

STATE OF OHIO (DAS)
CLASSIFICATION
SPECIFICATION

CLASSIFICATION SERIES:
Juvenile Correctional Operations

SERIES NO.:
4658

MAJOR AGENCIES:
Department of Youth Services Only

EFFECTIVE DATE:
02/18/2018

SERIES PURPOSE:

The purpose of the juvenile correctional operations management occupation is to maintain administrative security, custody, control & institutional programming operations of a juvenile residential facility.

At the lower level, incumbents supervise non-unit post staff (e.g., transportation, communication &/or metal detector personnel) &/or juvenile correctional operations assistant managers assigned to one shift & oversee safety & security of juvenile residential facility on one shift.

At the higher level, incumbents supervise juvenile correctional operations managers & operationally oversee juvenile correctional facility by acting on behalf of the superintendent & deputy superintendents & provide direct services, indirect services & program services during absences.

JOB TITLE

Juvenile Correctional Operations Manager

JOB CODE

46582

PAY GRADE

12

EFFECTIVE

02/18/2018

CLASS CONCEPT

The supervisory level class works under general supervision & administrative direction & requires thorough knowledge of supervisory principles & techniques, custody programs for juvenile offenders, agency security practices & operational practices of juvenile residential facility in order to supervise non-unit post staff (e.g., transportation, communication, metal detector personnel) &/or juvenile correctional operations assistant managers assigned to one shift & oversee safety & security of juvenile residential facility on one shift.

JOB TITLE

Juvenile Correctional Operations
Administrator

JOB CODE

46583

PAY GRADE

13

EFFECTIVE

09/12/1999

CLASS CONCEPT

The administrative level class works under administrative direction & requires extensive knowledge of managerial principles & techniques, custody programs for juvenile offenders, agency security practices, operational practices of juvenile residential facility & business administration in order to supervise juvenile correctional operations managers & operationally oversee juvenile correctional facility (i.e., directs activities on all three shifts) & act on behalf of superintendent & deputy superintendents & provide direct services, indirect services & program services during absences.

<u>JOB TITLE</u>	<u>JOB CODE</u>	<u>B. U.</u>	<u>EFFECTIVE</u>	<u>PAY GRADE</u>
Juvenile Correctional Operations Manager	46582	EX	02/18/2018	12

JOB DUTIES IN ORDER OF IMPORTANCE: (These duties are illustrative only. Incumbents may perform some or all of these duties or other job-related duties as assigned.)

Supervises (e.g., provides instruction & training, completes performance evaluations, approves/denies requests for leave & recommends disciplinary action) non-unit post staff (e.g., transportation, communication, metal detector &/or safety personnel) &/or juvenile correctional operations assistant managers &/or managerial staff assigned to one shift, oversees safety & security of juvenile residential facility on one shift (e.g., serves as site supervisor on assigned shift; conducts briefing & roll call for juvenile correctional staff on assigned shift; provides direction to lower-level supervisors & juvenile correctional officers to ensure & maintain security, custody, safety control & programming of youth), assures adherence to program schedules, monitors & coordinates program activities for quality & consistency, monitors & coordinates treatment plans, guides, monitors normative culture programs in all phases of institutional programming, assures treatment teams are conducted weekly, monitors & assures compliance with basic 9 & minimum standards, conducts investigations of youth &/or employee incidents for disciplinary action, responds to institutional direct, indirect or programmatic questions to resolve issues related to institution operations, assists in development & implementation of post orders, assists with processing volunteers (e.g., reviews application, conducts background record checks), assists with ensuring compliance with all applicable standards subject to audit, coordinates & directs all major youth movements within institution (e.g., meal movement; to & from school movement; outside movement), directs & coordinates institutional searches, approves & coordinates admission of all new youth, accounts for controls & issues all institution communication & security equipment (e.g., radios; handcuffs; P.P.P.'s).

Acts on behalf of superintendent, deputy superintendents (i.e., provides direct services, indirect services & program services) & juvenile correctional operations administrator & serves as incident commander for all critical incidents affecting institution; assists with coordinating & directing transportation of youth to off ground locations (e.g., hospital; appointments; court appearances); coordinates employee call offs; develops policies & procedures to implement overtime roster; schedules staff; assigns posts in staff shortages; assists in coordinating random drug testing of employees (e.g., secures & provides transportation); prepares & reviews required reports (e.g., unusual incident reports; physical force reports; injury reports; isolation reports); completes reportable incident reports & makes all internal & external notifications (e.g., central office; law enforcement; youth family; regional office); conducts inspections pertaining to security, safety, sanitation, cleanliness & contraband to ensure compliance with established rules, policies & procedures; directs & assists with problematic youth visitations to include visitors entering & exiting institution; coordinates & supervises youth, staff or general public (i.e., requires verbal intervention/negotiations &/or unarmed self defense &/or physically responds to resistant &/or out of control youth).

Serves on committees; chairs institutional disciplinary committee; acts as health & safety officer for assigned shift (e.g., checks fire extinguishers; ensures compliance with safety standards; responds to union & OSHA issues/concerns & maintains related documents); provides instruction & training to staff & youth (e.g., security; custody; safety; rules & regulations); acts as liaison between juvenile correctional officers & administration to disseminate rules, regulations & special concerns; completes daily logs & reports; responds to correspondence (e.g., youth grievances; letters from youth families); attends meetings; operates personal computer/video display terminal to produce reports & correspondence.

MAJOR WORKER CHARACTERISTICS:

Knowledge of business or public administration, social or behavioral science (e.g., social work; psychology; criminal justice; criminology) or law enforcement; managerial principles & techniques; supervisory principles & techniques; employee training & development*; juvenile residential operational procedures*; custody & treatment programs for juvenile offenders*; agency security practices*; institutional policies*; investigation techniques*; bargaining unit contracts*; labor relations*. Skill in operation of personal computer/video display terminal. Ability to define problems, collect data, establish facts & draw valid conclusions; complete routine forms; maintain accurate records; prepare meaningful, concise & accurate reports; gather, collate & classify data: develop good rapport with youth & staff.

(*) Developed after employment.

MINIMUM CLASS QUALIFICATIONS FOR EMPLOYMENT:

Completion of undergraduate core program in business or public administration, social or behavioral science (e.g., social work, psychology, criminal justice, criminology) or law enforcement; 6 mos. exp. in supervisory, managerial or administrative position or in program management or program development; 2 courses or 6 mos. trg. or 6 mos. exp. in labor relations/employee relations.

-Or equivalent of Minimum Qualifications For Employment noted above.

TRAINING AND DEVELOPMENT REQUIRED TO REMAIN IN THE CLASSIFICATION AFTER EMPLOYMENT:

CPR & first aid certification or must be certified within six months after employment; annual departmental unarmed self defense & emergency response training certification; 8 hrs. of annual leadership development &/or supervisory skills training.

UNUSUAL WORKING CONDITIONS:

May be exposed to unpredictable behavior of juvenile offenders; may be exposed to communicable diseases; may require travel; may be on 24 hour call, including weekends & holidays; may be assigned to work rotating shifts; may be exposed to all types of outside climatic conditions.

<u>JOB TITLE</u>	<u>JOB CODE</u>	<u>B. U.</u>	<u>EFFECTIVE</u>	<u>PAY GRADE</u>
Juvenile Correctional Operations Administrator	46583	EX	09/12/1999	13

JOB DUTIES IN ORDER OF IMPORTANCE: (These duties are illustrative only. Incumbents may perform some or all of these duties or other job-related duties as assigned.)

Supervises (e.g., provides instruction & training, completes performance evaluations, approves/denies requests for leaves & recommends disciplinary action) juvenile correctional operations managers, operationally oversees juvenile correctional facility (i.e., directs activities on all three shifts), acts on behalf of superintendent & deputy superintendents & provides direct services, indirect services & program services during absences (i.e., makes decisions related to security, safety & custody & control of youth), determines post coverage needs (e.g., identifies staff shortages & overtime needs; prepares, approves & reviews schedules; identifies daily work assignments); approves overtime procedure, develops & recommends institutional operational policies, procedures & directives (e.g., regarding security, transportation &/or custody) to ensure compliance with federal, state & departmental mandates, acts as liaison between staff & administration by transmitting policies, procedures & rules, oversees development of post orders for safety & security of staff & coordinates youth transportation to outside locations (e.g., hospital; appointments; court appearances).

Accesses & analyzes needs of facility based on trends & overtime mandates & makes recommendations to facility budget; reviews reports (e.g., unusual incident reports; physical force reports; injury reports; isolation reports) & recommends action; prepares correspondence related to juvenile corrections; conducts safety checks; investigates (i.e., as directed by deputies or superintendents) or assigns staff to investigate youth & staff incidents; conducts or assigns staff to conduct inspections pertaining to security, safety, sanitation & contraband to ensure compliance with established policies & procedures; investigates & resolves problems discovered by inspections; serves as pre-disciplinary hearing officer; coordinates activities with other institutional operations.

Ensures completion, reviews & completes daily logs & reports; responds to miscellaneous correspondence (e.g., counts; hospital trip logs; incident reports; youth grievances; letters from youth families); attends meetings; functions as on call administrator as scheduled/assigned; directs security for special youth functions; conducts tours of institution; makes periodic rounds of institution; serves on or chairs internal & external committees; provides training & instruction to staff & youth (e.g., use of force; custody; institution disciplinary committees; security; programming); establishes protocol for monitoring response of control; develops & designs mock crisis or incidents; maintains monthly data on risk management to compile information for monthly report to deputy superintendent; serves as liaison with public & other governmental & private officials; prevents escapes or incidents which threaten security or safety of facility, youth, staff or general public (i.e., requires verbal intervention/negotiations &/or unarmed self defense &/or physically responds to resistant &/or out of control youth); operates personal computer/video display terminal to produce reports & correspondence.

MAJOR WORKER CHARACTERISTICS:

Knowledge of business or public administration, social or behavioral science (e.g., social work; psychology; criminal justice; criminology) or law enforcement; managerial principles & techniques; supervisory principles & techniques; employee training & development*; juvenile residential operational procedures; custody & treatment programs for juvenile offenders*; agency security practices*; investigation techniques*; budgeting*. Skill in operation of personal computer/video display terminal. Ability to apply principles to solve practical, everyday problems; collect data, establish facts & draw valid conclusions to take specific action; prepare meaningful, concise & accurate reports; gather, collate & classify data; develop good rapport with youth & staff.

(*) Developed after employment.

MINIMUM CLASS QUALIFICATIONS FOR EMPLOYMENT:

Completion of undergraduate core program in business or public administration, social or behavioral science (e.g., social work, psychology, criminal justice, criminology) or law enforcement; 12 mos. exp. in supervisory, managerial or administrative position or in program management or program development; 4 courses or 12 mos. trg. or 12 mos. exp. in labor relations/employee relations.

-Or 1 yr. exp. as Juvenile Correctional Operational Manager, 46582.

-Or equivalent of Minimum Qualifications For Employment noted above.

TRAINING AND DEVELOPMENT REQUIRED TO REMAIN IN THE CLASSIFICATION AFTER EMPLOYMENT:

CPR & first aid certification or must be certified within six months after employment; annual departmental unarmed self defense & emergency response training certification; 8 hrs. of annual leadership development &/or supervisory skills training.

UNUSUAL WORKING CONDITIONS:

May be exposed to unpredictable behavior of juvenile offenders; may be exposed to communicable diseases; may require travel; may be on 24 hour call, including weekends & holidays; may be assigned to work rotating shifts; may be exposed to all types of outside climatic conditions.