

## Cisco Unity Voice Mail Notification Options

**To Retrieve Messages** – Just press the envelope button to open Voice Mail (VM).

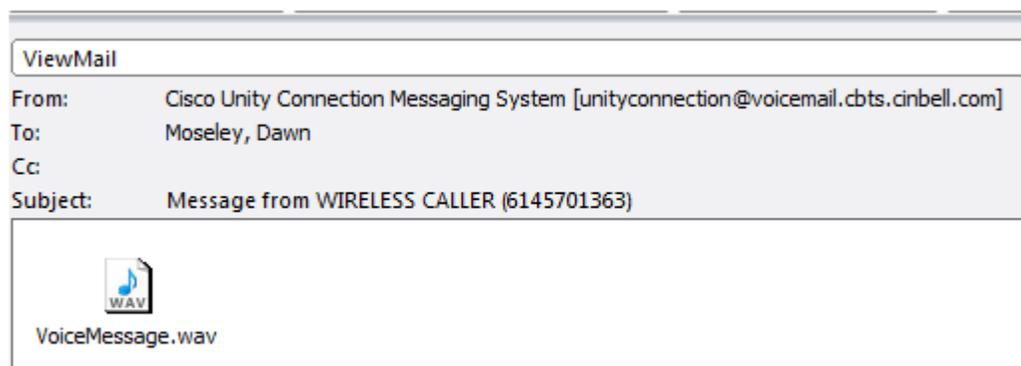
Messages button .

**\*Email Notification Only (ENO)** – This feature sends a person an email to notify them that they have a new voice mail message, and includes the time, date and number that called when the message was left.

**\*Message Waiting Indicator (MWI)** – This feature turns on a light on the handset, and displays a message envelop on the phone to notify a user that they have a new voice mail message.



**\*\*Email Notification with Audio File Attached** – With this feature, in addition the above mentioned email notification; an audio file in .wav format is attached that is a recording of the voice message that was left. This allows a user to listen to the voice mail message by clicking on the attachment to the email notification.



**\*\*Email Notification with Speech to Text** – With this feature, in addition to the above mentioned email notification; the email also includes a transcription of the voice mail message so that the voice mail message text is now in the body of the email message for the user to read instead of listening to audio.

**\*Denotes current default setting for all users of the state's NGTS Hosted VoIP service.**

**\*\* Requires a signed agency Director letter authorizing this change.**