

**AMENDMENT 1
TO SERVICE ATTACHMENT 6
TO THE MASTER SERVICE AGREEMENT
ENTERPRISE MOBILITY MANAGEMENT**

This is Amendment 1 to Service Attachment 6 to the Master Service Agreement for Enterprise Mobility Management Services effective February 3, 2012 (“Agreement”) and as amended between the Department of Administrative Services (“DAS”) on behalf of the State of Ohio (“the State”) and MOBI Wireless Management, LLC (“MOBI” or “Vendor”), jointly referred hereto as (“the Parties”).

WHEREAS the State and the Vendor entered into the Service Attachment on September 19, 2017;

WHEREAS, the State and the Vendor determined that an Amendment is necessary to address certain revisions to the Service Attachment;

NOW, THEREFORE, the Service Attachment is amended as follows:

- Vendor agrees to perform all services included in Service Attachment 6 immediately upon receipt of a purchase order with no transition period.
- Vendor agrees to perform optimization of all devices and folders included in the platform on a schedule to be agreed upon later, but to be completed no later than June 30, 2018. Optimization will include, but not be limited to:
 - Kick off meeting with each agency to discuss their unique security and device needs.
 - Review and update security policies on an organization wide and agency wide basis.
 - Assistance with rollout of AirWatch to end users.
 - Verification that all eligible devices currently supported by MOBI management services are enrolled in AirWatch and that AirWatch is active on the device.
 - Application optimization, app store setup and creation of standard profiles to be installed to new devices.
 - DEP support and enrollment.
 - Compliance Clean up
 - Documentation of processes and the MDM infrastructure.
 - Creation of End User documentation specific to each agency.
- Vendor agrees to provide 24x7 support for all services and devices covered by this Amendment.
- Vendor agrees that billing will be based on the number of registered devices currently active in the State’s MDM environment, to be billed via EDI along with the State’s regular monthly MOBI bill.

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In Witness Whereof, the Parties have executed this Amendment, which is effective on the date the State's duly authorized representative signs it on behalf of the State, ("Effective Date").

MOBI Wireless Management, LLC	STATE OF OHIO, DEPARTMENT OF ADMINISTRATIVE SERVICES
DocuSigned by: <i>Edward D. Thomas</i> D8BEAF80728C4AC	<i>Robert Blair/srd</i>
Signature	Signature
Edward D. Thomas	Robert Blair/srd
Printed Name	Printed Name
Corporate Counsel	DAS Director Assistant Director/State CIO
Title	Title
12/20/17	12/22/17
Date	Effective Date
26-3812495	
Federal Tax ID	

To: Stuart R. Davis, Assistant Director / State Chief Information Officer
Ohio Department of Administrative Services

From: Skye Rollings, Analyst
DAS Enterprise IT Contracting

Re: MOBI Enterprise Mobility Management, MSA0025, Amendment

Date: December 21, 2017

On September 19, 2017 the Dept of Administrative Services and MOBI Wireless Management executed a Service Attachment to have MOBI provide AirWatch support services. This Amendment to that agreement clarifies the afterhours coverage, the transition period to MOBI support and creates device optimization tasks, to be completed not later than June 30, 2018.

Preference Information: None

Procurement Authority: Controlling Board DAS0100911 (2018-19) for MCSA & MSA contracts.

Direct questions to Skye Rollings at 614-644-6143 or by email at skye.rollings@das.ohio.gov.

Thank you.



DAS Associate Counsel

12-21-17

Date



Enterprise IT Contracting Supervisor

12-21-17

Date



Enterprise IT Contracting Administrator

12-21-17

Date



Assistant Director / State Chief Information Officer

12/22/17

Date

The State of Ohio is an equal opportunity employer.