To: All Departments, Offices, Agencies, Boards, Bureaus, Commissions and Institutions

From: Hugh Quill, Director of Administrative Services

Re: Procurement Procedures for Supplies, Services and Information Technology

I. PURPOSE

Each fiscal year state agencies, boards, commissions and institutions purchase over $2 billion in supplies, services and information technology needs to run the daily operations of their facilities. The keys to effective procurement of these needs are to standardize and combine needs wherever possible to obtain volume discounts, maintain a staff of well-trained and certified procurement personnel, and to conduct all activities openly and transparently. In accordance with Executive Order 2008-12S, the Department of Administrative Services, Office of Procurement Services will appoint an Ohio Chief Procurement Officer (OCPO) who will be responsible for overseeing all procurement activities of the State. Likewise, each agency is to name a person within the agency as their Agency Procurement Officer (APO) that will report to the OCPO on procurement activities within the respective agency. Among his/her responsibilities, the OCPO will:

- Create a center-led procurement organization across the state
- Maximize the state’s purchasing power by leveraging its spending
- Apply concepts of strategic sourcing to obtain volume discounts
- Develop scorecards to measure the successes of the procurement programs
- Coordinate with higher education and local governments to identify opportunities to leverage spending

Among the many responsibilities outlined in the Executive Order, the APOs will:

- Serve as the entity’s procurement contact
- Communicate needs for supplies and services to the OCPO
- Ensure that agency staff are properly trained and certified
- Produce and verify data and reports as requested by the OCPO or others

The Department of Administrative Services (DAS), through the Office of Procurement Services (OPS), awards contracts for supplies, services and information technology in excess of $25,000 for state agencies. State agencies are required to make purchases above $25,000 through OPS except when the need is available from a required source of supply as described in Section II, A., or except when DAS has delegated authority to the agency to make purchases up to $50,000. For purchases under $25,000, for supplies or services that are not available from required state contracts, agencies may use their direct purchase authority to make the purchase. This purpose of this directive is to assist state agencies when exercising their direct purchasing authority.
II. GENERAL

A. Required State Sources of Supply (Think Ohio First)

Law requires that agencies give first consideration to certain state resources prior to making the purchase from another source. Before making any purchase, agencies must first determine if the supply or service is available from any of the following sources (in order of ranking):

1. Ohio Penal Industries (OPI)
   Section 5147.07 of the Revised Code.

2. DAS Office of Procurement from Community Rehabilitation Programs (OPCRP)
   Sections 125.60 through 125.6012 of the Revised Code.

3. Rehabilitation Services Commission (RSC), Bureau of Services for Visually Impaired
   Sections 3304.28 through 3304.33 of the Revised Code.

4. Department of Mental Health, Office of Support Services
   Section 5119.16 of the Revised Code (institutional agencies only).

5. DAS Office of State Printing
   Sections 125.31 through 125.76 of the Revised Code.

6. DAS Office of Procurement Services
   Sections 125.01 through 125.11, 125.17 of the Revised Code.

Agencies may purchase from these sources without dollar limitation and purchases made from these sources are not counted against an agency’s cumulative annual threshold. Waivers may be granted in certain cases. For more information on internal state sources, consult the State of Ohio Procurement Handbook for Supplies and Services.

B. DAS Term Contracts

DAS, through the Office of Procurement Services (OPS) has established requirements term contracts for a variety of supplies, services and information technology needs. These contracts have been established under formal competitive processes set forth in law or by the Controlling Board. The purpose of these contracts is to enable agencies to procure their needs without any further delay resulting from the competitive processes the agency must follow when using direct purchase authority. Agencies may purchase from these contracts without dollar limitation at any time during the effective life of the contract. When making a purchase from a State Term Schedule (STS) contract, agencies are required to obtain a minimum of three quotes from various STS suppliers offering similar or like items. If the value of the purchase exceeds the Maximum Order Limit (MOL) listed in the contract, the agency is required to contact OPS for assistance in negotiating lower pricing from the supplier. Purchases made above the MOL, which have not been reviewed and approved by
OPS, may be considered to be invalid. Unless otherwise stated in the contract, agencies are required to use STS contracts before using their direct purchase authority. Purchases made from DAS term contracts are not counted against an agency's cumulative annual threshold. Occasionally, if a contract supplier is unable to fulfill the needs of the agency, OPS may grant a special waiver to the agency to purchase the need from another source. The agency must not proceed with the purchase from another source until the waiver has been received. If the agency proceeds with the purchase prior to receiving the waiver and the waiver is denied, the person at the agency who authorized the purchase will be held personally liable for the purchase.

C. Delegated Purchase Authority

Certain types of items require review and pre-approval by DAS prior to making the purchase (e.g., computers, telecommunications equipment, printed goods, copiers and vehicles). When making purchases of this nature, and before issuing a purchase order and/or entering into any agreements with a supplier, contact the appropriate office at the following number:

- Information Technology (614) 644-4499
- Telecommunications (614) 466-6060
- Printed Goods (614) 644-6385
- Vehicles (614) 466-6607
- Multi-Functional Print Devices (e.g. copiers, printers) (614) 644-6365

When the purchase exceeds the direct purchase limit and OPS determines it is not practicable or advantageous to make the purchase, the agency will be granted a Release and Permit to make the purchase using their direct authority up to $25,000 or delegated authority up to $50,000. When the direct purchase does not exceed the $50,000 cumulative annual threshold the agency will not be required to seek approval from the Controlling Board unless the funding source requires such approval (e.g. capital funds). If the purchase causes the agency to exceed the $50,000 cumulative annual threshold for that supplier, the agency must seek approval from the Controlling Board to proceed with the purchase. Agencies should allow a minimum of ten working days for processing of Pre-Approvals and Release and Permits. When seeking a Release and Permit, agencies should involve OPS in the initial stages of preparing their purchase request to allow OPS sufficient time to determine if the purchase can be made through OPS. Failure to do so could result in OPS denying the request causing a delay in filling the need.

Special Note: All requests seeking approval from the Controlling Board will require a Release and Permit from OPS.
III. PROCEDURES FOR MAKING DIRECT PURCHASES

A. Direct Purchases of $500 or less

For purchases with a value of $500 or less, the agency will obtain a minimum of two verbal quotations. The agency’s seeking the quotes shall keep a log journalizing the suppliers contacted, the supplies or services sought, the person contacted and the price given. This log shall also include space to document reasons for not awarding to a lower priced bidder, when applicable. Agencies shall adopt a written policy for purchases under $500 when it is not cost-effective or practicable to obtain two quotes. This policy should require written approval by a supervisor(s) prior to making the purchase. Agencies should periodically seek and/or review prices from other suppliers to ensure the best price is obtained and maximum competition is generated.

B. Direct Purchases Above $500

For purchases above $500, the agency will obtain a minimum of three written and will maintain a record of the suppliers contacted, the quoted price and the supplier selected. Where the supplier selected was not the supplier offering the lowest quote, the agency shall note the reason for its selection of the higher priced supplier. Agencies should periodically seek prices from other suppliers to ensure that the best price is obtained and that maximum competition is generated.

When an agency determines that it is not possible or not advantageous to the State to select a supplier based upon lowest cost, the agency may select a supplier using a Request for Proposal (RFP) or similar process. To properly use the RFP process, consult sections 125.07 and 125.071 of the Revised Code and Administrative Rule 123:5-1-08. For additional information, please refer to the State of Ohio Procurement Handbook for Supplies and Services.

Special Note: An agreement for the sale of supplies or services for an amount of $500 or more is not enforceable in Ohio or the USA unless the agreement is reduced to writing. The agreement must be written to contain an identification of the supplies or services, the price, the parties to the agreement and the signature of the party against whom enforcement is sought.

C. Minority Business Enterprise (MBE) Set Aside Competition

When using direct purchasing authority, state agencies are required to select a number of purchases, the aggregate value of which equals approximately 15% percent of their total purchases of supplies and services for the fiscal year, for competition by MBEs only. When exercising direct purchasing authority, remember to definitively mark all purchasing documents to show only MBE vendors were contacted for price quotes. Also, monitor set asides quarterly and adjust your projections and selections as necessary. Agency purchases from DAS term contracts that have been set aside may be considered in their 15% percent goal.
It is important to evaluate the impact of your set aside selections. For each contract to be set aside, consider the following:

1. All product/service categories may not have certified MBEs available to compete for the need. Check the listing of certified MBEs maintained by the DAS Equal Opportunity Division (EOD) prior to selecting the item for set aside.

2. Do not repeatedly select an entire product category for set aside (e.g., all of the contracts for the purchase of shoes, etc.). Consider various categories of products/services and then alternate setting them aside.

3. Do consider contract incumbency or longevity (e.g., who has held the contract for the last 10 years) and its impact on both minority and majority firms.

4. Consider dividing contracts or purchases into smaller contracts or multiple contracts in order to allow small businesses to compete.

D. EDGE Purchases

Agencies are required to participate in a contract assistance program called the Encouraging Diversity, Growth, and Equity Program (EDGE). EDGE establishes procurement goals by comparing contractor availability to contractor utilization and eligible expenditures. The initial goal is to award 5% percent of all contracts for supplies, services, information technology, and construction to EDGE participants.

EDGE further requires every cabinet-level state agency, within the constraints of statutory authority and as otherwise provided by law, to:

1. Take appropriate steps to foster, support and encourage the participation of underutilized businesses and encourage such businesses to compete for construction contracts and the procurement of goods and services by including a participation goal for construction contracts and requests for proposals when subcontractors or sub-consultants are used.

2. Review its projected annual procurements to determine, based on EDGE program participant availability, which procurements will be designated as eligible for EDGE. Once participation goals are established, monitor and report program compliance to DAS.

3. Examine its internal agency procurement policies, procedures and practices and remove those elements that adversely impact small and minority-owned or women-owned businesses.

4. Examine and eliminate all unnecessary barriers to equitable participation, including, but not limited to, the following items: bonding and licensing requirements, excessive
experience requirements, massive procurements (unbundling contracts when practicable), use of proprietary specifications and other procurement-related requirements.

5. Set a goal that approximately 5% percent of eligible direct expenditures in the areas of construction, architecture/engineering, professional services, goods and services, and information technology services is awarded to EDGE program participants.

6. Provide the DAS Equal Opportunity Division with quarterly reports and annual projections on EDGE utilization.

For more information, visit the EDGE web site at http://www.edge.oh.gov/.

E. Payment Card Purchases

Agencies should refer to the State of Ohio Financials Process Manual when making purchases using their payment card. This manual may be located at www.obm.ohio.gov. The payment card may also be used to make purchases from selected DAS term contracts and state term schedules up to $2,500. Agencies should authorize payment for supplies and services only when delivered and received by the agency. Agencies should not authorize full payment for partial shipments until all supplies or services have been received.

F. Emergency Purchases

Law defines an emergency situation as one which creates a threat to public health, welfare, safety or other such reasons as proclaimed by the Governor. Examples of these types of emergencies in Ohio could include, but are not limited to: floods, ice/snow storms, tornado damage, radiation leaks, pandemics or acts of terrorism. When these events occur in Ohio and damage is far-reaching and severe, they are usually followed by an emergency declaration by the Governor and/or President of the United States. Special provisions are set forth in section 125.023 of the Revised Code to permit agencies to make emergency purchases to resolve situations that have impacted the agency. The Ohio Emergency Management Agency (OEMA) is responsible for coordinating emergency response activities during a declared emergency. The agency should follow the processes for seeking quotations as set forth in this Directive to make necessary purchases. When a formal declaration is issued, the repairs may be eligible for reimbursement by the Federal Emergency Management Agency (FEMA). FEMA does require that purchases be competed and that accurate and detailed records be maintained to qualify for reimbursement. More information about FEMA reimbursement is available from Ohio Emergency Management website at: http://www.ema.ohio.gov/grantsdiv.asp.

A second type of emergency may be due to a situation that has developed at the agency and that can cause disruption of their daily activities. For example; breakdown of a boiler, HVAC system or security system, localized fire or weather damage, etc. The agency should follow the processes for seeking quotations as set forth in this Directive to make the
purchase. When the amount of the emergency purchase exceeds direct purchase limitations, the agency must obtain a release and permit from the Office of Procurement Services (OPS). When the amount of the purchase exceeds the cumulative purchase threshold, the agency must obtain approval from the Controlling Board. Release and Permits and/or approvals from the Controlling Board must be obtained prior to making the purchase. However, when the emergency need occurs during nonbusiness hours and the agency has exhausted all efforts to contact the Controlling Board or OPS, the agency may proceed with the purchase and then forward documentation to OPS and the Controlling Board on the next regular day of business.

G. In State and Domestic Preferences

Agencies must give preference to supplies and services produced or manufactured in the United States and/or in Ohio. When obtaining quotations, the agency should request information as to the point of manufacture and location of the supplier. Application of the preferences should be in accordance with current Office of Procurement Services policy (PUR-003) as published in the State of Ohio Procurement Handbook for Supplies and Services.

IV. MISCELLANEOUS

A. Disclosure of Location of Services and Data

On contracts for services, state agencies must require contractors to disclose:

1. The location(s) where all services will be performed; and

2. The location(s) where any state data applicable to the contract will be maintained or made available; and

3. The principal location of business for the contractor and all subcontractors.

During the performance of the contract, the contractor must not change the location(s) of the country where services are performed or change the location(s) of the country where the data are maintained or made available without prior written approval of the state agency.

Disclosure is not required for site-specific service contracts in which there are no state data (i.e., laundry service, pest control, and food service).

B. Unresolved Findings for Recovery Verification

State agencies are prohibited from awarding a contract to any company against whom the Auditor of State has issued a finding for recovery if the finding for recovery is “unresolved” at the time of the award. This prohibition applies to competitively awarded contracts.
agencies may check the potential awardee’s name by visiting the Auditor’s web site at www.auditor.state.oh.us. Agencies are also required to check the Auditor’s database when renewing contracts under direct authority.

Once the database is checked and a contract is successfully awarded, the agency does not have to check the database before processing transactions against the contract. This includes transactions made by purchase order, credit card, and debit card, or any purchases from DAS term contracts.

This prohibition does not apply to:
- employment contracts;
- bonding companies;
- Medicaid provider agreements;
- Contracts where federal law dictates that a person is eligible for the contract.

Other exceptions may apply. For more information regarding the findings for recovery database, visit the Auditor’s web site or call 1-800-282-0370. For legal questions, consult Attorney General Opinion 2004-014, available on the web at: http://www.ag.state.oh.us/sections/opinions/2004/2004-014.pdf.

C. Suspensions and Debarments

State agencies are prohibited from awarding a contract for supplies or services, funded in whole or in part with federal and/or state funds, to a person who appears on any debarment list. Agencies may view the Federal List of Excluded Parties Listing System, located at http://epls.arnet.gov/, the Ohio Department of Transportation debarred list at http://www.dot.state.oh.us/CONTRACT/Notice/Debarment.pdf or DAS debarment list located on the DAS website at www.ohio.gov/procure. State agencies are required to check these systems before awarding a contract involving state and/or federal funds.

D. Declaration of Material Assistance (DMA)

All suppliers doing business with the state of Ohio are required to complete the Declaration of Material Assistance form before they may be awarded a contract with a value greater than $100,000. Agencies should either obtain this certification from the supplier directly or may review the central log maintained by OBM. This log may be viewed at www.obm.ohio.gov. Click on DMA Pre-Certification verification.

E. Quotes should be F.O.B. Destination, Freight Prepaid. F.O.B. Destination places the cost and risk of loss during transportation on the supplier. Freight prepaid requires the supplier to include freight in the cost of the product.
F. Purchases of like items are not to be split to avoid competitive selection the Office of Procurement Services or waiver of competitive selection by the Controlling Board.

G. The definition of “Purchase” includes rental, lease and lease purchase agreements. Agencies should be very cautious when asked to sign procurement related documents by a supplier, as these documents may contain terms and conditions that are not in the best interest of the state of Ohio. At no time shall an agency sign additional procurement documents on a purchase made from a DAS contract unless DAS expressly approves the additional documents, in writing.

H. Agencies shall follow processes set forth by OBM and DAS when entering purchase requisitions, orders, invoices and related documents into the state’s central procurement and accounting system.

I. All suppliers are required to complete an affirmative action plan prior to being award a contract. There are no exceptions to this requirement. Suppliers should be directed to the EOD website at: http://www.das.ohio.gov/Eod/AAEEO.htm

J. Ohio Ethics.

Any employee of the agency involved with making a procurement and any supplier actively doing business with or seeking to do business with the agency are responsible for reviewing and complying with all relevant provisions of Ohio Revised Code Sections 102.01 to 102.09 and with Governor Strickland’s Executive Order 2007-01S for Ethics. When using direct purchase authority, it is the responsibility of the agency to make the supplier aware of these laws and Executive Order. It is recommended that agencies consider the following certification for all purchases:

“In accordance with Executive Order 2007-01S, supplier, by acceptance of the purchase order, certifies (1) it has reviewed and understands Executive Order 2007-01S and (2) has reviewed and understands Ohio ethics and conflict of interest laws, and (3) will take no action inconsistent with those laws and this order. The supplier understands that failure to comply with Executive Order 2007-01S is, in itself, grounds for termination of the contract and may result in the loss of other contracts with the state of Ohio up to and including debarment.

Supplier certifies that it is currently in compliance and will continue to adhere to the requirements of Ohio ethics laws.”

Executive Order 2007-01S is available at www.governor.ohio.gov. Click on Governor’s Office and then on Executive Orders.

When an agency is purchasing supplies and services that amount to $500 or more, the agency must require the vendor to certify that it is in compliance with the requirements of Ohio ethics and campaign contribution laws. The agency should refer to the Office of
Budget & Management procedures which are located at: [www.obm.ohio.gov](http://www.obm.ohio.gov). Click on manuals, policies, publications & rules.

This directive supersedes any previously issued directive or policy and will remain effective until canceled or superseded.

**AUTHORITY & REFERENCE**

ORC 9.312  
ORC 123.011  
ORC 125.01 to 125.11, 125.17, 125.60 to 125.6012  
OAC 123:5-1-01 to 123:5-1-12  
ORC 125.111  
ORC 127.16  
ORC 102.04  
ORC 102.01 – 102.09  
ORC 9.24  
Executive Order 2008-12S