



# Hosted Fax to Email Solution



Fax2Mail is a “hosted” fax solution that allows organizations to seamlessly integrate inbound and outbound fax with their existing desktop email and back-office environments. Fax2Mail is completely “cloud-based” (SaaS), providing an easy to implement, easy to manage solution requiring no expenditures on hardware or software. Fax2Mail solves all faxing requirements, including inbound and outbound fax, both at the computer desktop and from/to back-office systems, ERP applications, and electronic workflows.

## Greater Benefits

### Affordable

Dedicated inbound fax account with DID \$.97 per month

Initial per page rate is \$.045 per page  
Send only account is .0325 per month

One-time fee for porting existing number is \$3.70

### Easy to Maintain

CBTS support staff are available 24 hours a day.

### Mobility

You can receive faxes on any device that is email enabled, thus allowing iPads, iPhones, Android devices, ect..

## CBTS Hosted Fax to Email Customers

Ohio

Department of Development



Ohio  
Department of Medicaid





## Fax to Email Make Application Integration Easy

Back-office software and ERP systems can easily be “fax enabled” with the Fax2Mail solution, allowing faxes to be sent directly from or to the software applications and workflows that exist within an organization.

### Fax to Email Inbound Faxing

EasyLink “hosts” a customer’s inbound fax numbers within the platform, and inbound fax calls are converted into electronic “image” files (PDFs or TIFFs), then delivered to the customer’s environment over the internet – most often via email (SMTP), but also via FTP and Web Service calls. Fax2Mail can run inbound fax documents through an OCR process to capture the TEXT within the fax, resulting in a PDF that can support copy-&-paste.

### Fax to Email Outbound Faxing

All outbound faxing is performed electronically, without any additional hardware, software, or fax-dedicated telephony infrastructure. Faxes can be sent via an existing email client, a Windows-based print driver, a desktop applet, or through the Fax2Mail Web Portal. All sent faxes provide a detailed Status Report showing date/time of fax, destination fax number, number of pages and fax status (success failure), along with a failure reason if the fax did not go through. Customized cover pages and retry algorithms can be easily configured.

