



## Leadership Challenge

Topic of the Month:

**Communications**

*December 2017*



### [Use Outlines to Improve Communication](#)

*By: Heide Abelli*

*Video: 3 Minutes*

The best communications have a strong framework consisting of an outline, supporting points, and a conclusion.



### [Keep Your Messages Clear and Concise](#)

*By: Lisa Bodell*

*Video: 2 minutes*

Comedy serves as a useful example of simplicity in communication.



### [Communicating During Times of Change](#)

*By: Patrick Lencioni*

*Video: 3 minutes*

During times of change, people need to know the four P's: the purpose of the change, the picture, the plan for how to get there, and their part.



### [Communicating Powerfully](#)

*By: Heather Ridout*

*Video: 5 minutes*

Whether it's talking to staff, working with the media, or writing a newsletter, Heather Ridout shares advice on what it takes to be a powerful communicator.



### [Agile Software Testing: Communication and Information-sharing Tools](#)

*By: Hala Saleh*

*Video: 4 minutes*

After watching this video, you will be able to describe the types of tools used for communication and information sharing in agile teams including agile testers.