

IT Optimization

INCREASE EFFICIENCY. IMPROVE SERVICE
REDUCE COMPLEXITY. REALIZE SAVINGS

TO: Cabinet Agency, Boards & Commission IT Professionals

FROM: Stuart R. Davis, State CIO *SRD*

DATE: January 11, 2013

RE: IT Optimization and IT Transformation

In keeping with the Governor's directive on moving Ohio's technology infrastructure into the 21st Century, we are rolling out the next phase of the IT Optimization journey – the IT Transformation Plan (<http://das.ohio.gov/Divisions/InformationTechnology/ITOptimization.aspx>) along with additional materials about our efforts to instill an enterprise perspective for IT in State Government.

Underlying Ohio's IT Optimization initiative are the goals of increasing efficiency, improving service and reducing complexity – all building to the ultimate goal of realizing savings. These goals are ones that we will need everyone's participation and cooperation to reach. And, they are goals that we can be proud to strive for and reach not only as public servants but also as Ohio citizens and taxpayers.

Several strategic and tactical IT efforts have launched over the past 22 months. The IT Statement of Direction, finalized in late 2010, described the federated environment that existed, the duplication of efforts and the opportunities for smart consolidation. In January/2012 the IT Strategy articulated the strategic actions to move the state forward - stronger governance through IT planning and procurement, simplifying our infrastructure, focusing on shared solutions/applications and enterprise business analytics.

Based upon the Statement of Direction and the Strategy, we began working on numerous tactical IT initiatives such as e-mail, identity management, hosted Voice over IP (VoIP), data center remediation, server and storage virtualization, mainframe consolidation and network operations center consolidation and are making great progress. I appreciate the numerous agencies hard work and commitment to moving these initiatives forward. Another key part of these strategic efforts was creating the structure for an IT "build" fund for the shared solutions and tactical initiatives in August/2012.

As we continue to look at implementing IT from an enterprise perspective for Ohio, over the last four months we engaged numerous Agency IT leaders and CIOs in developing the next step in IT Optimization for Ohio - the IT Transformation Plan. The IT Transformation Plan calls for multi-agency participation in nine functional teams to develop plans to move Ohio's information technology into the 21st century. These nine functional areas and leadership for these areas are identified below:

- 1) Network Operations – John Conley (Board of Regents)
- 2) Data Center Operations – Aditya Singhal (Jobs and Family Services)
- 3) Unified Communications and Infrastructure Applications – Bryant Young (Developmental Disabilities)
- 4) Enterprise Applications – Deven Mehta (Administrative Services)
- 5) IT Security – David Brown (State Chief Information Security Officer)
- 6) Enterprise Planning/Sourcing and Vendor Management – Darlene Wells (Administrative Services)
- 7) Business Relationship Management – Jeff Rowley (Natural Resources)
- 8) Financial Management and Cost Recovery- Steve Boudinot (Administrative Services)
- 9) Workforce Transformation – Jason Barnett (Budget and Management)

In addition to these nine functional areas, an Advisory Board will support the functional teams and the IT Transformation Office. The Advisory Board consists of the following agency CIOs:

Michelle Burk (Attorney General's Office)
MaryBeth Parisi (Environmental Protection)
Bruce Hotte (Health)
John Conomy (Public Safety)
Spencer Wood (Transportation)

The IT Transformation Office will be launched on January 14th and we will collaboratively begin developing the necessary work plans in these nine functional areas for optimizing the state's IT assets. The IT Transformation Office will consist of Katrina Flory and me (Administrative Services and State CIO) as well as Tom Croyle and Lynne Niederkorn (Bureau of Workers Compensation).

A critical success factor in moving these initiatives forward is the engagement and involvement of multiple agency IT resources, working together for the Enterprise. As we have stated over and over, DAS/OIT cannot do this alone. We must embrace the opportunity to coalesce multi-agency teams to move these efforts forward and be successful.

I ask for your strong support of this effort. We can only be successful if we work together on behalf of the enterprise – the State of Ohio.

If you have immediate questions regarding this initiative, please email: IT.Transformation@ohio.gov