The Most Important Leadership Practice: Inspire and Share a Vision
By: Jim Kouzes  Video: 2 Minutes
The most important practice for leaders is to envision the future and communicate that vision in a way that others can see themselves in the vision.

Habit 5: Seek First to Understand, Then to Be Understood
By: Stephen Covey  Video: 2 Minute
First understand the problem at a deep level before offering advice.

Leaders Must Reach Out To Their People
By: William Harrison  Video: 3 Minutes
Do not be afraid to over-communicate. William Harrison speaks to the importance of leaders openly and regularly communicating with staff, especially during times of crisis.

Listening Requires Caring
By: Marshall Goldsmith  Video: 3 Minutes
Listening requires caring and there are some really simple steps you can take to become a better listener.

Cultural Communication
By: Howard Ross  Video: 6 Minutes
Because people from different cultures have different values and customs, it’s important to know how to communicate properly.