State of Ohio IT Standard

<table>
<thead>
<tr>
<th>Standard Number:</th>
<th>Title:</th>
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<tr>
<td>ITS-PLF-01</td>
<td>Enterprise Client Computer Hardware</td>
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<tr>
<th>Effective Date:</th>
<th>Issued By:</th>
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<tr>
<td>12/17/2018</td>
<td>Spencer Wood, Interim Assistant Director/State CIO</td>
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<td></td>
<td>Office of Information Technology</td>
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<td>Ohio Department of Administrative Services</td>
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<tr>
<th>Version Identifier:</th>
<th>Published By:</th>
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<tr>
<td>7.3</td>
<td>Enterprise IT Architecture &amp; Policy</td>
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<td></td>
<td>Investment and Governance Division</td>
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1.0 Purpose

This state IT standard defines the hardware requirements and standard configurations for client computers and monitors purchased by state agencies for use by state workers. This standard does not apply to computers purchased for use as servers.

2.0 Scope

Pursuant to Ohio IT Policy IT-01, “Authority of the State Chief Information Officer to Establish Ohio IT Policy,” this state IT standard is applicable to every organized body, office, or agency established by the laws of the state for the exercise of any function of state government except for those specifically exempted.

3.0 Background

The majority of the state’s client computers are standard-based with configurations from industry-leading manufacturers. The state’s client computer standard protects this investment by establishing minimum requirements for configurations that meet the needs of most state workers while complying with state policies for increased security and lower environmental impact. To ensure that the standard is responsive to change, revisions are developed through technology research, market analysis, peer state reviews, briefings by manufacturers, and recommendations by a multi-agency working group. Mainstream technology, common specifications, image stability, integrated components, and best practices in PC life cycle management are considered in maintaining the standard.
4.0 Standard

State agencies shall acquire client computers and monitors that conform to standard configurations, include mandatory security features, and meet environmental compliance defined by this state IT standard. Client computer hardware shall meet and not exceed the standard configurations defined in the attachments to this standard.

Procurement specifications and requests for quotations that contain hardware attributes, features or peripheral devices not specified in the standard configurations shall not result in a configuration that conflicts with or usurps this standard.

The following sections describe the client computer categories for which there are published standard configurations and specifications. State agencies contemplating other categories, such as rugged notebooks, mini-notebooks, workstations or thin clients, should contact the Enterprise IT Architecture and Policy program area to determine if a standard configuration is in development.

4.1 Desktop Categories

**Standard Business Class Desktop** – This category is the most common configuration and is intended to meet a wide range of state worker requirements, from occasional users to call center operators to case workers to researchers and knowledge workers. It offers capacity and resources needed to do the job for the majority of the state government workforce.

**Specialty Use Class Desktop** – This category is intended to fill the requirements for specific job purposes and specialty uses. This category offers significant capacity and expandability required to meet demanding and very high-end computing requirements. Acquisition of this configuration is limited to certain use cases and requires appropriate business justification to be attached to each purchase request.

4.2 Notebook Categories

**Mobile Notebook** – This category is intended for the mobile workforce. The processor and hard drive are optimized for extended battery life. These workers may use their notebooks in a variety of non-office environments, including hotels, airports and customer sites.

**Specialty Use Notebook** – This category is oriented towards system performance and may result in reduced battery life. The processor and hard drive are optimized for higher performance. This category offers the significant capacity required to meet demanding and very high-end computing requirements. Acquisition of this configuration is limited to certain use cases and requires appropriate business justification to be attached to each purchase request.

**Convertible Tablet Notebook** – This category is intended for mobile workers using pen-based applications. It is a notebook computer capable of taking input using a stylus or touch screen, or both. Acquisition of this configuration is limited to certain use cases and requires appropriate business justification to be attached to each purchase request.

**Ultrabook Notebook** – This category refers to a lightweight notebook with no internal optical drives and is used primarily by mobile workers.
4.3 **Monitor Specifications**

Monitor displays used with client computers shall meet and not exceed the specifications defined in the attachment to this standard.

4.4 **Revisions to this Standard**

The Enterprise IT Architecture and Policy program area shall ensure that the client computer hardware standard is regularly updated and published to reflect changes in technology, market trends, agency requirements and state policies. The standard configurations shall be reviewed and updated based on recommendations by the Endpoint Computing Hardware Working Group.

4.5 **Exceptions to this Standard**

Agencies requesting a Release and Permit to procure client computers and monitors not in conformance with this state IT standard shall provide sufficient business justification to document why a standard configuration does not satisfy their business requirements. In general, no exceptions will be granted to the mandatory security features and environmental compliance and labeling.

An automatic exception is allowed for client computer configurations that conform to a prior version of a standard configuration.

5.0 **References**

5.1 Ohio IT Policy IT-01, “Authority of the State Chief Information Officer to Establish Ohio IT Policy,” defines the authority of the state CIO to establish State of Ohio IT standards as they relate to the acquisition and use of information technology by state agencies, including, but not limited to, hardware, software, technology services and security.

6.0 **Definitions**

None.

7.0 **Related Resources**

None.

8.0 **Implementation**

8.1 **Guidance for Agencies**

Agencies requesting a Release and Permit for client computers should indicate procurement type “PC/Laptops” and enter the order quantity into the Release and Permit system.

Agencies should use contracts for standard-based client computers and monitors negotiated by DAS IT Procurement Services unless they can determine more favorable pricing for the same or superior products from alternative sources.

8.2 **Guidance for Suppliers**

Manufacturers, contractors and resellers supplying client computers and monitors should understand that state agencies superintended by DAS/OIT are required to purchase products that conform to this state IT standard. Suppliers should become familiar with the standard and assist agencies with standard-based configurations and pricing.
9.0 Revision History

<table>
<thead>
<tr>
<th>Revision Date</th>
<th>Description of Changes</th>
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<tbody>
<tr>
<td>12/08/2005</td>
<td>Version 1.0, original standard</td>
</tr>
<tr>
<td>10/23/2006</td>
<td>Version 2.0, desktop hardware specification updated</td>
</tr>
<tr>
<td>12/12/2006</td>
<td>Official name changed from ITS-CHW-01 to ITS-PLF-01</td>
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<tr>
<td>03/07/2008</td>
<td>Version 3.0, merged updated desktop and notebook hardware specification; added LCD display hardware specification</td>
</tr>
<tr>
<td>11/01/2008</td>
<td>Version 3.1, updated Intel technology, allowed memory configurations and LCD screen sizes</td>
</tr>
<tr>
<td>05/01/2010</td>
<td>Version 4.0, updated to align with recommendations from the MAC Enterprise IT Architecture Endpoint Computing Workgroup</td>
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<tr>
<td>11/01/2010</td>
<td>Scheduled standard review and model refresh aligned with the WSCA/NAPSO Premium Savings Package program</td>
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<tr>
<td>03/11/2014</td>
<td>Version 5.0, updated to include Ultrabook Notebook and Windows Pro Slate categories and remove Ultra-Light Notebook category</td>
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<tr>
<td>12/22/2015</td>
<td>Version 6.0, desktop hardware specification updated</td>
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<tr>
<td>02/08/2016</td>
<td>Version 6.1, Notebook hardware specification updated</td>
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<tr>
<td>05/02/2017</td>
<td>Version 7.0, desktop and notebook hardware specification updated, Windows Pro Slate categories removed, and Attachment G Windows Pro Slate Configuration rescinded</td>
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<tr>
<td>03/01/2018</td>
<td>Version 7.1, desktop and notebook hardware option updated</td>
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<tr>
<td>08/24/2018</td>
<td>Version 7.2, desktop and notebook hardware specification and option updated</td>
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<tr>
<td>12/17/2018</td>
<td>Version 7.3, desktop and notebook hardware specification and option updated</td>
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10.0 Inquiries

For information regarding client computer and monitor procurement, please contact:

IT Procurement Services
General Services Division
Ohio Department of Administrative Services
4200 Surface Road
Columbus, Ohio 43228

Telephone: 614.466.6953
Facsimile: 614.728.7798
Email: OIT.ITPurch.Admin@das.ohio.gov

Current contracts for client computers are online at http://procure.ohio.gov.

For information regarding this or any state IT standard, please contact:

State IT Standards Manager
Enterprise IT Architecture & Policy
Office of Information Technology
Ohio Department of Administrative Services
30 East Broad Street, 39th Floor
Columbus, Ohio 43215

Telephone: 614.466.6930
E-mail: DAS.State.IT.Standards.Manager@das.ohio.gov

State of Ohio IT Standards can be found online at:
http://das.ohio.gov/Divisions/InformationTechnology/StateofOhioITStandards.aspx
11.0 Attachments

A – Ohio Business Class Desktop Standard Configuration
B – Ohio Specialty Use Class Desktop Standard Configuration
C – Ohio Mobile Notebook Standard Configuration
D – Ohio Specialty Use Notebook Standard Configuration
E – Ohio Convertible Tablet Notebook Standard Configuration
F – Ohio Ultrabook Notebook Standard Configuration
G – Ohio Windows Pro Slate Configuration (Rescinded)
M – Ohio Monitor Specifications