Browser Support

Skillsoft recognizes that our customers use a variety of browsers to access our many web sites and eLearning products. To keep pace with the rapid changes in and seamless release cycles of some of today's most popular browsers, Skillsoft has updated their methodology for third-party browser and plugin support.

We support the latest official (not pre-release or beta) releases of Internet Explorer, Firefox, and Chrome browsers for Windows platforms, Safari for Mac platforms, and the native browsers in most tablets and smartphones. If we encounter problems with a new version when it is released, we will maintain a list of known issues and work to address them as soon as possible. This policy applies to all Skillsoft product releases for all supported browsers, Oracle Java JRE, and Adobe Flash player. This will not change our stated support for past Skillport or Skillsoft Course Player versions.

We take pride in providing our users with a modern, rich, web eLearning experience, and strive to support all browsers to the fullest.

Note: As of June 1, 2018, Skillsoft will be **dropping support for TLS 1.0/1.1**. Any browsers or platforms that do not support **TLS 1.2** will no longer work after June 1. This includes Windows XP, and IE 8-10.

The following table indicates the minimum browsers supported based on your operating system. This applies to all versions of Skillport (7.3, 8. and 8i), as well as the Java-free RIA Player.

Operating Systems	Minimum Supported Browsers
Windows 7 +SP1	IE11
	Chrome v63+
	Firefox v52+
Windows 8.1	IE11
	Chrome v63+
	Firefox v52+
Windows 10	IE11
	Edge v14+
	Chrome v63+
	Firefox v52+
macOS	Chrome v63+
	Safari v10.1+
iOS 10+	Chrome v63+
	Mobile Safari
Android 4.4.2+	Mobile Chrome

Important Notes:

Windows 10/Edge does not support the following:

- Java-dependent products such as Skillsoft (Java-dependent) Course Player, Skillsoft Course Manager, Publisher course file uploader, and applicable desktop tools

- ElementK, NETg, or E3 content

About Legacy Content and HTML5 Browsers

- **Legacy Skillsoft content**, or sites that are not configured to use the Java-free course player, will use the Skillsoft Course Player which requires Java. Java is only supported with Internet Explorer.

- Accessing platforms, players or content from an **HTML5 browser** does not guarantee a Java-free experience. For more information about the platforms, players, and content types that support Java-free mode, see the Skillsoft Java-Free Overview in the Support Knowledge Base.