



[Gender Differences in Leadership Feedback](#)

By: Marshall Goldsmith **Videos:** 3 Minutes

Marshall Goldsmith describes considerations in providing feedback between genders.



[Leadership Is Personal: The Ron Sugar Story](#)

By: Jim Kouzes **Videos:** 4 Minutes

When it was his turn to speak at a conference, the Chairman and CEO of Northrop Grumman started by playing the piano. He explained that people should know who you are, what you care about (such as playing the piano), and why they should follow you.



[The Five Practices of Exemplary Leadership: Encourage the Heart](#)

By: Jim Kouzes **Videos:** 6 Minutes

We work harder for people we like, and we like them in proportion to how they make us feel.



[Leadership is About Humility and Empowering Others](#)

By: Dan Labbad Skillssoft Ireland Limited **Videos:** 4 Minutes

You can't lead others if you're not leading yourself first. Dan Labbad explains why humility and just being yourself are key traits of today's top leaders.



[The Encore Effect](#)

By: Mark Sanborn **Videos:** 2 Minutes

The Encore Effect is just that—being so good at what you do that people want more, come back, and will accept no substitutes.



[Partner with Employees to Improve Poor Performance](#)

By: Peter Bregman **Videos:** 4 Minutes

Managers need to partner with employees having performance issues in order for the situation to improve.