Whereof, the Parties have executed this Addendum 3, which is effective on the date the State's duly authorized representative signs it on behalf of the State, ("Effective Date").

SERVICENOW

STATE OF OHIO

DEPARTMENT OF ADMINISTRATIVE SERVICES

DocuSigned by:
Paul Curtis
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By: Paul Curtis

By: Matthew M. Damschroder

Title: Senior Director, Orders to Cash

Title: Director

Date: September 9, 2019

Department of Administrative Services

Date: 10/7/19

DS
JP

Corporate Counsel

