

Amendment No. 5

This Amendment is entered into this 31 day of March, 1998, by and between Ameritech Custom Business Services, a division of Ameritech Services, Inc., a Delaware corporation, as Agent and Representative of the Ohio Bell Telephone Company, an Ohio Corporation, and Ameritech Information Systems, Inc., a Delaware Corporation (the "Contractor"), and the State of Ohio, Department of Administrative Services (the "State") and amends the contract for Synchronous Optical Network (SONET) Infrastructure dated February 16, 1996 ("Contract").

The parties hereto hereby amend the Contract as Follows:

- I. The Contract is amended to include the attached two page document specifying the pricing and service agreement for Contractor to coordinate the installation of business lines ordered with SOMACS T1s through the SOMACS web page.
- II. The Contract is amended to include the contract number 96-77-1202.
- III. The Contract is amended to include Alcatel training for \$12,000.
- IV. All other terms and conditions in the Contract shall remain unchanged.

Ameritech Custom Business Services, a division of Ameritech Services, Inc., a Delaware Corporation, as Agent and representative of the Ohio Bell Telephone Company, an Ohio Corporation, and Ameritech Information Systems, Inc., a Delaware Corporation

State of Ohio Department
Administrative Services

By: Jeff Elkins
Title: Director of Sales
Date: 3/12/98

By: Sancho A. Ordaz
Title: Director
Date: 3/31/98

SOMACS Amendment No. 5, Item I

Business Line Coordination

Ameritech is proposing to provide coordination on installation and ordering of Business Lines that are ordered with SOMACS T1s. Monthly and Installation (customer wiring, time and materials, installation charge by local LEC, etc.) billing from the appropriate LEC and maintenance services are not included in this amendment.

Scope of Work

1. Ameritech will modify the SOMACS web page to include Business Line ordering with the SOMACS T1. A temporary modification to the SOMACS web page will be initiated with a plan to complete a full Business Line order in the SOMACS system.
2. The State will give Ameritech a list of current LEC contact names and phone numbers.
3. Ameritech will coordinate the ordering of the Business Lines with the LECs on behalf of the State.
4. Ameritech will coordinate the Business Line due dates with the corresponding SOMACS T1 orders
 - The Business Line due date will be coordinated with the SOMACS T1 due date
 - SOMACS T1 due date will be monitored approx. 2 times throughout the process for due date changes
 - If the SOMACS T1 due date changes, the Business Line due date will be changed as needed
5. Ameritech will advise the State of the Business Line due date, phone number, order number and any known delays
6. Ameritech will verify where the Business Line is terminated within the customer location.
7. Ameritech will report to the State the Business Line termination location and completion date upon completion.
8. Ameritech will begin coordination services 30 days after the SOMACS contract is amended.
9. Ameritech will escalate any Business Line installation problems to the appropriate LEC on behalf of the State.
10. Ameritech will bill the customer for the \$80 fee incurred for coordination of the Business Line installation.

Billing

Each Business Line coordination will incur a non-recurring charge of \$80 from Ameritech. This will be billed to the end user customer.

This charge covers the Ameritech's coordination services of ordering and installation of a Business Line with a SOMACS T1. Ameritech will not bill for the local LEC's installation, wiring, or monthly charges.

Notations

Ameritech will coordinate Business Line ordering and installation with the LECs in Ohio. Ameritech is not responsible for any customer initiated charges due to late cancellations nor changes to pending orders.