**SERIES PURPOSE:**
The purpose of the data entry series is the input, verification & editing of raw data into machine-readable form. At the lower-levels, incumbents do data entry & verification. At the middle level, incumbents act as lead worker. At the higher levels, incumbents supervise data entry operators &/or supervisors.

<table>
<thead>
<tr>
<th>JOB TITLE</th>
<th>JOB CODE</th>
<th>PAY GRADE</th>
<th>EFFECTIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Entry Operator 1</td>
<td>12331</td>
<td>04</td>
<td>03/26/1990</td>
</tr>
<tr>
<td>Data Entry Operator 2</td>
<td>12332</td>
<td>25</td>
<td>03/26/1990</td>
</tr>
<tr>
<td>Data Entry Operator 3</td>
<td>12333</td>
<td>26</td>
<td>03/26/1990</td>
</tr>
<tr>
<td>Data Entry Supervisor</td>
<td>12335</td>
<td>08</td>
<td>06/22/1990</td>
</tr>
<tr>
<td>Data Entry Manager 1</td>
<td>12336</td>
<td>11</td>
<td>06/22/1990</td>
</tr>
</tbody>
</table>

**CLASS CONCEPT**
The entry level class works under immediate supervision & requires some knowledge of unit policies & procedures regarding basic data entry in order to input machine-readable data.

The full performance level class works under general supervision & requires working knowledge of unit policies & procedures regarding data entry & verification in order to input & verify machine-readable data.

The full performance class works under direction & requires considerable knowledge of unit policies & procedures regarding data entry & verification in order to input & verify machine-readable data & act as lead worker.

The first supervisory level class works under general direction & requires thorough knowledge of unit policies & procedures regarding data entry & verification in order to supervise unit of data entry operators.

The first management level class works under general direction & requires thorough knowledge of unit policies & procedures regarding data entry & verification in order to manage multi-shift &/or multi-unit data entry operations & supervise lower-level data entry supervisors or at least one lower-level data entry supervisor & other personnel.
**JOB TITLE**
Data Entry Operator 1

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<td>03/26/1990</td>
<td>04</td>
</tr>
</tbody>
</table>

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**JOB DUTIES IN ORDER OF IMPORTANCE:** (These duties are illustrative only. Incumbents may perform some or all of these duties or other job-related duties as assigned.)

Operates keyboard on data entry equipment (e.g., key to disk, tape or card, video display terminal), operates electric typewriter keyboard to transfer coded data to free or preprinted forms for optical scanner.

Performs variety of clerical tasks related to data processing work (e.g., proofreads, files, distributes & mails output, totals data, maintains entry logs).

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**MAJOR WORKER CHARACTERISTICS:**

Knowledge of addition, subtraction, multiplication & division. Skill in typing; operation of data entry equipment*, operation of peripheral machines (e.g., scanner, printer)*. Ability to check pairs of items that are similar or dissimilar; read, copy & record figures; proofread material, recognize errors & make corrections; move limbs, fingers easily to perform manual functions repeatedly.

(*)Developed after employment.

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**MINIMUM CLASS QUALIFICATIONS FOR EMPLOYMENT:**

Formal education in arithmetic that includes addition, subtraction, multiplication & division & in writing & speaking common English vocabulary; 1 course or 3 mos. exp. in typing.

- Or equivalent of Minimum Class Qualifications For Employment noted above.

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**TRAINING AND DEVELOPMENT REQUIRED TO REMAIN IN THE CLASSIFICATION AFTER EMPLOYMENT:**

Not applicable.

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**UNUSUAL WORKING CONDITIONS:**

May work evening or night shift; work involves operation of data entry equipment for long periods of time including exposure to constant, low-level noise.
JOB TITLE: Data Entry Operator 2

JOB CODE: 12332

B. U.: 09

EFFECTIVE: 03/26/1990

PAY GRADE: 25

JOB DUTIES IN ORDER OF IMPORTANCE: (These duties are illustrative only. Incumbents may perform some or all of these duties or other job-related duties as assigned.)

Operates data entry or data verification equipment to check for accuracy & sufficiency of data & makes corrections or adjustments as needed.

Operates keyboard on data entry equipment (e.g., key to disk, card or tape, video display terminal); operates electric typewriter.

Performs clerical tasks related to data processing (e.g., proofreads, distributes & mails output, codes & totals data, maintains entry logs, sorts & files).

MAJOR WORKER CHARACTERISTICS:

Knowledge of addition, subtraction, multiplication & division; office practices & procedures*. Skill in operation of data entry equipment; operation of peripheral machines (e.g., scanner, printer); data verification equipment*. Ability to proofread material, recognize errors & make corrections; read, copy & record figures; check pairs of items that are similar or dissimilar; proofread material, move limbs, fingers easily to perform manual functions repeatedly.

(*)Developed after employment.

MINIMUM CLASS QUALIFICATIONS FOR EMPLOYMENT:

Formal education in arithmetic that includes addition, subtraction, multiplication & division & in reading, writing & speaking common English vocabulary; 6 mos trg. or 6 mos. exp. in use of data entry equipment; in Ohio Department of Job & Family Services, Wage Record Department, in addition to preceding option, applicant must also have minimum of 10,000 net key strokes per hour on an alpha numeric keyboard.

-Or 4 mos. exp. as Data Entry Operator 1, 12331; in Ohio Department of Job & Family Services, Wage Record Department, in addition to preceding option, applicant must also have minimum of 10,000 net key strokes per hour on an alpha numeric keyboard.

-Or equivalent Minimum Class Qualifications For Employment noted above.

TRAINING AND DEVELOPMENT REQUIRED TO REMAIN IN THE CLASSIFICATION AFTER EMPLOYMENT:

Not applicable.

UNUSUAL WORKING CONDITIONS:

May work evening or night shift; work involves operation of data entry equipment for long periods of time including exposure to constant, low-level noise.
**JOB TITLE**  
Data Entry Operator 3

**JOB CODE**  
12333

**B. U.**  
09

**EFFECTIVE**  
03/26/1990

**PAY GRADE**  
26

**JOB DUTIES IN ORDER OF IMPORTANCE:** (These duties are illustrative only. Incumbents may perform some or all of these duties or other job-related duties as assigned.)

Acts as lead worker (i.e., trains & provides work direction on daily basis) over lower-level data entry operators, reports unit status & informs & updates workers & agencies served.

Operates keyboard on data entry equipment (e.g., key to disk, tape or card, video display terminal); operates electric typewriter.

Operates data entry or data verification equipment to check for accuracy & sufficiency of data & makes corrections & adjustments as needed.

Monitors & performs related clerical tasks (e.g., logs, operates computer related or peripheral machines, copies, edits, sorts & codes information, assists with machine maintenance, distributes & mails output).

**MAJOR WORKER CHARACTERISTICS:**
Knowledge of employee training & development*; office management*; addition, subtraction, multiplication & division.  
Skill in operation of data entry & verification equipment; operation of peripheral machines (e.g., scanner, printer).  
Ability to proofread material, recognize errors & make corrections; check pairs of items that are similar or dissimilar; move limbs, fingers easily to perform manual functions repeatedly.

(*)Developed after employment.

**MINIMUM CLASS QUALIFICATIONS FOR EMPLOYMENT:**
12 mos. trg. or 12 mos. exp. in use of data entry & verification equipment; formal education in arithmetic that includes addition, subtraction, multiplication & division & in reading, writing & speaking common English vocabulary.

-Or 4 mos. exp. as Data Entry Operator 2, 12332

-Or equivalent of Minimum Class Qualifications For Employment noted above.

**TRAINING AND DEVELOPMENT REQUIRED TO REMAIN IN THE CLASSIFICATION AFTER EMPLOYMENT:**
Not applicable.

**UNUSUAL WORKING CONDITIONS:**
May work evening or night shift; work involves operation of data entry equipment for long periods of time including exposure to constant, low-level noise.
**JOB TITLE**
Data Entry Supervisor

**JOB CODE**
12335

**B. U.**
EX

**EFFECTIVE**
06/22/1990

**PAY GRADE**
08

**JOB DUTIES IN ORDER OF IMPORTANCE:** (These duties are illustrative only. Incumbents may perform some or all of these duties or other job-related duties as assigned.)
Supervises unit of data entry operators to maintain established data entry, verification codes & standards, completes employee performance evaluations, attendance records & recommends discipline, oversees training of new staff & instructs, tests & monitors performance of staff.

Designs & implements work procedures, reports unit status & progress to data processing management & coordinates work with agencies served to ensure customer satisfaction.

Oversees & performs related unit tasks (e.g., logs, operates computer-related or peripheral machines; maintains data entry equipment; maintains filing system).

**MAJOR WORKER CHARACTERISTICS:**
Knowledge of data entry operations*; supervisory principles/techniques*; employee training & development; office management. Skill in operation of data entry & verification equipment; operation of peripheral machines (e.g., scanner, printer). Ability to apply principles to solve practical, everyday problems; proofread material, recognize errors & make corrections; gather, collate & classify information about data, people or things; maintain accurate records; establish friendly atmosphere as supervisor of work unit.

(*)Developed after employment.

**MINIMUM CLASS QUALIFICATIONS FOR EMPLOYMENT:**
18 mos. trg. or 18 mos. exp. in use of data entry & verification equipment; 6 mos. trg. or 6 mos. exp. in employee training & development; 6 mos. trg. or 6 mos. exp. in office management.

-Or 4 mos. exp. as Data Entry Operator 3, 12333.

-Or equivalent of Minimum Class Qualification For Employment noted above.

**TRAINING AND DEVELOPMENT REQUIRED TO REMAIN IN THE CLASSIFICATION AFTER EMPLOYMENT:**
Not applicable.

**UNUSUAL WORKING CONDITIONS:**
May work evening or night shift; frequently exposed to constant low-level noise.
JOB TITLE: Data Entry Manager 1  
JOB CODE: 12336  
B. U.: EX  
EFFECTIVE: 06/22/1990  
PAY GRADE: 11

**JOB DUTIES IN ORDER OF IMPORTANCE:** (These duties are illustrative only. Incumbents may perform some or all of these duties or other job-related duties as assigned.)

Manages multi-shift &/or multi-unit data entry operations, supervises lower-level data entry supervisors or at least one lower-level data entry supervisor & other personnel, implements & enforces section policies, procedures & standards & assists in developing multi-section procedures &/or work methods, prepares & oversees preparation of operator work statistics, financial statements, payroll, attendance &/or other records, participates in short term & long range planning for equipment upgrades, changes & activities of processing units, analyzes workload & schedules priorities, oversees equipment maintenance, orders supplies, reviews productivity on each shift & ensures jobs are complete & accurate prior to delivery to customers.

Assists staff in resolving work-related problems; programs &/or modifies computer programs; operates data entry equipment to set up &/or control data entry functions.

Contacts & meets with customer representatives regarding work performed & to resolve problems with work &/or deadlines; contacts building owners to ensure proper physical condition of facility (e.g., electric, air conditioning, janitorial services).

**MAJOR WORKER CHARACTERISTICS:**
Knowledge of computer science/data processing*; data entry operations; supervisory principles/techniques; management*; office management; agency fiscal procedures. Skill in operation of data entry & verification equipment; operation of peripheral machines (e.g., scanner, printer). Ability to apply principles to solve practical, everyday problems; proofread material, recognize errors & make corrections; gather, collate & classify information about data, people or things; prepare meaningful, concise & accurate reports; handle sensitive inquiries from officials.

(*)Developed after employment.

**MINIMUM CLASS QUALIFICATIONS FOR EMPLOYMENT:**
12 mos. trg. or 12 mos. exp. in data entry operations; 12 mos. trg. or 12 mos. exp. in supervisory principles/techniques; 12 mos. trg. or 12 mos. exp. in office management.

-Or 6 mos. exp. as Data Entry Supervisor, 12335.

-Or equivalent of Minimum Class Qualification For Employment noted above.

**TRAINING AND DEVELOPMENT REQUIRED TO REMAIN IN THE CLASSIFICATION AFTER EMPLOYMENT:**
Not applicable.

**UNUSUAL WORKING CONDITIONS:**
May work evening or night shift.