Enhanced Plan Features

The Basic Plan Features is the foundation to optional features. The Enhanced Plan Features are a set of optional service components programmable to the individual phone models that are available. They are also referred to as Enhanced Profiles. These additional options are priced together as one unit.

The following options include:

- Unified Communications (for non-state agencies that do not have an IM/Presence solution).
- Video Conferencing
  - Provide multi-party video conferencing
  - Multipoint Control Units (MCUs)
  - Record and store conference recordings in a repository that can be indexed and searched
  - Password protected endpoints
  - Supports third party video endpoints using the SIP protocol
  - Detailed reporting:
    - Date/time
    - Start/stop times, scheduled versus actual
    - Identify participants in conference
    - Duration
    - Bandwidth
    - Type – ad hoc, scheduled
    - Endpoint or system usage reporting – daily, weekly, monthly
    - Network statistics/quality of conference
  - Video bridging services supports:
    - Multiple continuous presence layout
    - Cascading
    - Video transcoding and rate matching
- Single Wire InformaCast - Refers to a feature to broadcast a message from one point to many.