

April 17, 2017

Greg Wheeler, Vice President
Cincinnati Bell Technology Solutions
4600 Montgomery Road, Suite 400
Cincinnati, OH 45212

RE: Master Services Agreement, #MCSA0003, Contract Renewal

Dear Mr. Wheeler:

This letter is notice to you that in accordance with Sections 6.1 and 6.2 of the Master Service Agreement, dated January 18, 2012, the State renews the following for the period of July 1, 2017 through June 30, 2019:

- Master Service Agreement, dated January 18, 2012;
- Service Attachment 3, OAKS Disaster Recovery Services, dated August 25, 2014;
- Service Attachment 4, Fax to e-mail, dated January 5, 2015; and
- Service Attachment 5 (which replaced Service Attachments 1 and 2), Managed VOIP Services, dated August 25, 2015 and any subsequent amendments.

The renewal of the Contract will be effective on the later of July 1, 2017 or the date the State issues a purchase order under the Contract.

Thank you for your attention to this matter. Please do not hesitate to call Valerie Piccininni at 614-466-6018 if you have any questions.

Sincerely,



Robert Blair
Director

RB/vp