

## IT Optimization and the IT Transformation Plan

**Theme:** The State is embarking on an ambitious initiative to consolidate IT infrastructure including data center operations (storage and servers), mainframe operations, infrastructure applications, and enterprise applications into a unified support organization. These services will be provided centrally to the agencies.

**Justification:** The current decentralized model is inherently inefficient and overly costly due to duplication of services and staff. Specifically, agencies spend a disproportionate share of their IT dollars on generic infrastructure rather than agency business applications. Through consolidation of resources and economies of scale, it will be possible to provide comparable services at an annual savings of \$103 million. Agency staff will be freed to focus on their primary mission.

**Scope:** All Ohio executive branch IT systems, services and activities, with the exception of “proprietary business applications, [which are] those used solely within a department or agency.”

**Current Status:** The IT transformation plan was published in December 14, 2012. In January 2013, the Transformation Office was formed and nine subcommittees were established.

Subcommittees	Subcommittee Deliverables
1. Network	• Support structure
2. Data Center	• Technical standards
3. Enterprise Applications	• 3-year functional roadmap
4. Sourcing and Vendor Management	• Optimization/integration plan
5. Unified Communication	• Cost recovery plan
6. Security	• Service level agreements
7. Financial Management	• Performance management plan
8. Business Relationship Management	• Recovery/data retention plan
9. Workforce Transformation	• Security and privacy plan

Subcommittee plans are expected to be completed by July 1, 2013. Thereafter, identified “quick wins” will be prioritized and executed. Longer term changes will follow over the next two years.

**Sequence:** Infrastructure consolidation must generally precede enterprise applications and services optimization because of dependencies.

**Governance:** A new Enterprise IT Investment Board will “provide business funding prioritization for IT initiatives and ... control and evaluate the results of all major IT investments across the Executive Branch.” A separate Enterprise IT Steering Committee will create strategic roadmaps.

**Initiatives:** In parallel with the planning processes, these key consolidation initiatives will continue.

Specific OIT Initiatives		
• IT Assessment and Inventory	• Email Consolidation	• Identity Management
• Data Center Remediation	• Storage as a Service	• eLicensing
• Integrated HHS Eligibility	• Server Virtualization	• Cloud Services
• Network Aggregation/Consolidation	• Unified Communications	• Mainframe Consolidation
• OAKS Enterprise Applications	• Business Intelligence	• Disaster Recovery

**Resources:** Employees from multiple agencies will staff the consolidation initiatives. These assignments could be short term and addressed through a matrix staffing approach or long term to address operational activities. Similarly, agencies recently began paying a new assessment to establish a development fund to support the consolidation effort.

**Additional Information:** An IT Optimization webpage has been established to provide updates and access to reports and communications about the IT Optimization. Please visit <http://das.ohio.gov/Divisions/InformationTechnology/ITOptimization.aspx>