

**MASTER SERVICE AGREEMENT
SERVICE ATTACHMENT 3
AMENDMENT 2**

This Amendment 2 to the Master Service Agreement Service Attachment 3 (the "Amendment") is between the State of Ohio, Department of Administrative Services (the "State") and Charter Communications Operating, LLC ("Spectrum"), as successor in interest to Time Warner Entertainment Company, L.P. ("Vendor"). This amendment changes the terms of the Master Service Agreement #MSA0004 (the "Agreement") and is effective as of the Effective Date (defined below) and sets forth additional and amended terms and conditions that shall apply to Service Attachment 3 (as amended) of the Master Service Agreement (sometimes referred to as MSA0004 for the State's internal purposes). Capitalized terms used herein without definition shall have the respective meanings ascribed to them in the Agreement.

WHEREAS, the State and Vendor entered into the Agreement on September 2, 2009 (as amended); and

WHEREAS, the State and the Vendor determined that an amendment is necessary to address certain revision of the Agreement.

NOW, THEREFORE, the Agreement is amended as follows:

1. The tables set forth in Section 2.1 of Service Attachment 3, as amended by Amendment 1 to Service Attachment 3, are hereby deleted in their entirety and replaced with the table set forth immediately below.

Internet Service Pricing Schedule (HSD)

	Select Market Speed ¹	Premier Market Speed ¹	MRC Mo-to-Mo Rate	Non-Recurring Installation Fee	Non-Recurring Construction Costs ³
Internet	100 mbps x 10mbps ²	200mbps x 10mbps ²	\$49.99	\$49.00	ICB
Internet Ultra	300 mbps x 20mbps ²	600 mbps x 35mbps ²	\$94.99	\$49.00	ICB
Internet Gig	1 Gbps x 35mbps ²	1 Gbps x 35mbps ²	\$249.99	\$49.00	ICB

¹Not all Services or download speeds are available in all areas, some restrictions may apply.

²Please request a quote from your Account Representative to determine which Internet or Internet Ultra speed(s) are available for your service location (to determine if you are in a Select or Premier market).

³Non-Recurring Construction Costs may apply. A site survey is required to determine if any construction costs will be required to be paid by the Subscribing Entity. Any such Non-Recurring Construction Costs will be provided in Vendor's quote and will be determined on an individual case basis ("ICB").

Static IP Pricing Schedule

	MRC Mo-to-Mo Rate
1 Static IP	\$14.99
5 Static IP	\$24.99
13 Static IP	\$39.99

This Amendment shall become effective as of the date of the State's signature ("Effective Date") and shall remain in full force and effect for the term of the Agreement. In the event of a conflict between the terms of the Agreement and the terms of this Amendment, the terms of this Amendment shall control. Except as herein modified, all terms, provisions and conditions of the Agreement, including Service Attachment 3, shall remain in full force and effect, and shall govern the obligations of the State and Spectrum.

IN WITNESS WHEREOF, the Parties have executed this Amendment as of the dates appearing below.

**CHARTER COMMUNICATIONS
OPERATING, LLC
BY: CHARTER COMMUNICATIONS,
INC., ITS MANAGER**

Daniel Roche

Daniel Roche (Dec 15, 2020 15:52 EST)

Signature

Daniel Roche

Printed Name

VP, Spectrum Enterprise Sales

Title

Dec 15, 2020

Date

**STATE OF OHIO,
DEPARTMENT OF
ADMINISTRATIVE SERVICES**

Matthew M. Damschroder

Signature

Matthew M. Damschroder

Printed Name

Director

Title

~~1/15/2020~~ 1/15/2021

Effective Date






MSA0004 SA 3 AM 2 (HSD) 201210 Executable

Final Audit Report

2020-12-15

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