

**AMENDMENT TO MASTER SERVICE AGREEMENT
BY AND BETWEEN
TW TELECOM HOLDINGS INC. AND
THE STATE OF OHIO, DEPARTMENT OF ADMINISTRATIVE SERVICES**

This Amendment is entered into by and between **tw telecom holdings inc.** ("Vendor") having an office at 10475 Park Meadows Drive, Littleton, CO 80124, and the **State of Ohio, Department of Administrative Services** (the "State") having its principal place of business at 30 East Broad Street, 40th Floor, Columbus, OH 43215, and is effective upon execution by both parties (the "Effective Date").

WHEREAS, the parties entered into the Master Service Agreement effective September 22, 2009 pursuant to which the Vendor provides certain services to the State (the "Agreement"); and

WHEREAS, the State and Vendor desire to amend the Agreement by renewing the term thereof and by deleting a certain provision.

THEREFORE, the Agreement is amended as follows:

1. Pursuant to Section 6 of the Agreement, the parties hereby agree to extend the term of the Agreement for an additional two-year term, expiring June 30, 2015.
2. Section 3.14 of the Agreement is hereby deleted and removed from the agreement in its entirety, and replaced with the phrase: "Intentionally Deleted."
3. Except as amended herein, all other terms and conditions of the Agreement remain in full force and effect. If there is a conflict between this Amendment and the Agreement, the terms of this Amendment shall govern.

IN WITNESS WHEREOF, the parties have caused this Amendment to be executed by their duly authorized representatives on the dates indicated below.

tw telecom holdings inc.

**State of Ohio, Department of
Administrative Services**

By: *John Blount*

By: *Robert Blair SRD*

Name: *John Blount*

Name: *Robert Blair SRD*

Title: *Chief Operating Officer*

Title: *DAS Director
Assistant Director / State CIO*

Date: *5-1-13*

Date: *5/31/13*

