



May 20, 2011

Mr. Tim Neely
Account Executive II
tw telecom
250 West Old Wilson Bridge Road – Suite 130
Worthington, Ohio 43085

Dear Mr. Neely:

Please accept this letter as the official renewal request for the following contracts, including all Amendments and Addendums, unless otherwise noted:

Master Service Agreement (MSA) effective 9/22/09
Service Attachment 1 for Ethernet Services effective 9/22/09
Service Attachment 2 for Transport Services effective 9/22/09
Service Attachment 3 for Voice Services effective 9/22/09
Service Attachment 4 for Integrated LAN effective 9/22/09
Service Attachment 5 for Dedicated Internet Services effective 9/22/09

These renewals are for the next biennium that begins on July 1, 2011 and ends June 30, 2013.

If you should have any questions regarding these contract renewals, please contact R. Denise Freshly at denise.freshly@ohio.gov or 614-466-6060. Thank you.

Sincerely,

A handwritten signature in black ink that reads "Robert Blair / SRD".

Robert Blair
Director

cc: Dan Orr, *Interim Chief Operations Officer*
Greg Gicale, *Interim Network Administrator*
R Denise Freshly, *Network Contract Manager*