Amendment #2 to Service Attachment #5

This Amendment Number 2 ("Amendment) is entered into by and between the State of Ohio, through the Department of Administrative Services ("State") and Cincinnati Bell Technology Solutions Inc. ("Service Provider"). This is an Amendment to Service Attachment 5 to the Master Cloud Services Agreement ("MCSA0003") — Service Attachment 5 related provisions, product offerings, and pricing last signed by the State on August 25, 2015 for the replacement of Service Attachments 1 and 2.

Service Provider and the State hereby agree to modify the Contract as follows:

Purpose: The purpose of this Amendment is to make revisions to Service Attachment 5, dated August 25, 2015, specifically, provisions in Section 5.1

Add Sections 5.1.8, and title 'Voicemail-Only Profile"

5.1.8 Voicemail-Only Profile

Voicemail Profile refers to the use of a profile that provides a DID, a Voicemail box, Voicemail to email notification and voicemail to email.wav. This profile allows users to listen to their voicemail remotely from any device. The purchase of a phone is not required for the Voicemail-Only profile

Voicemall-Only Cost

Voicemail-Only Profile	Flat Rate per Month
Voicemail-Only	\$4.25

SIGNATURE PAGE TO FOLLOW

In Witness Whereof, the Parties have executed this Amendment, which is effective on the date the State's duly authorized representative signs it on behalf of the State, ("Effective Date").

	STATE OF OHIO,
CBTS	DEPARTMENT OF
	ADMINISTRATIVE SERVICES
Julia	Robert Blands
Signature	Signature
6 11	
Tinothy I Lansway	Robert Blair
Printed Name /	Printed Name
Regional Director	DAS Director
Title	Title
5 April 2016	
Date	Effective Date
	4/8/16