

**Amendment #1
To
Service Attachment 5**

This Amendment Number 1 ("Amendment") is entered into by and between the State of Ohio, through the Department of Administrative Services ("State") and Cincinnati Bell Technology Solutions Inc. ("Service Provider"). This is an Amendment to Service Attachment 5 to the Master Cloud Services Agreement ("MCSA0003") – Service Attachment 5 Salesforce related provisions, product offerings, and pricing last signed by the State on August 25, 2015 for the replacement of Service Attachments 1 and 2.

Service Provider and the State hereby agree to modify the Contract as follows:

5.11 Equipment Purchases

Equipment may be purchased through the Hardware Catalog available online at:

http://www.cbts.net/assets/PDFs/Customer%20Documents/NGTS_Hardware_Catalog.pdf

The hardware elements and the purchase prices in the Catalog will be accurate and reflect hardware cost (not including shipping) to the purchaser at the time an Order is placed. Changes to the Catalog for both elements and price will be governed, monitored, and approved by the State of Ohio DAS/OIT designee. Subscribers are not required to purchase from the State Catalog. Purchases by Subscribers not through the State approved Catalog may be subject to Controlling Board approval depending on total cost. The Service Provider will include estimated shipping charges as a separate line item on the quote provided to the Subscribing Entity.

Purchasers should reference Section 10 – Service Specific Terms and Conditions, Item 7 – Freight for Contract provision regarding shipping charges.

This Amendment shall become effective as of the date of State's signature and shall remain in full force and effect for the term of the Contract. Except as modified by this Amendment, all of the terms and conditions of the MCSA and Service Attachment 5 shall remain in full force and effect.

IN WITNESS WHEREOF, the Parties have executed this Amendment 1 to Service Attachment 5.

CINCINNATI BELL TECHNOLOGY
SOLUTIONS, INC.

STATE OF OHIO,
DEPARTMENT OF ADMINISTRATIVE
SERVICES

[Handwritten Signature]
Signature

[Handwritten Signature]
Signature

Timothy J. Lonsway
Printed Name

Robert Blair
Printed Name

Regional Director
Title

Director
Title

13/January/2016
Date

1/28/16
Effective Date