

Amendment #6
to
Service Attachment #5

This Amendment ("Amendment") is entered into by and between the State of Ohio, through the Department of Administrative Services ("State") and Cincinnati Bell Technology Solutions Inc. ("Service Provider"). This is an Amendment to Service Attachment 5 to the Master Cloud Services Agreement ("MCSA0003") – Service Attachment 5 related provisions, product offerings, and pricing last signed by the State on August 25, 2015 for the replacement of Service Attachments 1 and 2.

Service Provider and the State hereby agree to modify the Contract as follows:

Purpose: The purpose of this Amendment is to make revisions to Service Attachment 5, dated August 25, 2015 to reduce the Toll Free rate in section 5.4.3 and reduce the cost of the DID numbers in section 5.5.1

5.4.3 Off Network Interstate, International Long Distance Call, and Dedicated Inbound Only Toll Free

An Off Network Interstate long distance call is identified as a call made within the United States borders but outside the Ohio state lines. An Off Network International long distance call refers to a world-wide call made to any country that is outside the United States borders. These types of Off Network calls do not count towards the MOU.

The Dedicated Toll Free Inbound Only Add-On allows connection to the PSTN and offers existing profile, SIP and Contact Call Center users (Subscribers) a viable alternative to traditional PSTN connectivity. This also allows a Subscribing Entity to supplement a service to the existing NGTS service as an Add On item that is invoiced as a line item on the same bill.

Type of Call	Flat Rate
Interstate Long Distance	\$.012 per minute
International Long Distance	Refer to Exhibit F of Service Attachment 1 for Rates
Dedicated Toll Free Inbound	\$.0135 per minute
Any Inbound call to the Enterprise Contact Center	\$.0135 per minute

Add Section 5.4.3.1 Table to provide Dedicated Toll Free Inbound Tiered Pricing. CBTS reserves the right to adjust the unit rate monthly based on actual usage

Monthly MOU Scale	Unit Rate
0 - 500,000	\$ 0.0135
500,001 - 999,999	\$ 0.0130
1,000,000 - 2,500,000	\$ 0.0125
2,500,001 - 5,000,000	\$ 0.0120
5,000,001 - 7,500,000	\$ 0.0115

5.5.1 SIP Service Fee and Equipment Setup Cost

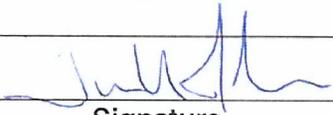
1 SIP Call Path = 1 Subscriber Profile

SIP Trunk Service for Total Number of Users	SIP Service Fee Rate Per Month	One Time SIP Equipment Setup Fee
SIP Port and Access	N/A	N/A
SIP Call Path for 0-500 Users	\$23	\$600.00
SIP Call Path for 501-1000 Users	\$21	\$600.00
SIP Call Path for 1001-2000 Users	\$19	\$600.00
SIP Call Path for 2001-3000 Users	\$17	\$600.00

1. Price is based on one (1) Concurrent Call Path for 6000 MOU maximum per month.
2. There is a one-time charge for equipment and Setup Fee per Subscribing Entity.
3. There is a Call Path monthly charge of \$.008 per minute for each minute over the 6000 total maximum.
4. There is a monthly ported DIDs charge of \$.25 per DID.

SIGNATURE PAGE TO FOLLOW

In Witness Whereof, the Parties have executed this Amendment, which is effective on the date the State's duly authorized representative signs it on behalf of the State, ("Effective Date").

CBTS	STATE OF OHIO, DEPARTMENT OF ADMINISTRATIVE SERVICES
 Signature	 Signature
Tim Lousky Printed Name	Robert Blair Printed Name
Regional Director Title	DAS Director Title
1/26/2017 Date	2/7/17 Effective Date