

**AMENDMENT NUMBER 2
TO SERVICE ATTACHMENT 1**

This is an Amendment to modify Service Attachment 1, dated December 28, 2011, between The Department of Administrative Services (“DAS”) on behalf of the State of Ohio and CenturyLink (“CenturyLink” or “Vendor”) jointly referred to as (“the Parties”).

WHEREAS, the Vendor desires to update its existing Domestic Voice fee structure as outlined in this amendment;

WHEREAS, the Parties desire to execute this Amendment to said Service Attachment 1.

NOW THEREFORE, in accordance with the Master Service Agreement and Service Attachment 1, and in consideration of the conditions and covenants contained herein, the Parties mutually agree as follows:

Section 1.5.2. The State renews the Service Attachment for the next biennium, effective July 1, 2013 through June 30, 2015.

Sections 5.1.2, 5.1.3, 5.1.4 and 5.1.5 are deleted and replaced with a new Section 5.1.2

Section 5.1.2 Domestic Rates. Customer will receive the following charges for a two-year term with two one-year renewal options

TYPE OF SERVICE	RATE PER MINUTE
All Dedicated Intrastate Traffic (Inbound/Outbound Dedicated-Switched)	\$ 0.0135
All Dedicated Interstate Traffic (Outbound Dedicated-Switched)	\$ 0.0135
All Switched Interstate Traffic (Inbound/Outbound Dedicated-Switched)	\$ 0.0206
All Switched Intrastate Traffic (Inbound/Outbound Dedicated-Switched)	\$0.0206
Calling Card – Surcharge	\$0.2500 plus switched-switched rate per MOU of \$0.0290
Directory Assistance (Interstate/Intrastate)	\$ 0.5870

PICC:

Business Line Charge (Non-Centrex Line)	\$4.72*
Centrex Line Charge	\$0.45*

** Waived per this agreement.*

Section 5.1.3 INBOUND 8XX FEATURE(S). The following NRCs, MRCs, Change Charges and Surcharges, if applicable, are waived for the Enhanced 8XX Features listed below, unless noted otherwise.

Feature	NRC	MRC	Change	Surcharge
Alternate Call Routing	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Busy Ring No Answer (BRNA)	\$150.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	\$0.01 per call
Day of Week Routing (DOW)	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Day of Year (Holiday) Routing (DOY)	\$50.00 per 8XX	\$0.00	\$50.00 per 8XX	N/A
Dialed Number Identification Service (DNIS)	\$15.00 per 8XX	\$0.00	\$15.00 per 8XX	N/A
Direct Termination Overflow (DTO)	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
EZ Route–Enhanced Reporting Manager (ERM)	\$500.00 per 8XX	\$0	\$0	\$0
EZ Route–Menu and Database	\$150.00 per 8XX	\$50.00 per 8XX	\$0.00	\$0.04 per call**
EZ Route–Speech Recognition Menu & Database Routing	\$150.00 per 8XX	\$50.00 per 8XX	\$0.00	\$0.08 per call**
EZ Route–Percent Allocation, Time of Day, Day of Week, Area Code & Customer – Entered Digit Routing	Included with EZ Route			
Extended Call Coverage (ECC)	\$0.00	\$0.00	\$0.00	N/A
Geographic Routing (GeoRouting)	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Percent Allocation Routing	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Project Account Codes (PAC)	\$15.00 per 8XX	\$15.00 per 8XX	\$15.00 per 8XX	N/A
Real Time ANI	\$0.00	\$0.00	\$0.00	N/A
Tailored Call Coverage (TCC)	\$50.00 per 8XX	\$0.00	\$50.00 per 8XX	N/A
Time of Day Routing (TOD)	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
Transfer and Release (TnR)	\$1,000.00 per 8XX	\$100.00 per 8XX	\$100.00 per 8XX	\$0.05 per transfer
Control Center for Toll Free	\$0.00	\$0.00	\$0.00	N/A
Super Trunk Overflow	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A
In Switch Overflow Trunk	\$50.00 per 8XX	\$50.00 per 8XX	\$50.00 per 8XX	N/A

**Charge is not waived

INBOUND 8XX DISCOUNT. Provided Customer is in compliance with its obligations under the Agreement, CenturyLink will apply a fixed discount of 100% to the \$2.50 rate for each CenturyLink 8XX number.

Section 5.1.4 Reserved for Future Use

Section 5.1.5 Reserved for Future Use

Section 5.1.6 Option E: Flat Rate Pricing on an Annual Basis. The Pricing Table is deleted and replaced as follows:

Annual Usage Allowance (Minutes)	Annual Usage MRC	Excess Usage Rate (Per Minute)
3,000,000	\$4,500.00	\$0.0135
5,000,000	\$7,083.00	\$0.0135
7,000,000	\$9,333.00	\$0.0135
9,000,000	\$12,000.00	\$0.0135
12,000,000	\$15,500.00	\$0.0135
15,000,000	\$18,750.00	\$0.0135

IN WITNESS WHEREOF, the Parties have executed this Agreement which shall be effective on the date signed by the State, "Effective Date."

CENTURYLINK

**STATE OF OHIO,
DEPARTMENT OF ADMINISTRATIVE
SERVICES**

Constantine N. Gartellos
Signature

Robert Blair/SRD
Signature

Constantine N. Gartellos on behalf of Richard Fernandez
Printed Name
Director – Offer Management

Robert Blair/SRD
Printed Name

Title

Dir/Asst. Dir of State CTO
Title

10/8/13
Date

10/31/13
Effective Date

04-6141739
Federal Tax ID

