



To: Multi-Agency Radio Communications System (MARCS) Customers  
From: Rick Schmahl  
Date: June 1, 2020  
Re: Fiscal 2021 MARCS Invoicing Frequency

In State Fiscal 2020 the Department of Administrative Services (DAS) began the process of standardizing the billing cadence of most DAS services. This shift to a more standard process has improved communication and understanding between DAS service providers and customers. The next step down this path towards standardization will involve the billing process for MARCS services.

Beginning July 1, 2020, the invoices for MARCS services (i.e., mobile voice) will be billed quarterly in arrears. The bills will be based on actual usage and will include only the active devices assigned to your organization for each specific month within the quarter that is billed. Quarterly invoices are generally issued in October, January, April, and July.

This shift in billing will aid customers as they budget and plan for costs by providing a steady and known methodology for charges.

If you have questions regarding this change, please feel free to contact the MARCS Program Office at [DAS-MARCS.Admin@das.ohio.gov](mailto:DAS-MARCS.Admin@das.ohio.gov).

Sincerely,

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