OIT ALL HANDS

FISCAL YEAR UPDATE

IT Optimization

INCREASE EFFICIENCY, IMPROVE SERVICE, REDUCE COMPLEXITY, REALIZE SAVINGS
AS OF JULY 2015, MORE THAN 5,000 SERVERS HAVE BEEN MIGRATED TO THE SOCC 

2,500 MORE COMING BY YEAR’S END
THE STATE PRIVATE CLOUD IS A FORCE MULTIPLIER FOR STATE INFORMATION TECHNOLOGY
OHIO: A GREAT PLACE TO START AND GROW A BUSINESS

OHIO BUSINESS GATEWAY
$9B REVENUE STREAM
3.7M TRANSACTIONS
GROWING AT 17.4% PER YEAR
MULTI-AGENCY PROJECT
ENHANCED USER EXPERIENCE
REDUCED BUREAUCRACY
$19B IN ADDITIONAL TRANSACTIONS NOT IN OBG

OHIO ELICENSING PLATFORM
120 AGENCIES
MORE THAN 700 LICENSES
APPLICATIONS, EXAMINATIONS, INSPECTIONS AND ENFORCEMENT
CORRESPONDENCE, IMAGING, REPORTING AND COLLECTIONS

THREE AGENCIES WENT LIVE 8/3/2015 – CONGRATULATIONS TO THE TEAM!
ENTERPRISE SERVICES THAT BENEFIT ALL

SINGLE EMAIL PLATFORM
All state agencies are on a single email platform with a unified address book and collaboration tools.

VOICE OVER IP
Migrated an additional 8,000 phones to state hosted VOIP platform bringing the total to over 23,000 lines. Higher-Ed and some counties are adopting.

ENTERPRISE DOCUMENT MANAGEMENT
New project to streamline the business of document workflows, automation and management across the enterprise.

ENTERPRISE SERVICE MANAGEMENT
ITIL based service desk for enterprise services: order, deploy, consume, enjoy!

ENTERPRISE TIME MANAGEMENT
Enhanced time and labor reporting without all of the manual effort and reconciliation.

OFFICE365
73% of agency emails are maintained in the cloud. Endpoint rollout of Office365 gathering momentum.
TECHNICAL REFRESH
HOUSEKEEPING AND HIGH PERFORMANCE

100+ DATABASES UPGRADED TO UNIFIED/ SUPPORTED VERSION ● 575
SERVERS UPGRADED TO SUPPORTED OPERATING SYSTEMS & HARDWARE ●
100+ SYSTEM ENVIRONMENTS UPGRADED TO ENGINEERED SOLUTION ● NEW
MANAGED SERVICE VENDOR SAVING THE STATE $40M OVER CONTRACTED TERM

FINANCIAL SYSTEMS UPGRADE
MAINTAINING CURRENCY AND RELEVANCY

UPGRADE TO MOST CURRENT VERSION OF PEOPLESOFT ● ENHANCED FINANCIAL PROCESSES ● STREAMLINED WORKFLOWS ● ENHANCED REPORTING AND ANALYTICS

COMING FALL 2015

OAKS ENTERPRISE
THE PLATFORM FOR CONSOLIDATION

INCORPORATION OF ODOT INTO CORE FINANCIAL AND HR/PAYROLL FUNCTIONS ● REPLACEMENT OF CAPITAL PLANNING AND PROJECT MANAGEMENT SYSTEMS ● IMPLEMENTATION OF CENTRALIZED STANDARD PROCUREMENT CAPABILITIES ● IMPLEMENTATION OF ENTERPRISE GRANTS FUNCTIONS
MAINFRAME DISASTER RECOVERY TESTS A SUCCESS

SUCCESSFULLY COMPLETED A MULTI-AGENCY MAINFRAME DISASTER RECOVERY TEST WITH ODJFS AND MENTAL HEALTH AND ADDICTION SERVICES WITH RECORD RESULTS

STATE CLOUD DISASTER RECOVERY AND STORAGE REPLICATION

OBTAINED GEOGRAPHICALLY AND TECHNICALLY DIVERSE DISASTER RECOVERY AND STORAGE REPLICATION SERVICE FOR THE STATE’S DISTRIBUTED COMPUTING ENVIRONMENTS AND CRITICAL SYSTEMS
OHIO BENEFITS

The success of Medicaid expansion and modernization is rooted in the strength of information technology supporting public policy.

1,790,914 individuals applied for Medicaid benefits through Ohio Benefits.

Ohioans now have access to healthcare services through new channels.

1.7 million individuals converted from the legacy system.

All expected legacy covered children and families-CFC cases (existing CRIS-E enrollees who are eligible under a MAGI Medicaid category) were converted without worker intervention.

92% of all applicants have been processed.

Workers are able to use the system to process applications on time and deliver medical services to individuals despite an extremely high increase in applicants.

26 major system upgrades.

System enhancements have been released to help Ohio automate business.
NETWORK
20 AGENCIES
CENTRALLY MANAGED AND MONITORED

ENDPOINT
37,000+ DEVICES MANAGED

VULNERABILITY SCANNING
67,000+ (OF 100K) DEVICES ACTIVELY SCANNED
2,240 MILES OF 100Gigabit GOODNESS

90 HIGHER EDUCATION CAMPUS

750+ OHIO SITES

32 K-12 EDUCATION ITCs

33 LOCAL GOVERNMENT / OHIO AGENCIES

333 HIGHER EDUCATION REGIONAL CAMPUS

9 MEDICAL CENTERS AND RESEARCH INSTITUTIONS

14 BROADCAST / EDUCATION MEDIA STATIONS
DRIVING PUBLIC GOOD
MAKING OHIO A SAFER PLACE

NEXT GENERATION 911 SERVICES SUCCESSFULLY IMPLEMENTED
IN COLLABORATION WITH MORGAN COUNTY, THE STATE IMPLEMENTED A NG911 SERVICE CAPABLE OF ACCEPTING CALLS REGARDLESS OF SOURCE: ANALOG/DIGITAL, VOICE/TEXT/DATA, PHONE OR DEVICE.

MULTI-AGENCY RADIO COMMUNICATIONS SYSTEM
COMPLETED MARCS UPGRADE WHICH PAVED THE WAY FOR ADDITIONAL ADOPTION OF COUNTY FIRST RESPONDERS AND EXPANSION OF COVERAGE TO MORE THAN 1,400 SCHOOLS.
THE SOCC IS A MAGNET FOR GOVERNMENTAL AND HIGHER-ED COMPUTING

ONE OF THE TOP 10 DATA CENTERS IN THE COUNTRY
CENTRAL OHIO LOCATION
24/365/20+ YEAR CONTINUOUS OPERATION HISTORY
TIER III CAPABLE (REDUNDANCY)
COMMERCIALY REASONABLE PRICING
PRE-WIRED, PRE-POSITIONED AND “MOVE IN READY”
“REVENUES” OFFSET COSTS AND ONGOING INVESTMENTS
IMPROVE CULTURE: ONE DAS – ONE OIT
INCREASE SUPPORT, COLLABORATION AND AWARENESS BETWEEN OUR DIVISIONS, ORGANIZATIONS, TEAMS AND SERVICES. CREATE TWO WAY COMMUNICATIONS AND FEEDBACK

ENHANCE AND PROMOTE CUSTOMER SERVICE
FACILITATE SOLUTIONS FOR OUR GOVERNMENTAL PARTNERS AND SUPPORT THEM THROUGH INNOVATIVE PROCESSES, TOOLS AND CAPABILITIES TO ENABLE THE BUSINESS OF THE STATE

INCREASE ADOPTION OF ENTERPRISE SERVICES
EXTEND SAVINGS OF IT OPTIMIZATION THROUGH CONTINUED DELIVERY OF ESSENTIAL AGENCY SERVICES SUCH AS CLOUD, VOIP, LICENSING, OAKS, BI AND MARCS

EXPAND ONLINE GOVERNMENT SERVICES
ESTABLISH A TIGHTER LINKAGE BETWEEN CITIZENS AND BUSINESSES IN OHIO AND THE STATE THROUGH OBG AND OHIO BENEFITS MODERNIZATION AND EXPANSION

CONTINUE SUCCESSES IN PRIVATE CLOUD
DRIVE ADOPTION TO COVER CLOSE TO 100% OF STATE SERVERS AND STORAGE WHILE EXPANDING SERVICE OFFERING TO INCLUDE DISASTER RECOVERY FOR CRITICAL APPLICATIONS

ENHANCE STATE SECURITY AND PRIVACY POSTURE
COVER MORE ENDPOINTS, DEVICES AND NETWORK DEVICES WHILE INVESTING IN IDENTITY AND FRAUD PREVENTION CAPABILITIES