

OpenText/Easylink Fax2Mail Overview

Benefits Summary of the Fax2Mail Cloud Solution

Technology Advantages

- Workflow Integration
- Scalability - The ability to handle peaks in usage with no performance issues
- Keeping pace with security standards
- Business continuity / Built-in DR for maximum uptime
- Platform-agnostic architecture – Can operate on multiple platforms

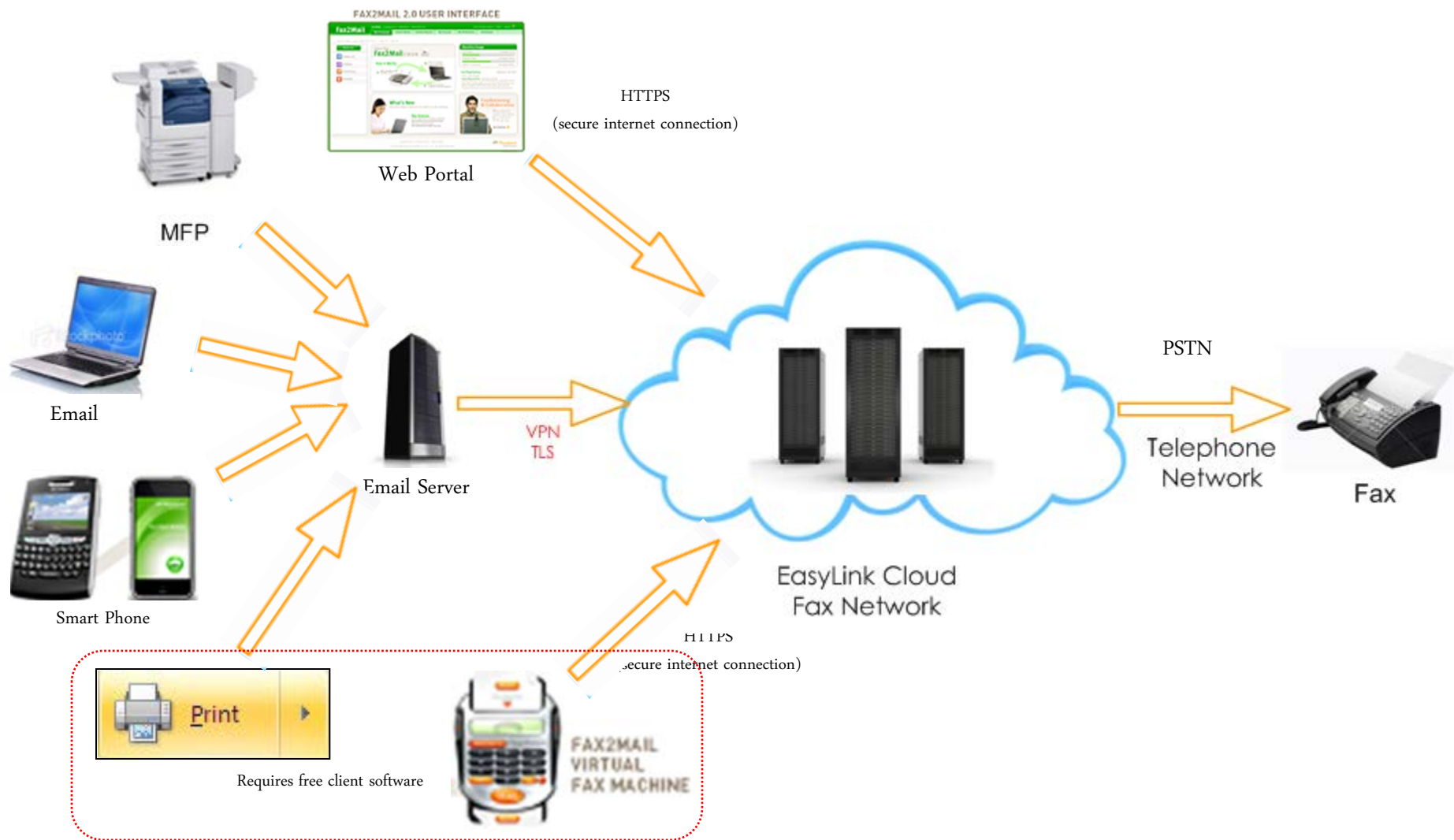
Price Structure

- No capital investment - reduced cost of ownership – No investment in capital, software licenses, maintenance, supplies, etc.
- Predictable per-transaction pricing
- Pay-as-you-go Model - Pay for the services you use
- Rapid ROI as high as 70%

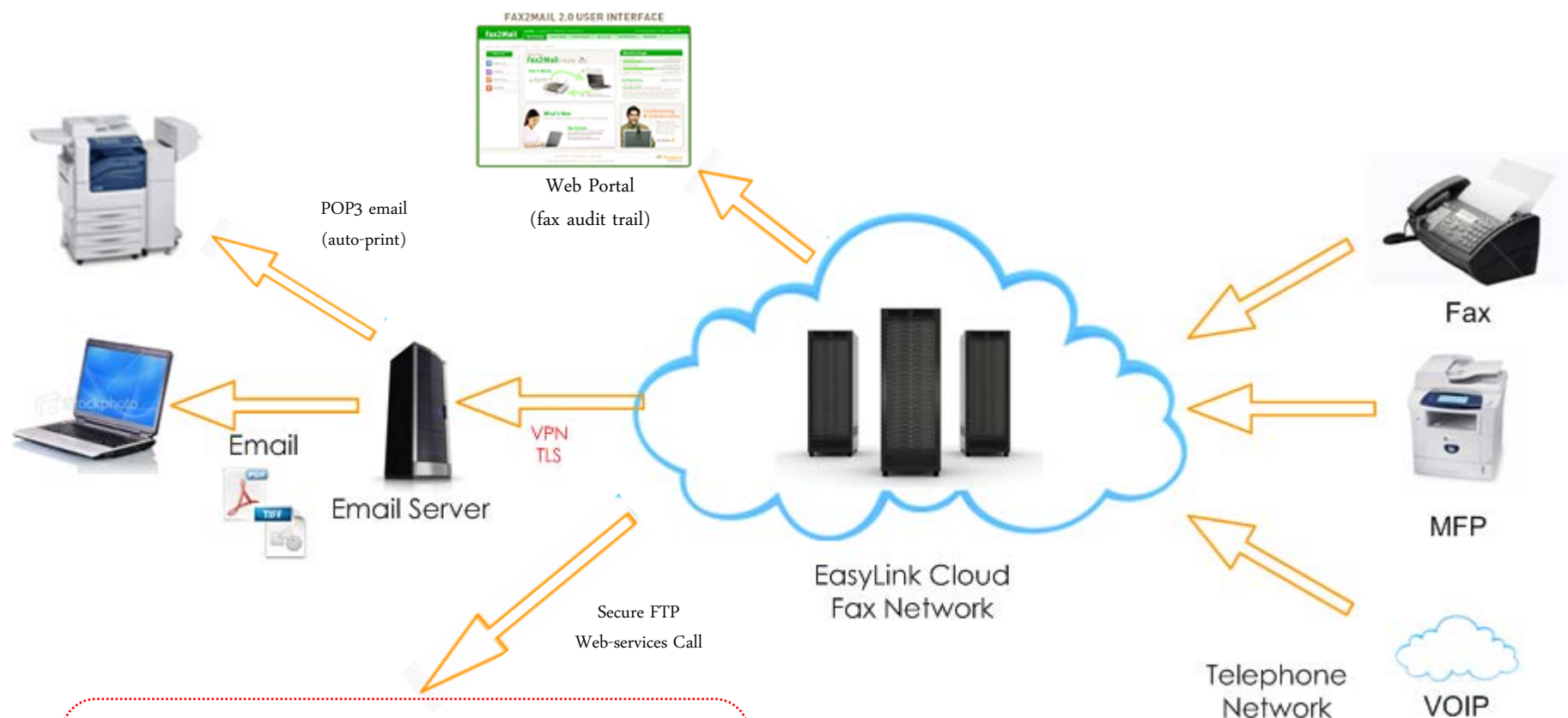
Operational Benefits




- Rapid implementation
- 24x7x365 support
- Eliminate hardware, and data center footprint (“greening”)
- Electronic reports for audit trail for compliance and tracking
- Service level agreements (SLAs)
- High availability – never busy network, delivering over 5 million faxes daily on the Fax2Mail platform alone for the largest enterprises in the world

Outbound Faxing



Inbound Faxing





(ANY Back-office or Electronic Workflow application,



Faxing is as easy as sending an Email

- Send using your current e-mail client, address to <faxnumber>@fax2mail.com 8666806362@fax2mail.com
- Attach document(s) to e-mail, in various formats (delivered in the order in which they are attached)
- Confirmation report confirms the delivery of the fax or information can be accessed on the Fax2Mail portal



Receiving a Fax

From:  Fax2Mail [fax-1527459@reply.fax2mail2.com]
To:  Marilyn Gold
Cc:
Subject: To: Marilyn Gold - Fax From 8662522396

 Message  fax-121112-1503.pdf (39 KB)

You have received a document.

Sender's Name: 8662522396
Sender's Caller ID: 7037261700
Date/Time: Mon 12 Nov 2012 03:03:14 PM EST
Number of Pages: 2

11/12/12 15:02:25 8662522396 ->

Fax2mail Training!

Marilyn Gold
Product Manager



Document Security Features

- **Encryption at Rest**
 - Encryption key (128-bit AES) expires in 90 days
- **Immediate Document Deletion**
 - Document removed as soon as job is completed (customer will not be able to resend or view the faxes via web)
- **Encrypted Archiving**
 - Documents archived with encryption enabled
- **Secure Connections**
 - Dedicated VPN available and all traffic on Transport Layer Security (TLS)
 - Encryption in transit
- **No Archive Option**
 - Customer has the ability to choose not to archive the documents

Security and Compliance

- Annual SAS-70 Type II Review (SOC II)
- Sarbanes-Oxley Compliance
- U.S. – E.U. Safe Harbor
- HIPAA, PCI, PII Compliance
- Current project to meet FedRAMP Compliance
- Agency ATO issued by USDA
- Dedicated InfoSec and privacy personnel
- Customer security audits
- Corporate InfoSec policies and procedures
- Security incident management and response plan
- Network vulnerability scans by 3PAO, Brightline
- US Soil Data Centers and Customer Support, 24x7x365

Business Continuity and Disaster Recovery

- 100% up-time through hurricane Sandy
- Redundancy / Business Continuity
 - Primary data center in Tinton Falls, NJ
 - Secondary center in Ashburn, VA
 - Both data centers are operational and processing production traffic
- Seamless migration of fax traffic between multiple carriers and ISP's
- UPS and Generator Backup in all locations (2 days of generator fuel on-site with contracts to procure up to 2 weeks immediately)