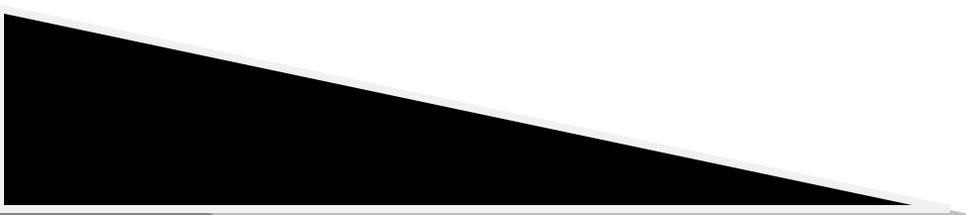




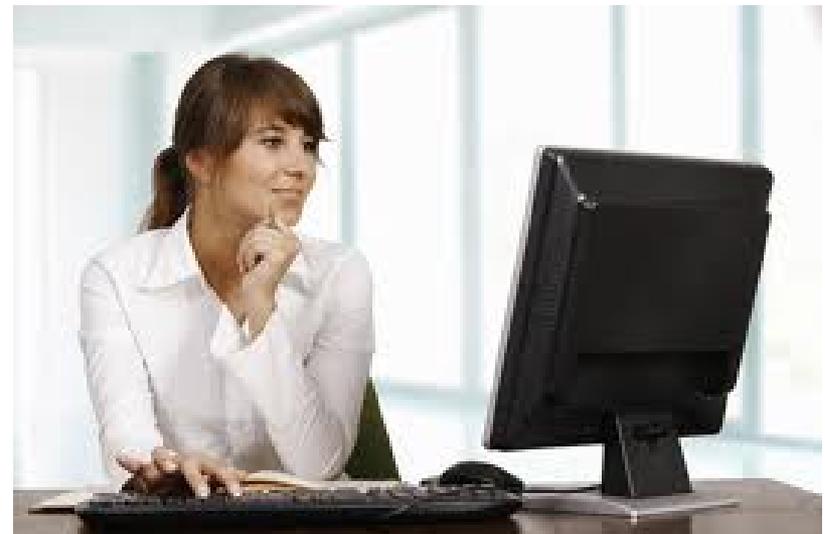
State of Ohio
Next Generation Telephony Solution

VeraSmart Access
Online Call Detail Reporting



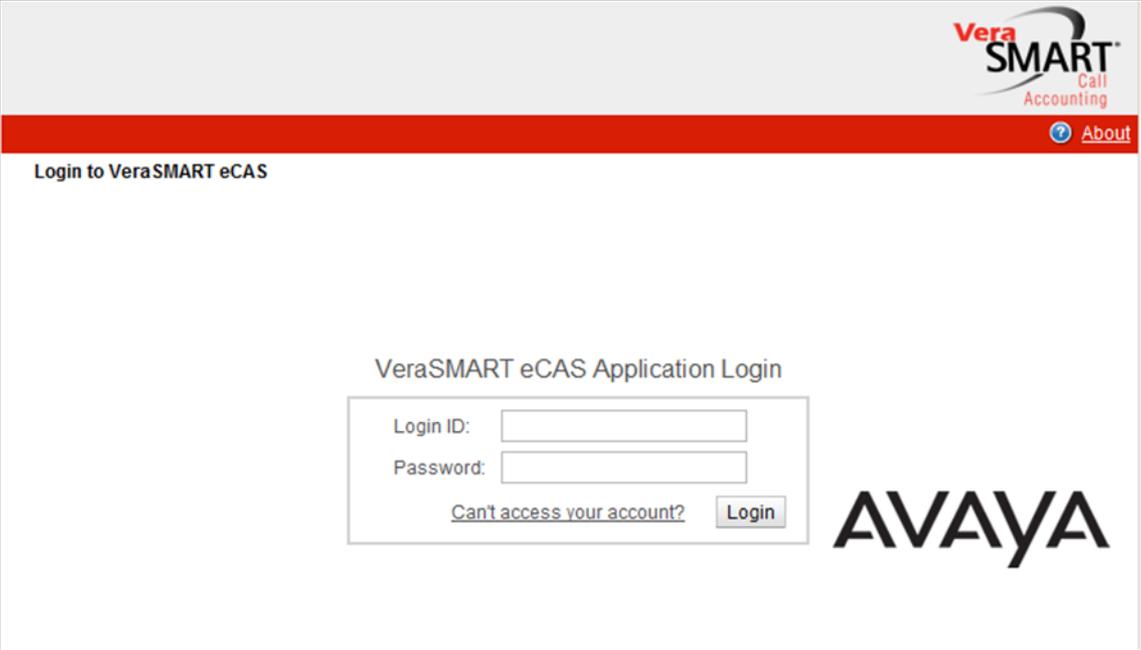
What is VeraSmart?

- VeraSmart is Call Accounting Software that collects call detail record (CDR) information from your phone system to deliver an in-depth view of usage data for reporting and billing verification, such as:
 - Including inbound and outbound activity
 - Extensions used
 - Numbers dialed
 - Length, date, time, and costs of the calls.
- In addition, it features an intuitive, customizable interface for tracking and reviewing all call activity and flexible reporting.



How much does it cost?

- VeraSmart is provided to State of Ohio NGTS Subscribers **free of charge, but there is a limited number of licenses available.**



VeraSMART eCAS Application Login

Login ID:

Password:

[Can't access your account?](#)

AVAYA

VeraSmart <http://cdr.ngtsohio.com/VeraSMART/enu/Login.aspx>

Internal Revenue Publication 1075 provides guidance to ensure the policies, practices, controls, and safeguards are employed by recipient agencies,

- Effective January 15, 2015, the **Next Generation Telephony Service (NGTS)** requires NGTS users to comply with the guidelines below to create a complex password.
- The rules include a password that:
 - Uses a minimum of eight (8) total characters in length.
 - Has as at least one (1) upper case letter (a capitalized letter)
 - Has as at least one (1) lower case letter (a non-capitalized letter)
 - Has at least one (1) special character (a symbol such as a percentage sign (%), asterisk (*), exclamation point (!), etc.
- A password cannot be repeated until after the 25th occurrence.
- A stand user is required to change a password every ninety (90) days.

Get Access

How do I get access?

- Send an email to:
- IncidentsNGTS@cbts.cinbell.com requesting a VeraSmart Username and Password along with the following information:
 - First Name, Last Name and Title
 - Agency/ Department, Commission or Board
 - Physical street address
 - City, State Zip Code
 - Email address
 - Office phone number
 - Enclose electronic approval by a Director level manager.
- CBTS will email Username and Password to you along with a user guide and training materials.

Where is the end user documentation?

- [Telecom Coordinator Resources](#)
- [VeraSmart - Call Detail Record Reporting Tools](#) – An overview.
- [VeraSmart User Guide](#)
- [Veramark Training Center](#) – Register to view this training on GoToTraining

Questions / References

Questions

Please submit all concerns in writing so we can address them and document the response in the *Frequently Asked Questions*.

Send all questions to AskNGTS@cbts.cinbell.com.

References

State of Ohio NGTS Website
https://soh.sp.ohio.gov/sites/ngts/SitePages/NGTS_Implementation.aspx

