AMENDMENT NO. 8 TO THE CENTREX SERVICE AGREEMENT

Name of Agreement that is being amended: Centrex Services Agreement ("Contract").

Customer Name: Office of Information Technology ("OIT") on behalf of the State of Ohio ("Customer")

Applicable AT&T Affiliate(s) and State(s): (hereinafter "AT&T")

The Ohio Bell Telephone Company d/b/a AT&T Ohio

WHEREAS, AT&T and the Department of Administrative Services originally negotiated the Contract on behalf of the State of Ohio on or about December 9, 1992; and

WHEREAS, OIT is now the agency duly authorized to enter into this Amendment on behalf of the State of Ohio; and

NOW, THEREFORE, the parties intending to be legally bound, for and in consideration of their mutual promises herein, mutually agree that the Contract is hereby modified as follows:

1. The Service Components identified under "Optional Services and Features and Non-Recurring Charges (NRCs)" on page 2 of Attachment 4-A, page 2 of Attachment 4-B and page 2 of Attachment 4-C shall hereby be modified with additional Unified Messaging Service Components, its associated rates and applicable USOCs as follows. These additions shall be coterminous with the Contract term.

Alternate ID	Monthly Rate \$0.00	Non-Recurring Charges \$0.00	USOC US1XA
AT&T UM Extension*	\$0.00	\$0.00	US1EX
AT&T UM	\$7.00	\$0.00	US1MX
AT&T UM DID LITE	\$7.00	\$0.00	US1LX

Notes:

- * Up to three (3) extensions are permitted per mailbox. There is no Monthly Rate; however it must be purchased with AT&T UM (US1MX).
- 2. The USOC additions to the Contract do not require a physical conversion of Customer's voice-mail system.
- 3. AT&T shall bill Customer all Unified Messaging features on a line level basis.
- 4. This Amendment shall become effective as of the date of the last signature hereto or on the date of last approval by a regulatory agency with jurisdiction over the Amendment that requires approval, whichever is later, and shall remain in full force and effect for the term of the Contract. Except as modified by this Amendment, all of the terms and conditions of the Contract shall remain in full force and effect.

Customer (by its authorized representative)	AT&T (by its authorized representative)	
By: Robert Blair/SRD	By	
Printed or Typed Robert Black Name:	Printed or Typed Name: GABRIELA RATULOWSKI	
Title: Director	Title: Contract Management	
Date: 11 /3 0/11	Date: 10-13-1/	

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