COLLABORATION THROUGH PARTNERSHIPS
LEVERAGING CORE COMPETENCIES

IT Optimization

INCREASE EFFICIENCY. IMPROVE SERVICE.
REDUCE COMPLEXITY. REALIZE SAVINGS.
WE CONTINUE TO FOCUS OUR INVESTMENTS AND ATTENTION TO MAKING OHIO A BETTER PLACE TO LIVE AND DO BUSINESS
IT Optimization
INCREASE EFFICIENCY. IMPROVE SERVICE. REDUCE COMPLEXITY. REALIZE SAVINGS.

PROGRAM SAVINGS
- Infrastructure Professionals: $27.3M
- Hardware Purchases: $22.2M
- Hardware Repairs and Maintenance: $20.8M
- Mainframe: $13.3M
- Software: $12.6M
- Software Repairs & Maintenance: $7.3M

CUMULATIVE TOTAL: $103.5M

FY15 SAVINGS
- Infrastructure Professionals: $15.4M
- Hardware Purchases: $13.8M
- Hardware Repairs and Maintenance: $9.3M
- Mainframe: $0.3M
- Software: ($0.6M)
- Software Repairs & Maintenance: $0.8M

ANNUAL TOTAL: $39.0M

DRIVING REAL SAVINGS AND EFFICIENCIES
IT OPTIMIZATION: REALIGNMENT OF IT SPEND TO SUPPORT AGENCY MISSIONS AND SERVE THE PUBLIC
AS OF JULY 2015, MORE THAN 5,000 SERVERS HAVE BEEN MIGRATED TO THE SOCC

JUNE 2016
6,500
Department of Commerce
Development Services Agency
Ohioans with Disabilities
Dept. of Developmental Disabilities
Bureau of Workers Compensation

JUNE 2015
5,030
Department of Natural Resources
Department of Taxation
Department of Jobs and Family Services

DEC 2014
2,374
Ohio Administrative Knowledge Systems
Ohio Department of Medicaid
Counselor, Social Worker

FY 2013
675
Environmental Protection Agency
Public Utilities Commission

Department of Transportation

Department of Youth Services
Department of Health

1,500 MORE COMING BY YEAR'S END
THE STATE PRIVATE CLOUD IS A FORCE MULTIPLIER FOR STATE INFORMATION TECHNOLOGY

BEFORE 2013

- 9,000+ INDIVIDUALLY MANAGED SERVERS
- 1 - 6% CPU UTILIZATION
- 3:1 (OR LESS) VIRTUALIZATION RATIO
- < 11% MEMORY UTILIZATION
- < 400 CENTRALLY MANAGED

CPU UTILIZATION UP 336%

MEMORY UTILIZATION UP 97%

NET EFFICIENCY GAIN 860%

HOST TO VM RATIO UP 333%

OHIO PRIVATE CLOUD 5,400+ SERVERS

UP ANOTHER 77%
SINGLE EMAIL PLATFORM
ALL STATE AGENCIES ARE ON A SINGLE EMAIL PLATFORM WITH A UNIFIED ADDRESS BOOK AND COLLABORATION TOOLS

VOICE OVER IP
MIGRATED AN ADDITIONAL 13,000 PHONES TO STATE HOSTED VOIP PLATFORM BRINGING THE TOTAL TO OVER 28,400 LINES. HIGHER-ED AND SOME COUNTIES ARE ADOPTING

ENTERPRISE DOCUMENT MANAGEMENT
NEW PROJECT TO STREAMLINE THE BUSINESS OF DOCUMENT WORKFLOWS, AUTOMATION AND MANAGEMENT ACROSS THE ENTERPRISE

ENTERPRISE SERVICE MANAGEMENT
ITIL BASED SERVICE DESK FOR ENTERPRISE SERVICES: ORDER, DEPLOY, CONSUME, INNOVATE!

ENTERPRISE TIME MANAGEMENT
ENHANCED TIME AND LABOR REPORTING WITHOUT ALL OF THE MANUAL EFFORT AND RECONCILIATION

OFFICE365
73% OF AGENCY EMAILS ARE MAINTAINED IN THE CLOUD. ENDPOINT ROLLOUT OF OFFICE365 GATHERING MOMENTUM

ENTERPRISE SERVICES THAT BENEFIT ALL
ENTERPRISE STANDARD OFFERINGS

DATA CENTER SERVICES
PRIVATE CLOUD – SOCC
BROKERED SERVICES - AZURE

DISASTER RECOVERY AS A SERVICE & COLOCATION
ENTERPRISE DR & COLOCATION – WOW/SECURE
DATA 365
REGIONAL DR & COLOCATION – COLOGIX
MAINFRAME DR – IBM
BUSINESS CONTINUITY – RECOVERY PLANNER

SERVER VIRTUALIZATION & VDI
VIRTUALIZATION SERVERS – VMWARE
DESKTOP VIRTUALIZATION – VDI

TELEPHONE & VIDEO SERVICES
HOSTED VOIP – CBTS
HOSTED VIDEO SERVICES – CBTS
MANAGEMENT OF MOBILE DEVICE PLANS & CARRIERS – MOBI

SERVER MONITORING TOOLS
IBM

DESKTOP SUITE OF TOOLS
0365 PRO PLUS
SYSTEM CENTER CONFIGURATION MANAGER - MICROSOFT

SECURITY MONITORING TOOLS
MDM – AIRWATCH
ANTI-VIRUS, ANTI-SPYWARE, ANTI-SPAM, ENCRYPTION – MCAFEE
VULNERABILITY MANAGEMENT – QUALYS
WEB CONTENT FILTERING
SECURITY INCIDENT AND EVENT MANAGEMENT – QRADAR
CLOUD SOFTWARE SECURITY – SKYHIGH NETWORKS

BUSINESS INTELLIGENCE & REPORTING
BI PLATFORM – COGNOS
DATA VISUALIZATION – TABLEAU
EXTRACT, TRANSFORM & LOAD (ETL) – INFORMATICA
ENTERPRISE INNOVATION PLATFORMS

NETWORKING/TELECOMMUNICATIONS
NETWORK BACKBONE - OARNET
ISP - OARNET

ENTERPRISE DOCUMENT MANAGEMENT
ONBASE/HYLAND

ERP - OAKS
HCM & FIN - ORACLE/PEOPLESOFT

ENTERPRISE TIMEKEEPING
KRONOS

ENTERPRISE GRANTS MANAGEMENT
COMING SOON

SOFTWARE/PLATFORM AS A SERVICE
SERVICE NOW
SALESFORCE

MISSION CRITICAL VOICE COMMUNICATIONS
MARCS

OHIO BUSINESS GATEWAY

ELICENSING
CAVU (EXISTING LEGACY PLATFORM)
BASICGOV / SALESFORCE (MIGRATION IN PROGRESS)

EPAYMENT ENGINE
CBOSS
THE SOCC IS A MAGNET FOR GOVERNMENTAL AND HIGHER-ED COMPUTING

ONE OF THE TOP 10 DATA CENTERS IN THE COUNTRY

CENTRAL OHIO LOCATION

24/7/365 20+ YEAR CONTINUOUS OPERATION HISTORY

TIER III CAPABLE (REDUNDANCY)

COMMERCIALY REASONABLE PRICING

PRE-WIRED, PRE-POSITIONED AND "MOVE IN READY"

"REVENUES" OFFSET COSTS AND ONGOING INVESTMENTS

MORE THAN $60M
OIT and agencies will focus IT investments on public-facing applications while continuing IT optimization to deliver cost-effective services.

1. Create high-quality citizen and business experiences with State programs
   - deliver new & enhanced customer-facing services faster
   - focus on quality customer experiences
   - think mobile first

2. Equip State employees with common and efficient enterprise solutions
   - improve insights with the power of our data
   - make it easier to conduct state business
   - simplify sign-on to state systems

3. Provide secure and reliable information technology services
   - be secure
   - be reliable
   - think cloud first

INTEGRATE OIT AND AGENCY PLANNING
ADOPT ENTERPRISE SOLUTIONS AND A STATEWIDE PERSPECTIVE
TAKE SECURITY SERIOUSLY
IMPROVE CULTURE: ONE DAS – ONE OIT
INCREASE SUPPORT, COLLABORATION AND AWARENESS BETWEEN OUR DIVISIONS, ORGANIZATIONS, TEAMS AND SERVICES. CREATE TWO WAY COMMUNICATIONS AND FEEDBACK.

ENHANCE AND PROMOTE CUSTOMER SERVICE
FACILITATE SOLUTIONS FOR OUR GOVERNMENTAL PARTNERS AND SUPPORT THEM THROUGH INNOVATIVE PROCESSES, TOOLS AND CAPABILITIES TO ENABLE THE BUSINESS OF THE STATE.

INCREASE ADOPTION OF ENTERPRISE SERVICES
EXTEND SAVINGS OF IT OPTIMIZATION THROUGH CONTINUED DELIVERY OF ESSENTIAL AGENCY SERVICES SUCH AS CLOUD, VOIP, LICENSING, OAKS, BI AND MARCS.

EXPAND ONLINE GOVERNMENT SERVICES
ESTABLISH A TIGHTER LINKAGE BETWEEN CITIZENS AND BUSINESSES IN OHIO AND THE STATE THROUGH OBG AND OHIO BENEFITS MODERNIZATION AND EXPANSION.

ENHANCE STATE SECURITY AND PRIVACY POSTURE
COVER MORE ENDPOINTS, DEVICES AND NETWORK DEVICES WHILE INVESTING IN IDENTITY AND FRAUD PREVENTION CAPABILITIES.

CONTINUE SUCCESSES IN PRIVATE CLOUD
DRIVE ADOPTION TO COVER CLOSE TO 100% OF STATE SERVERS AND STORAGE WHILE EXPANDING SERVICE OFFERING TO INCLUDE DISASTER RECOVERY FOR CRITICAL APPLICATIONS.