

CATAMARAN (G74)
1600 MCCONNOR PARKWAY
SCHAUMBURG IL 60173-6801



<Date>

ETRACKING NUMBER3

[FIRST NAME] [LAST NAME]
[ADDRESS LINE 1]
[ADDRESS LINE 2]
[CITY] [STATE] [ZIP]

Dear **First Name Last Name**:

As the pharmacy benefits manager for your State of Ohio plan, **Catamaran wants to help you get the most value from your prescription benefits.** We are committed to giving you the information you need to make the best decisions regarding the prescriptions you take. It is our priority to ensure you have a pharmacy to meet your healthcare needs.

Our records show that within the last 90 days, you filled a prescription at **PHARMACY NAME** for your compound medication.

Beginning in May 2015, Catamaran may no longer cover prescriptions for compound medications filled at this pharmacy. You can still use this pharmacy to fill your prescriptions at your usual copay levels for all other (non-compounded) medications. We apologize for any inconvenience this change may cause.

Why are we making this change?

Catamaran now requires network pharmacies that dispense compound medications to go through a rigorous additional credentialing program. This is an effort to ensure Catamaran's network pharmacies are providing safe and effective care. This credentialing is only for pharmacies to dispense compound medications. Your pharmacy still meets all requirements to dispense other medications.

How can you find a credentialed pharmacy?

To find a Catamaran-credentialed compound pharmacy, call Catamaran Member Services at 1-866-854-8850. The representative will be able to provide you with a credentialed pharmacy licensed to dispense in your state. You may also be able to find information at www.catamaranrx.com within the Members website.

Please note that a pharmacy that can dispense in your state may not be located near you. You may have to arrange for the pharmacy to mail you your compound medication. Allow enough time to make sure you don't run out of your medication.

How to transfer your prescription to a credentialed pharmacy

To continue to have your compound medication covered by Catamaran, you will need to transfer your prescription to a credentialed network pharmacy. (Most compound prescriptions can be transferred.) Here's what you need to do:

- Contact the credentialed pharmacy with the information about your current prescription (including prescription number and the phone number of your previous pharmacy), and the pharmacist will do the rest.
- You can also ask your doctor to write, e-prescribe, or call in a new prescription to a credentialed compound pharmacy.

If you have questions, please call Catamaran Member Services at 1-866-854-8850. Representatives are available to assist you 24 hours a day, 7 days a week.

Sincerely,

Catamaran Provider Credentialing