



CONFLICT RESOLUTION

Conflict in the workplace is inevitable and not always an undesirable thing. In fact, conflict often is a healthy stimulus to creativity, problem-solving, decision-making, and growth. However conflict, when hurtful or unresolved, puts distance between people who need to work together, and often results in a loss of talent. Employees must learn to recognize the signs of unhealthy conflict and take steps to prevent it.

More information on Conflict Resolution, as well as other valuable resources are available to exempt and IT professionals via Learning on Demand.

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Last month's theme was: **Change Management**.
Next month's theme will be: **Performance Management**.

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