

The claims process

In-network

1. Member locates a provider and schedules appointment
2. When they arrive, they identify themselves as an EyeMed member
3. They pay any applicable co-pays at the time of service
4. That's it – no paperwork. Network providers always file the claim
5. Members can view their EOB through eyemed.com

Out-of-network

1. Member downloads our OON claim form from eyemed.com
2. They receive and pay for services at their choice of provider
3. They'll complete the OON claim form and submit with an itemized receipt
4. That's it – we'll mail them a reimbursement check and their EOB