BUSINESS ANALYSIS

Business Analysis is the discipline of organizing business needs and determining solutions to various business problems. Solutions often include process improvement, organizational change, strategic planning or policy development. Business analysis also may consist of a software-systems development component.

Business analysis is a set of functional tasks and techniques that include:

• Investigating business systems, taking a holistic view of the situation;

• Evaluating actions to improve the operation of a business system; and

• Documenting business requirements.

For more information on Business Analysis along with other valuable resources available to exempt and IT professionals, please log-on to Learning on Demand (LOD).

Log on to Learning on Demand to Get Started!

Last month’s theme was: Communicating Effectively. Next month’s theme will be: Change Management.

For more information contact: Stan Sikorski or Mary Cornwell at LearningonDemand@das.ohio.gov.