

May 28, 2015

Mr. Greg Wheeler
Vice President
Cincinnati Bell Technology Solutions
4600 Montgomery Rd., Suite 400
Cincinnati, Ohio 45212

Dear Mr. Wheeler:

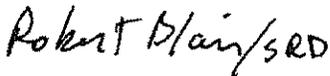
This letter is notice to you that, in accordance with sections 6.1 and 6.2 of the Master Service Agreement, dated January 18, 2012, the State renews the:

Master Service Agreement and Amendments
Service Attachment 1, Voice over IP, dated June 22, 2012 and Amendments,
Service Attachment 2, Severity Zero, dated January 24, 2014,
Service Attachment 3, OAKS Disaster Recovery Services, dated August 25, 2014,
and Service Attachment 4, Fax to Email, dated January 5, 2015

for the period July 1, 2015 through June 30, 2017.

Thank you for your attention to this matter. Please do not hesitate to call Tony Yankus at 614-466-5300 if you have any questions.

Sincerely,



Robert Blair
Director

Copies: Dan Orr
Eric Glenn
Eric Schmidt
Tim Lonsway
Tony Yankus

To: Robert Blair, Director
Ohio Department of Administrative Services

From: Tony Yankus, Analyst 
DAS Enterprise IT Contracting

Re: CBTS Master Service Agreement and Service Attachments
MCSA0003, Renewal Letter 2016-2017

Date: May 28, 2015

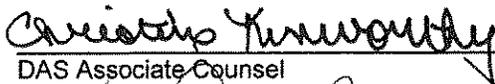
This letter provides additional time required by DAS and CBTS staff to complete work on a consolidation of Service Attachments for 2016-2017 that will improve DAS customer use, ordering and installation services of CBTS VoIP and other service offerings.

MBE Information: The current MSA and Service Attachments contain only the "encouragement" MBE provision.

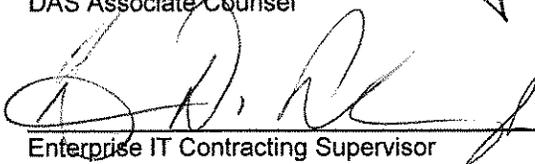
Procurement Authority: Controlling Board DAS0100705.

Direct questions to: Tony Yankus at 1-614-466-5300 or by email at tony.yankus@das.ohio.gov.

Thank you.


DAS Associate Counsel

5-28-15
Date


Enterprise IT Contracting Supervisor

5-28-15
Date


Enterprise IT Contracting Administrator

5-28-15
Date


OIT/Chief Information Officer

5/29/15
Date