



Customer Address

To make a payment or get additional  
information about your bill,  
contact us:  
www.cincinnatiBell.com  
(855) 560-2223

Invoice Date: 6/10/18  
Due Date: 7/10/18

Account #:  
Billing Period: 5/10/18 - 6/9/18

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### Account Summary

Previous Balance	\$1,788.71
Payments	\$1,788.71 CR
Adjustments	\$0.00

### Balance Forward

\$0.00

### Summary of New Charges

Calls Through 6/09/18	\$0.00
Other Charges and Credits	\$1,796.80
Federal Tax	\$0.00
State Tax	\$0.00
Local Tax	\$0.00

### Total New Charges Due

7/10/18

\$1,796.80

### Total Amount Due

\$1,796.80

Thank you for choosing CBTS

Please return this remittance slip with your payment



PO Box 1199 Cincinnati, OH 45201-1199

#BWNKCBJ  
#SXX X555 555W WK0#

Account #:

AA **Total**

**Amount Due Jul 10: \$1,796.80**

Your Payment:

\$ \_\_\_\_\_



CBTS  
PO BOX 748001  
CINCINNATI OH 45274-8001



Check box for change of address  
(See reverse)

5571272ZZZZZZZ1\*\*\*\*\*0575\*000000000000179680

## Important Information Concerning Your Bill

### Payment Procedures

Tear off the remittance sheet and place it, along with your payment, in the return envelope and mail it to CBTS, P.O. Box 748001, Cincinnati, OH 45274-8001. If your payment is not received by the Due Date, a late payment charge of 2.0% will be assessed on your next bill.

Communications concerning disputed amounts, including an instrument tendered as full satisfaction of the debt, must be sent to CBTS, P.O. Box 748001, Cincinnati, OH 45274.

### Complaint Procedure

Call our Business Office if you have any questions regarding your bill, or if you think you have been incorrectly billed within 60 days. A call to our Business Office will initiate a billing review. Invoices for non-regulated services not disputed within 60 days may not be subject to dispute thereafter.

Residence customers can call 513-565-2210 or 1-800-571-6601; Business customers can call 513-566-5050 or 1-800-571-6601. TDD/TTY customers can call 513-381-6580 or 1-800-768-3147.

If, after contacting our Business Office, you are unable to resolve your concern, you may write us at Customer Service Manager, P.O. Box 2301, Cincinnati, OH 45201-0693 or call 513-565-6005 or 1-800-768-3147.

If your complaint is not resolved after you have called CBTS, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at <http://www.puco.org>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays or at <http://www.pickocc.org>.

### 24-hour Service

Visit us anytime at <https://mycincinnati.bell.com> to view your bill, review your payment history, enter and manage trouble tickets or contact us.

**Change of Address:** Please print and check the box on the reverse side.

Name/Business \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Home Telephone \_\_\_\_\_

Business Telephone \_\_\_\_\_

Invoice Date: 6/10/18

Account #: 5571272

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## New Charges Summary Reports

Detail Listing of Other Charges and Credits	Amount
	1796.80
GRAND TOTAL	1796.80

Contract Number: MCSA0003  
Federal Tax ID: 72-1122018

