



Performance Engagement Community  
Meeting Agenda

Tuesday, February 26, 2019 10:00am – 11:30am

Members	Summary of Agenda Items												
<p><b>Executive Sponsor</b> Peter Renner, DAS</p> <p><b>Project Owner/Lead</b> Debora Branham, DAS</p> <p><b>Project Managers</b> Ray Justice, DAS Jeff Hazelton, DAS</p> <p><b>Community Members</b> Caroline Anderson, ADJ Bob Green, DAS Kim Tyler, DMR Brandy Lipscomb, DMR Aimee Cavazos, DNR Christine Smith, DNR Belinda Kerr, DOH Cathy Simerl, DRC Katrett Huckleby, DRC Kim Alexander, DRC Carmen Kimbro, DRC Simone Leigh, DVS Marlea Baker, DYS Robin Gee, DYS Cindy Orr, JFS Stephanie Herriott, LIB Cindy Tuttle, MCD Cherish Berry, NUR Cinnamon Pipkin, OBM Dory McClendon, OIC Antoinette Johnson, OIC Tamra Luft-Meister, PUB Sandra Grady, RSC Elizabeth Alguire, RSC Beth Luyster-Robinson, SFC Rachel Hardesty, TAX</p>	<ul style="list-style-type: none"> <li>• Welcome</li> <li>• Introductions</li> <li>• Strategic Planning Exercise</li> </ul> <p style="color: red; text-align: center;"><b>Our objective was to refine our Focus Areas, while also identifying attainable Deliverables to be developed by the Community. We narrowed the results from our exercise into 5 MAIN Focus Areas:</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #4F81BD; color: white;">Focus Areas</th> <th style="background-color: #4F81BD; color: white;">Deliverables</th> </tr> </thead> <tbody> <tr> <td style="background-color: #D9E1F2; text-align: center;">Goals / Measurements</td> <td style="background-color: #D9E1F2;"> <ul style="list-style-type: none"> <li>• Aid in goal &amp; expectation measurements                             <ul style="list-style-type: none"> <li>○ Examples</li> <li>○ How to set up correctly</li> <li>○ SMART goals with measurements</li> <li>○ Competencies with measurements</li> </ul> </li> <li>• Gather examples of better SMART goals</li> <li>• Establish standardized goals for high-volume classifications</li> </ul> </td> </tr> <tr> <td style="background-color: #D9E1F2; text-align: center;">Communication</td> <td style="background-color: #D9E1F2;"> <ul style="list-style-type: none"> <li>• Educate about location of existing materials</li> <li>• Describe the “why” or “WIIFM” of PM&amp;D</li> <li>• Gather manager success stories (e.g., testimonials)</li> <li>• Publish periodic newsletters</li> <li>• Educate about processes</li> <li>• Establish core specialized group to improve communication and competency knowledge</li> <li>• Establish sample communication plan(s) with target audiences outlined</li> </ul> </td> </tr> <tr> <td style="background-color: #D9E1F2; text-align: center;">Accountability</td> <td style="background-color: #D9E1F2;"> <ul style="list-style-type: none"> <li>• Educate about processes</li> <li>• Establish ePerformance labs moderated by HR/PM&amp;D SME, ensuring evaluation criteria is complete</li> <li>• Establish follow-up schedule (e.g., targeted communications at specific cycle points)</li> <li>• Create checklist to guide supervisors and employees in their cycle-based tasks</li> </ul> </td> </tr> <tr> <td style="background-color: #D9E1F2; text-align: center;">Coaching</td> <td style="background-color: #D9E1F2;"> <ul style="list-style-type: none"> <li>• Praise supervisors who do performance management well                             <ul style="list-style-type: none"> <li>○ Use as supervisory SME’s</li> <li>○ Use as source for testimonials</li> </ul> </li> <li>• Educate about difficult conversations</li> <li>• Provide opportunities for supervisors to attend PM&amp;D workshops</li> </ul> </td> </tr> <tr> <td style="background-color: #D9E1F2; text-align: center;">Other / Miscellaneous</td> <td style="background-color: #D9E1F2;"> <ul style="list-style-type: none"> <li>• Provide more specific training via web</li> <li>• Establish ELM requirement (e.g., acknowledge that criteria are complete)</li> </ul> </td> </tr> </tbody> </table>	Focus Areas	Deliverables	Goals / Measurements	<ul style="list-style-type: none"> <li>• Aid in goal &amp; expectation measurements                             <ul style="list-style-type: none"> <li>○ Examples</li> <li>○ How to set up correctly</li> <li>○ SMART goals with measurements</li> <li>○ Competencies with measurements</li> </ul> </li> <li>• Gather examples of better SMART goals</li> <li>• Establish standardized goals for high-volume classifications</li> </ul>	Communication	<ul style="list-style-type: none"> <li>• Educate about location of existing materials</li> <li>• Describe the “why” or “WIIFM” of PM&amp;D</li> <li>• Gather manager success stories (e.g., testimonials)</li> <li>• Publish periodic newsletters</li> <li>• Educate about processes</li> <li>• Establish core specialized group to improve communication and competency knowledge</li> <li>• Establish sample communication plan(s) with target audiences outlined</li> </ul>	Accountability	<ul style="list-style-type: none"> <li>• Educate about processes</li> <li>• Establish ePerformance labs moderated by HR/PM&amp;D SME, ensuring evaluation criteria is complete</li> <li>• Establish follow-up schedule (e.g., targeted communications at specific cycle points)</li> <li>• Create checklist to guide supervisors and employees in their cycle-based tasks</li> </ul>	Coaching	<ul style="list-style-type: none"> <li>• Praise supervisors who do performance management well                             <ul style="list-style-type: none"> <li>○ Use as supervisory SME’s</li> <li>○ Use as source for testimonials</li> </ul> </li> <li>• Educate about difficult conversations</li> <li>• Provide opportunities for supervisors to attend PM&amp;D workshops</li> </ul>	Other / Miscellaneous	<ul style="list-style-type: none"> <li>• Provide more specific training via web</li> <li>• Establish ELM requirement (e.g., acknowledge that criteria are complete)</li> </ul>
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Next Steps / Notes

PEC Next Meeting: April 17, 2019

Location: [Rhodes State Office Tower](#), DAS Training Room 231

Questions to help prepare for the next meeting:

- What led you / your group to the listed deliverables?
- What potential value will these add to your agency? To your work, specifically in HR? To your agency's supervisors?
- Are any of these listed deliverables unrealistic or out of scope (e.g. system-driven, costly, too time-consuming)?

Please be prepared to explore these questions at our next meeting.