

Learner Challenge

June 2020



Tips for Good Communicators

COVID-19 has forced us to learn to work differently. Remote work has many challenges but can also make you more productive and provide better balance in your life. These Learning on Demand (LOD) resources will help you to better manage you and your team while working remotely.

	<p><u>Three Relationship Building Blocks</u> Video: 3 minutes</p> <p><i>To build your relationships currency, establish your credibility, be authentic, and demonstrate gravitas — the ability to captivate others with meaningful wisdom.</i></p>
	<p><u>The Critical Skill of Listening</u> Video: 2 minutes</p> <p><i>Listening is an active skill, not a passive activity. Effective listeners are curious. Ask good questions. Repeat back what you think they said. Notice the body language. Feel their emotion. Spend a day listening. Do unto others as they would do unto themselves.</i></p>
	<p><u>A Good Interpersonal-Skills Toolbox</u> Video: 3 minutes</p> <p><i>Caring about others as individuals trumps everything. Other interpersonal skills include using “I” messages, knowing how you want the person to feel and do, using nonverbal communications and, very important, listening.</i></p>

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Thank you for supporting LOD.