

AMENDMENT 4  
TO THE MASTER SERVICE AGREEMENT  
MANAGED VOICE OVER IP (VoIP) SERVICE

This is an Amendment ("Amendment") to the Master Service Agreement (MSA), effective January 18, 2012, between The Department of Administrative Services (DAS) on behalf of the State of Ohio (the "State") and Cincinnati Bell Technology Solutions, Inc. ("Service Provider" or "CBTS") (State and CBTS are, at times, referred to herein individually as a "Party" and together as the "Parties").

Purpose: The purpose of this Amendment is to make revisions to Master Service Agreement that is dated January 18, 2012 to address language regarding Affiliates of CBTS.

WHEREAS, the Service Provider desires to update the MSA language to also include Affiliates of Cincinnati Bell Technology Solutions, Inc. (CBTS).

Amend Section 15 to include:

**15.2 Minority Business Enterprise (MBE) Support**

For the purpose of this Agreement, CBTS would like to provide Minority Business Enterprise (MBE) support in the hardware, software and professional services procurement. The Contractor agrees to use its best efforts to subcontract with Ohio-certified Minority Business Enterprises (MBE's), with strong qualifications and experience in working with the State and the Contractor for portions of services under the Contract. In addition, the Contractor agrees to use a competitive Ohio-certified MBE set aside process to select Ohio-certified MBEs used under this Contract. Contractor-selected Ohio-certified MBE subcontractors are required to maintain a valid certification throughout the term of the Contract, including any renewals.

The Contractor shall indicate on all invoices submitted to the Agency the dollar amount the Contractor agreed to pay selected Ohio-certified MBE subcontractors along with documentation of the Ohio-certified MBE subcontractor's activities. Contractor shall report all Ohio-certified MBE subcontractor payments under this Contract monthly to the Agency.

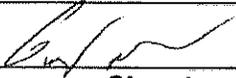
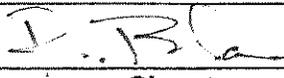
NOW, THEREFORE, be it resolved that the Parties accept the additions to the Service Attachment, effective on the date signed by the State.

All provisions of the Master Service Agreement not addressed by this Amendment remain in full force and effect.

[Signatures on Following Page]

AMENDMENT 4  
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IN WITNESS WHEREOF, the Parties have executed this Amendment which shall be effective on the date signed by the State.

CBTS	STATE OF OHIO, DEPARTMENT OF ADMINISTRATIVE SERVICES
	
<b>Signature</b>	<b>Signature</b>
<i>Corey Whorley</i>	Robert Blair
<b>Printed Name</b>	<b>Printed Name</b>
<i>VP Sales</i>	DAS Director
<b>Title</b>	<b>Title</b>
<i>7/22/15</i>	<i>Director</i>
<b>Date</b>	<b>Effective Date</b>
	<i>7-30-15</i>
<b>Federal Tax ID</b>	

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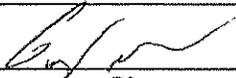
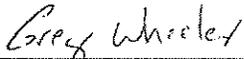
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<b>CBTS</b>	<b>STATE OF OHIO, DEPARTMENT OF ADMINISTRATIVE SERVICES</b>
	
<b>Signature</b>	<b>Signature</b>
	Robert Blair
<b>Printed Name</b>	<b>Printed Name</b>
VP Sales	DAS Director
<b>Title</b>	<b>Title</b>
7/22/15	Director
<b>Date</b>	<b>Effective Date</b>
74-2724593	7.30-15
<b>Federal Tax ID</b>	