

Amendment #5

To

Service Attachment #5

This Amendment to Service Attachment 5, is between Cincinnati Bell Technology Solutions, Inc (“CBTS” or “Service Provider”) having an office at 4600 Montgomery Rd – Suite 400, Cincinnati, Ohio 45212-2600, and the State of Ohio, Department of Administrative Services (“the State”), having its principal place of business at 30 East Broad Street, 40th Floor, Columbus, Ohio 43215 (jointly referred hereto as the "Parties"), and it is effective as of the date signed by the State. This is an Amendment to Service Attachment 5 to the Master Cloud Services Agreement (“MCSA0003”) – Service Attachment 5 related provisions, product offerings, and pricing last signed by the State on August 25, 2015 for the replacement of Service Attachments 1 and 2.

Service Provider and the State hereby agree to modify the Contract as follows:

Purpose: The purpose of this Amendment is to make revisions to Service Attachment 5, dated August 25, 2015, specifically, provisions in Section 5.1.5 titled Analog Profile

Remove Existing language in Section 5.1.5 and replace it with new language:

5.1.5 Analog Profile – Existing Language to be removed

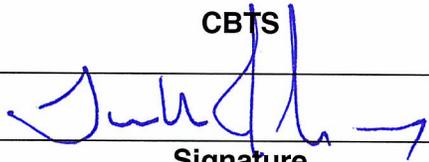
Analog profile refers to the use of a phone handset-to-[Ethernet](#) adapter that allows traditional (analog) telephone devices to be used with Voice over IP ([VoIP](#)) services and equipment. The adapters are roughly the same size as a home Internet [router](#) or small desktop device and contain one or more traditional phone jack ports. The analog device plugs into the adapter, which then communicates with an Internet router via an Ethernet connection. The supporting Analog Telephone Adaptor (ATA), a device that converts analog telephone signals into another format (such as digital Internet protocol), is provided by the Service Provider at no charge to the customer. One use for an Analog Profiles is a fax machine. There is no Volume Discount related to these types of profiles

5.1.5 Analog Profile – New Language to be added

Analog profile refers to the use of a phone handset-to-[Ethernet](#) adapter that allows traditional (analog) telephone devices to be used with Voice over IP ([VoIP](#)) services and equipment. The adapters are roughly the same size as a home Internet [router](#) or small desktop device and contain one or more traditional phone jack ports. The analog device plugs into an adapter, which then communicates with an Internet router via an Ethernet connection. The supporting analog adapter hardware is a VG Analog Voice Gateway, which is a device that converts analog telephone signals into another format such as digital Internet protocol. The VG Analog Voice Gateway hardware can be purchased from the NGTS hardware catalog.

SIGNATURE PAGE TO FOLLOW

In Witness Whereof, the Parties have executed this Amendment, which is effective on the date the State's duly authorized representative signs it on behalf of the State, ("Effective Date").

CBTS	STATE OF OHIO, DEPARTMENT OF ADMINISTRATIVE SERVICES
	
Signature	Signature
<i>Tim Louasum</i>	Robert Blair
Printed Name	Printed Name
<i>Regional Director</i>	DAS Director
Title	Title
<i>2/4/2016</i>	<i>8/12/16</i>
Date	Effective Date
Federal Tax ID	