

**Amendment 2 to  
Centrex Services Agreement**

This Amendment 2 (the "Amendment") is made and entered into as of the date of the last signature hereto ("Effective Date") by and between SBC Global Services, Inc. (formerly known as Ameritech Information Systems, Inc.), a Delaware corporation, with its principal offices at 225 West Randolph Street, Chicago, Illinois 60606, on behalf of The Ohio Bell Telephone Company, an Ohio corporation, (herein referred to as "Ameritech"), and the Department of Administrative Services (DAS) on behalf of the state of Ohio ("Customer").

Whereas, Ameritech and Customer entered into a "Centrex Services Agreement" ("Agreement") to provide Centrex Services ("Service") at multiple locations on December 9, 1992,

Whereas, Ameritech and Customer entered into an amendment on October 17, 1995, to provide additional Services;

Whereas, Customer and Ameritech now desire to amend the Agreement to provide additional Service;

Now, therefore, in consideration of the representations of the parties and the mutual promises and covenants herein contained, Ameritech and Customer agree as follows:

1. Section 4.2., "Service Features", is hereby modified to read as follows:

"The features specified in Attachment 3-A of the Agreement are included in the rates and charges specified in Attachment 4-A. Any optional features are available to the Customer at the then current Tariff or Catalog rates and charges as set forth in paragraph 27.0."

2. Section 6.0, "Rate Stability", is hereby modified to read as follows:

"The Variable Term Payment Plan ("VTPP") Service Rates and Non-Recurring Charges specified in Attachment 4-A of the Agreement shall not be subject to Ameritech or Public Utilities Commission of Ohio ("PUCO") initiated rate increases for the term of the Agreement."

3. Section 7.0, "Station Line Commitment", is hereby modified to read as follows:

“Customer will, on the date the Amendment is fully executed, pay for the following:

38,427 Voice, electronic key, or Integrated Services Digital Network ("ISDN") lines; (the "Initial Lines")”

4. Section 7.1, “System Minimum”, is hereby modified to read as follows:

“To continue to qualify for the category of Centrex Service pricing provided by this Agreement, Customer must at all times during the term of the Agreement subscribe to a minimum number of voice, electronic key, ISDN lines or a combination thereof ("System Minimum") as set forth below. Hot spare lines, those lines which are fully connected and wired as part of the Services but not activated, are not included in determining whether the Customer has met the System Minimum. In the event that the number of lines in service is at any time less than the System Minimum, Ameritech will bill Customer and Customer will pay for a the required minimum number of lines. This obligation shall be continuous throughout the term of the Agreement.

<u>Month</u>	<u>System Minimum</u>
1 - 12	50% of the number of lines set forth in Section 7.0 above, or 19,214 lines
13 - 24	45% of the number of lines set forth in Section 7.0 above, or 17,292 lines
25 - 60	40% of the number of lines set forth in Section 7.0 above, or 15,371 lines”

5. Section 7.2, “Minimum Amounts”, is hereby deleted in its entirety.

6. Section 7.3, “Columbus Centrex System Minimum”, is hereby deleted in its entirety.

7. Section 7.4, “Growth”, is hereby modified to read as follows:

“If additional lines are desired at existing or new locations within the same serving central office for each system by Customer during the term of the Agreement, Customer may order and pay for them at the rates specified in Attachment 4-A.”

8. New Section 7.5 “Service Level Discount”, is hereby added as follows:

“Customer shall receive Service Level Discounts based on the purchase of Contributory Services and the Commitment Level met in accordance with the

table below. As used herein, "Commitment Level" means the number of lines that Customer purchases from SBC on a monthly basis. The corresponding dollar amount of such lines is set forth in the table below. "Contributory Services" means selected items on Attachment 4-A noted as such. "Service Level Discount" means a specific discount stated as a percentage which shall be applied to the rate of selected items set forth on Attachment 4-A attached hereto. Discounts shall begin thirty (30) days after the first full bill period following final signature, and will be applied on a monthly basis.

<u>Commitment Level Out of 38,427 Lines</u>	<u>Commitment Level in Number of Lines</u>	<u>Commitment Level in Dollars</u>	<u>Service Level Discount</u>
70% or greater	26,899	\$182,913.00	13.20%
60% - 69.99%	23,056 – 26,898	\$156,782.00 - \$182,912.99	12.20%
50% - 59.99%	19,214 – 23,055	\$130,652.00 - \$156,781.99	11.70%
0% - 49.99%	0 – 19,213	\$0 - \$130,651.99	0%"

9. Section 8.0, "Additional Services", is hereby modified to read as follows:

"Customer recognizes that any Additional Services necessary to make the Services function or purchased at Customer's option will be provided under additional terms, conditions and charges determined in accordance with Ameritech's Tariffs or Catalog, or under separate agreement. Customer will thereafter pay to Ameritech the charges associated with the Additional Services in effect. The billing of these charges will begin in the month following that in which the Additional Service is installed."

10. Section 13.0, "Change in Primary Location", is hereby modified to add the following paragraph to the end of the existing language:

"Termination charges will not apply to a move of the primary location(s) to a different serving central office when Customer subscribes to the same or greater number of station lines at the new location and a new agreement for Centrex Service is established for at least the amount of time remaining in the term of the Agreement, but in no event less than thirty-six (36) months."

11. Section 14.0, "Renewal", Ameritech will notify Customer at least 60 days prior to the expiration of the Agreement that Customer may: (Subsection A. is hereby modified to read as follows:)

"Extend the Agreement for an additional three or five year period, at rates not greater than 115% of the original rates for a 3 year renewal, or 120% of the

original rates for a 5 year renewal at the end of the initial term or any subsequent renewal.”

12. Section 15.0, “Non-Disclosure”, has been deleted in its entirety.

13. Section 22.0, “Limitation of Liability”, is modified to change references to Ohio Bell to Ameritech.

14. Section 24.2, “Termination Liability”, is modified to read as follows:

“If Customer terminates this Agreement subsequent to Cutover, Customer agrees to pay Ameritech the termination charges as set forth below:

- a. Customer will continue to pay to Ameritech each month an amount equal to the product of the applicable monthly line rate multiplied by an amount equal to the System Minimum as set forth in section 7.1 above for the remainder of the term of the Agreement; or
- b. Customer will pay a termination charge calculated using the following formula:

(SYSTEM MINIMUM MONTHS AMOUNT AS SET FORTH IN THE SECTION 7.1 ABOVE)	X	MONTHLY RATE	X	NUMBER OF REMAINING IN TERM OF THE AGREEMENT
		(Includes Network Access as specified in Attachment 5-A and Voice Line)		

If Customer fails to elect, then Customer will be deemed to have elected Section 24.2,a, above.

The termination charges set forth in Section 24.2 apply to changes in the number of lines in service. They do not apply to reductions in the number of features applied to those lines in service. Termination charges do not apply if Customer terminates this Agreement due to Ameritech’s breach, or for the non-appropriation of funds, as set forth in Section 35.0.”

15. Section 26.0, “PUCO Approval and Jurisdiction”, is hereby modified to add the following paragraph:

“Approval of this Agreement by the PUCO does not constitute a determination that the terms and provisions for termination, or any resulting termination

liability, of the Agreement should be upheld in a court of law. PUCO approval of the termination liability language is not intended to indicate that the PUCO has approved any terms or provisions contained therein. Signatories of this Agreement are free to pursue whatever legal remedies they may have, should a dispute of this nature arise.”

16. Section 27.0, “Additional Features”, is hereby modified to replace, in the first sentence, “Section 9 of Ohio Bell’s Exchange and Network Service Tariffs” with “the Ameritech Centrex Service Catalog or tariffs”.

17. Section 32.0, “Entire Agreement”, is hereby modified to add the following paragraph:

“This Agreement shall supersede any conflicting or inconsistent terms that may be contained in a purchase order or other document used by Customer to procure the Services described in this Agreement, and such purchase order or other document shall not be construed to otherwise add to or modify this Agreement.”

18. New Section 37.0, “Technology Review”, is hereby inserted as follows:

“Both parties recognize that the telecommunications industry is one of technological innovation. If, during the term of this Agreement, Alternative Service Offerings (“Alternative Service Offerings”) are deployed by Ameritech that may impact the Service offerings specified under this Agreement as either new or replacement Service offerings, then Customer and Ameritech will, upon Customer’s request, meet to discuss the implications, if any, on the terms and conditions of this Agreement. Both parties agree that any mutually agreed to revisions to this Agreement shall only be made by written amendment signed by duly authorized representatives of each party or under a new agreement between the parties. This provision does not constitute a waiver of any termination liability with respect to Customer’s commitment level, or any terms and conditions applicable to the Customer, prior to the time the parties mutually agree to amend or replace this Agreement.

Notwithstanding the foregoing, Customer may request to convert Service provided under this Agreement to another Ameritech service, which is sold directly by Ameritech, and with a term and commitment level that is equal to or greater than the term and commitment level of this Agreement. Upon execution of an agreement for such new or replacement service, this Agreement may be terminated without further liability on the part of either party.”

19. New Section 38.0, “Implementation Process and Guidelines”, is hereby inserted as follows:

“SBC and Customer shall work together to ensure a smooth conversion of Customer’s Centrex service from LSI to ACS. SBC shall work with Customer to coordinate the timeline and sequence of accounts to be converted. It is SBC’s intent to complete the conversion of all accounts under this Amendment within twelve (12) months of receipt by the SBC implementation team.

20. Attachment 1, “General Definitions”, is hereby replaced with Attachment 1-A attached hereto.

21. Attachment 2, “Service Locations”, is hereby replaced with Attachment 2-A attached hereto.

22. Attachment 3, “Ameritech Centrex Service Features”, is hereby replaced with Attachment 3-A attached hereto.

23. Attachment 4, “Ameritech Centrex Service Rates and Non-Recurring Charges”, is hereby replaced with Attachment 4-A attached hereto.

24. Attachment 5, “Ameritech Centrex Service Additional Rates and Charges”, is hereby replaced with Attachment 5-A attached hereto.

25. Term of Amendment: The term of this Amendment shall be sixty (60) months, commencing on the Effective Date above. The terms of this Amendment are subject to Public Utilities Commission of Ohio ("PUCO") approval and jurisdiction as set forth below. As the current Ohio General Assembly cannot commit another General Assembly to a future debt, this Amendment shall end on June 30, 2003 and must be affirmatively renewed by DAS in writing at least thirty (30) days prior to the expiration of the then current term and for each biennial period thereafter until the end of the term.

26. PUCO Approval and Jurisdiction: Both parties recognize that the Amendment may be subject to review and approval by the PUCO. If, in the opinion of Ameritech, such approval is required, then Ameritech will submit the Amendment to the PUCO after it has been executed by both parties. If the PUCO requires changes in the Amendment as a condition of approval, then the parties will meet, negotiate and, if agreement is reached, make the required changes by written agreement. If either of the parties determines that such changes are not consistent with its interests, it may terminate the Amendment. If the PUCO does not approve the Amendment as submitted or amended, then the Amendment automatically terminates. In either event, neither party will be subject to any termination or other liability.

27. Entire Amendment: This Amendment and the Agreement plus amendments constitute the entire understanding of the parties and supersedes all prior oral or written agreements. All other terms and conditions of the Agreement remain unchanged and in full force and effect.

In witness whereof, Ameritech and Customer have caused this Amendment to be duly executed in their respective names, effective as of the date first above written.

**The Department of Administrative Services (DAS) on behalf of the state of Ohio ("Customer")**

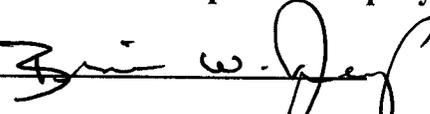
By: 

Printed Name: Scott Johnson

Title: Director

Date: 12/5/02

**SBC Global Services, Inc. (formerly known as Ameritech Information Systems, Inc.) on behalf of The Ohio Bell Telephone Company**

By: 

Printed Name: Brian W. Junp

Title: VP-Sales East Region

Date: 12/2/2002

## GENERAL DEFINITIONS

Additional Services	The additional services necessary to make the Services function or those purchased at Customer's option that are provided under additional terms, conditions and charges determined in accordance with Ameritech's Tariffs, the Catalog, or under separate agreement.
Central Office	A building controlled, owned or leased and maintained by Ameritech intended for and consisting of switching systems and related equipment used to provide telecommunications services to its customers generally.
Centrex System	A central office based communications system whose system parameters are defined within the common block of the central office software.
Common Block	System parameters which include, but are not limited to, such items as station range and service features associated with a Centrex System.
Cutover	The date and time in which Services described in the Agreement became operational.
Ameritech Centrex Mate	A service which offers the customer a method to change, add or delete features within their Ameritech Centrex Service.
Network Interface	The designated point that separates Ameritech transmission facilities from the Customer distribution facilities as defined in Ameritech's Tariff.
Primary Location	Any one contiguous property location of the Customer may be designated by the Customer as the Primary Location.
Station Lines or Lines	A main station of the Centrex system which has full in-dialing privileges, access to and from the attendant position, and intra-system dialing privileges.
Tariff	The rates or charges, rules, regulations, terms and conditions and/or classifications applicable to Services furnished by Ameritech on file with the PUCO or the FCC.
Variable Term Payment Plan (VTPP)	A plan under which Customer selects a variable term (i.e., 36 months, 60 Plan months) during which the Customer contracts to pay fixed monthly rates for various services, for the term of the service period selected. Non-VTPP refers to Services that have tariff governed rates and charges which are subject to rate changes regardless of the term of the Agreement (e.g., Network Access, Telephone Numbers, Service and Equipment Charges).

Service Locations

for

The Department of Administrative Services (DAS) on behalf of the state of Ohio

The primary Service location for the 330-643-3000 Centrex System is:

161 S. High Street, Akron, Ohio

The primary Service location for the 330-797-5099 Centrex System is:

100 Westchester Drive, Austintown, Ohio

The primary Service location for the 330-438-7699 Centrex System is:

200 Market Street, Canton, Ohio

The primary Service location for the 216-787-3000 Centrex System is:

615 W. Superior Avenue, Cleveland, Ohio

The primary Service location for the 614-466-2000 Centrex System is:

65 S. Front Street, Columbus, Ohio

The primary Service location for the 937-285-6600 Centrex System is:

15 E. 4<sup>th</sup> Street, Dayton, Ohio

The primary Service location for the 216-573-8199 Centrex System is:

5990 W. Creek Drive, Independence, Ohio

The primary Service location for the 330-497-7371 Centrex System is:

5560 Dressler Road, Jackson, Ohio

The primary Service location for the 740-635-6399 Centrex System is:

55104 National Road, Martins Ferry, Ohio

The primary Service location for the 216-289-3655 Centrex System is:

26301 Curtiss Wright, Richmond Heights, Ohio

The primary Service location for the 937-327-1399 Centrex System is:

1 S. Limestone Street, Springfield, Ohio

The primary Service location for the 419-245-3000 Centrex System is:

640 Jackson Street, Toledo, Ohio

The primary Service location for the 937-264-5040 Centrex System is:

7691 Poe Avenue, Vandalia, Ohio

The primary Service location for the 330-742-8500 Centrex System is:

114 E. Front Street, Youngstown, Ohio

The primary Service location for the 740-450-5299 Centrex System is:

905 Zane Street, Zanesville, Ohio

The primary Service location for the 330-644-0318 Centrex System is:

470 Portage Lakes, Akron, Ohio

The primary Service location for the 330-533-6866 Centrex System is:

500 S. Broad Street, Canfield, Ohio

The primary Service location for the 216-481-3238 Centrex System is:

22639 Euclid Avenue, Cleveland, Ohio

The primary Service location for the 216-426-2750 Centrex System is:

2765 E. 55<sup>th</sup>, Cleveland, Ohio

The primary Service location for the 614-265-2850 Centrex System is:

3770 Indianola, Avenue, Columbus, Ohio

The primary Service location for the 614-895-6250 Centrex System is:

1880 E. Dublin Road, Columbus, Ohio

The primary Service location for the 614-278-6400 Centrex System is:

1960 W. Broad Street, Columbus, Ohio

The primary Service location for the 216-797-7000 Centrex System is:

27900 Euclid Avenue, Euclid, Ohio

The primary Service location for the 614-445-5934 Centrex System is:

1800 Harmon Avenue, Franklin, Ohio

The primary Service location for the 330-920-6250 Centrex System is:

1714 Portage Trail, Cuyahoga Falls, Ohio

The primary Service location for the 937-237-1360 Centrex System is:

3464 Successful Way, Dayton, Ohio

The primary Service location for the 419-422-4372 Centrex System is:

1444 Lima Avenue, Findlay, Ohio

The primary Service location for the 419-332-7349 Centrex System is:

2511 Countryside Drive, Fremont, Ohio

The primary Service location for the 614-277-1000 Centrex System is:

3600 Brookham Drive, Grove City, Ohio

The primary Service location for the 614-836-8751 Centrex System is:

4675 Homer Ohio Lane, Groveport, Ohio

The primary Service location for the 937-393-4284 Centrex System is:

9800 Shore Drive, Hillsboro, Ohio

The primary Service location for the 216-447-1574 Centrex System is:

6100 Rockside Woods, Independence, Ohio

The primary Service location for the 740-532-8082 Centrex System is:

123 N. 3<sup>rd</sup> Street, Ironton, Ohio

The primary Service location for the 740-653-4262 Centrex System is:

315 N. Columbus Street, Lancaster, Ohio

The primary Service location for the 330-424-7006 Centrex System is:

7860 Lincoln Place, Lisbon, Ohio

The primary Service location for the 740-845-2000 Centrex System is:

1560 State Route 5, London, Ohio

The primary Service location for the 740-374-7167 Centrex System is:

217 3<sup>rd</sup> Street, Marietta, Ohio

The primary Service location for the 513-727-7485 Centrex System is:

3701 Tytus Avenue, Middletown, Ohio

The primary Service location for the 440-352-6106 Centrex System is:

84 N. State Street, Painesville, Ohio

The primary Service location for the 440-845-9810 Centrex System is:

5739 Chevrolet Boulevard, Parma, Ohio

The primary Service location for the 937-365-1401 Centrex System is:

14265 U.S. 50 Street, Rainesboro, Ohio

The primary Service location for the 330-296-2841 Centrex System is:

1081 W. Main Street, Ravenna, Ohio

The primary Service location for the 740-245-9509 Centrex System is:

445 Buckeye Hills, Rio Grande, Ohio

The primary Service location for the 740-695-4431 Centrex System is:

67800 Mall Ring, St Clairsville, Ohio

The primary Service location for the 419-625-5732 Centrex System is:

165 Jackson Street, Sandusky, Ohio

The primary Service location for the 937-322-5284 Centrex System is:

1901 Buck Creek, Springfield, Ohio

The primary Service location for the 740-283-4165 Centrex System is:

127 S. 4<sup>th</sup>, Steubenville, Ohio

The primary Service location for the 419-447-6812 Centrex System is:

3484 S. Township Road, Tiffin, Ohio

The primary Service location for the 740-246-1040 Centrex System is:

5490 Lake Shore Drive, Thornville, Ohio

The primary Service location for the 419-535-4000 Centrex System is:

315 Arco Drive, Toledo, Ohio

The primary Service location for the 419-865-0418 Centrex System is:

5454 Airport Highway, Toledo, Ohio

The primary Service location for the 937-264-4200 Centrex System is:

7462 Webster, Vandalia, Ohio

The primary Service location for the 740-335-4830 Centrex System is:

7 Fayette Center, Washington Court House, Ohio

The primary Service location for the 937-376-2134 Centrex System is:

571 Ledbetter Road, Xenia, Ohio

The primary Service location for the 330-743-5643 Centrex System is:

2026 South Avenue, Youngstown, Ohio

The primary Service location for the 740-452-5491 Centrex System is:

711 Main Street, Zanesville, Ohio

Ameritech Centrex Service Features for

The Department of Administrative Services (DAS) on behalf of the state of Ohio

The following is a list of Centrex features. The availability and function of the features may vary by serving central office.

Ameritech Centrex Mate (ONLY AVAILABLE AT NO EXTRA CHARGE FOR CUSTOMER'S SUBSCRIBING TO 7 OR MORE STATION LINES)

Call Diverting (Standard Arrangements)  
Call Forwarding - All Calls (w/Reminder Ring)  
Call Forwarding - Busy (w/Internal/External Split)  
Call Forwarding - Don't Answer (w/Internal/External Split, Ring Cycles, Call Waiting Interaction,  
Station Activation, To External Number)  
Call Hold  
Call Pickup (First in - First out)  
Call Transfer (Intra-system) - All (Blind Transfer Recall)  
Call Waiting (Terminating only - Incoming Calls)  
Cancel Call Waiting  
Conference Calling, 3 Way  
Consultation Hold  
Direct Inward Dialing  
Direct Outward Dialing  
Distinctive Ringing and Call Waiting Tone  
End to End Signaling  
Equal Access for Inter LATA Calling  
Hunting - Arrangements  
Intercom Calling  
Executive Busy Override  
Executive Busy Override - Exempt  
Message Waiting Indicator - Audible  
Night Answer (all versions)  
Speed Calling - Short  
Touch-Tone  
Trunk Answer Any Station Night Service  
Usage Billing by Line Number

Electronic Key Features

Analog Line Pickups  
Automatic Dial (w/display)  
Automatic Line Preselect  
Blind Transfer with Recall Identification  
Bridging (MADN) (w/three way calling)  
    Privacy  
Call Forwarding per Key (w/display)  
Call Request  
Call Request with queue  
Called Number Display  
Calling Number Display - Intercom  
Calling Reason Display (enhanced)  
Directory Number Hunt With Call Waiting and Preferential Hunt  
Display Capability  
Executive Busy Divide  
Feature Buttons  
Group Intercom (All Calls and Individual Page, and Intercom Key)  
Increase Shared Directory Number (DN) Group Size  
Last Number Redial  
Leave Message Activation  
Listen On Hold  
MADN Cut-off on Disconnect  
Make Set Busy  
Make Set Busy except on Group Intercom  
Message Retrieval Display  
Message Waiting Activation Control  
Message Waiting Indication - Visual (single or multiple)  
Multiple Appearance Directory Number  
    Single Call Arrangement (SCA)  
Multiple Call Appearances (ISDN only) - This feature may impact the use of MADN in  
    certain central offices)  
On Hook Dialing Pick Up Held Conference Call from Shared Directory Number  
Ring Again Idle Set  
Shared Directory Number (DN) Bridging with Conference Calls  
Ringing Options (Repeated alert)  
Ringing Options for MADN  
Secondary MADN Call Forwarding  
Set Inspect (Manual or Automatic)  
Short Hunt  
Stop Hunt - Access Code  
Terminal Management  
Time and Date Display

Ameritech Centrex Service  
Rates and Non-Recurring Charges (NRC) for

The Department of Administrative Services (DAS) on behalf of the state of Ohio

I. **VTPP Items** (Contract)

	<u>60 Month Rate</u>	<u>NRC#</u>
<u>Service Establishment Charge</u>	\$ 0.00	\$ 0.00
<u>Voice Line, Each</u>		
With Ameritech Feature Activation $\phi$	\$ 6.80 <sup>s</sup>	\$ 54.00
Without Ameritech Feature Activation	6.80 <sup>s</sup>	12.00
<u>Electronic Key Line, Each,</u>		
With Ameritech Feature Activation $\phi$	\$ 6.80 <sup>s</sup>	\$ 54.00
Without Ameritech Feature Activation	6.80 <sup>s</sup>	12.00
<u>Intercom Lines, Area B, Each</u>	\$ 0.00	\$ 0.00
<u>Intercom Lines, Area C, Each</u>	0.00	0.00
<u>Intercom Lines, Area D, Each</u>	0.00	0.00

**Optional Services and Features Rates and Non-Recurring Charges (NRCs)**

<u>Digital Channel Terminations, Each</u>	\$ 10.96	
Central Office Connect, per circuit		\$ 187.00
Admin charge, per order		\$ 55.00
<u>Digital Channel Mileage, Each</u>	\$ 0.96	
<u>Analog Channel Terminations, Each</u>	\$ 8.00	\$ 234.20
Central Office Connect, per circuit		\$ 187.00
Admin charge, per order		\$ 55.00
<u>Analog Channel Mileage, Each</u>	\$ 5.00	\$ 0.00
<u>ISDN – Circuit Switched Voice, Each</u>	\$ 0.00	\$ 20.00
<u>ISDN Centrex – Custom, Each</u>	\$ 6.80 <sup>s</sup>	\$ 54.00
<u>ISDN - Circuit Switched Data Ln, Each</u>	\$ 8.00	\$ 20.00

UCD/ACD

Basic ACD , per position	\$ 18.00	\$ 75.00
Deluxe ACD, per position	\$ 19.00	\$ 125.00
ACD / UCD Queue Slots, Each	\$ 1.00	\$ 10.00
UCD Common Equipment, Each	\$ 38.00	\$ 175.00
Recorded Announcement Trunks, per/annc	\$ 34.00	\$ 70.00
ACMSI – 1200 Baud – per system	\$ 140.00	\$ 975.00

**Optional Services and Features Rates and Non-Recurring Charges (NRCs) (Continued)**

<u>Basic Voice Mail, Each</u>	\$ 7.00	\$ 15.00
<u>Conference Serv w/6 Port Ckt, Each</u>	\$ 57.50	\$ 50.00
<u>Conference Serv Linking</u>	\$ 40.00	\$ 65.00
<u>Centrex Speed Clg - Long, Each</u>	\$ 0.40	\$ 10.75
<u>Centrex Caller ID, Each</u>	\$ 1.00	\$ 0.00
<u>Caller ID Blocking, Each</u>	\$ 1.00	\$ 0.00
<u>Additional Directory Listing, Each</u>	\$ 1.99	\$ 0.00
<u>Foreign Additional Listing, Each</u>	\$ 1.99	\$ 0.00
<u>Cross Reference Listing, Each</u>	\$ 1.99	\$ 0.00
<u>Non-Published Service, Each</u>	\$ 1.10	\$ 0.00
<u>Direct Station Sel/Busy Lamp Field Each</u>	\$ 9.00	\$ 100.00
<u>Extended Intercept Service, Each</u>	\$ 3.00	
Activation of initial 10		\$ 49.00
Activation of each addl 10		\$ 4.00
<u>Centrex Station ID over Tie lines, per Tie Trunk Grp.</u>	\$ 5.00	\$ 1,500.00
<u>High Speed Data, Each</u>	\$ 9.50	\$ 419.00
<u>Attendant Console Positions, Digital</u>	\$ 165.00	\$ 500.00
<u>OptiCentrex Feature, Each</u>	\$ 6.80	\$ 16.00
<u>Special Assembly - Magnetic Tape</u>	\$ 134.00	\$ 0.00
<u>Ground Start Centrex Feature, Each</u>	\$ 10.00	\$ 5.00

**II. Non-VTPP Rates and Charges (As Specified on Attachment 5)**

<u>Network Access Lines, Area B, Each</u>	\$ 0.00*
<u>Network Access Lines, Area C, Each</u>	\$ 0.00*
<u>Network Access Lines, Area D, Each</u>	\$ 0.00*
<u>Usage Package, Each</u>	\$ 0.00*
<u>Central Office Termination, Each</u>	\$ 0.00*
<u>Telephone Number(s), Each</u>	\$ .25*
<u>End User Common Line Charge, Each</u>	\$ 5.38*
<u>End User Complex Line Port Charge, Each</u>	\$ 1.58*
<u>E-911 Charge, Each</u>	\$ .12*
<u>Long Term Number Portability Surcharge, Each</u>	\$ .28*
<u>Universal Service Fund, Each</u>	\$ .05*

¶ If a feature can be activated with Centrex Mate and Ameritech activates the feature, Voice Line with Feature Activation charges apply.

\*These Rates and Charges are governed by Tariff and may vary over the term of the Amendment, they are listed here strictly as a convenience to the Customer.

§ These items are Contributory Services and the items to which the Service Level Discount shall be applied as set forth in paragraph 8 above.

#This column only applies to additions of these items to the current Centrex configuration.

Ameritech Centrex Service  
Additional Rates and Charges for

The State of Ohio, Department of Administrative Services

**II. Non-VTPP Rates and Charges**

Network Access The Centrex station to PBX trunk equivalent schedule is used by Ameritech to determine the quantity of non-residence network access lines, PBX central office terminations and PBX message usage packages required for each Centrex system. The rates and charges for these items are provided for in the Ameritech Tariff, P.U.C.O. NO. 20, Part 4, Section 2.

Telephone Numbers Telephone Numbers are provided at the rates and charges specified in the Ameritech Tariff, P.U.C.O. NO. 20, Part 8, Section 8.

Services and Equipment Charges (S&E) apply to establish service for Centrex station lines as provided for in the Ameritech Tariff, P.U.C.O NO. 20, Part 3, Section 1. The current charge for Service Ordering, per location, per occasion is \$46.80; the current charge for Central Office Connection, per station termination is \$1.75; and the current charge for Line Connection, per station termination is \$3.35. These charges may vary over the term of the Amendment.

Program Change Charge is for a change of standard feature capabilities subsequent to the initial activation by Ameritech. The current nonrecurring charge is \$ 42.00 per line programmed. This charge may vary over the term of the Amendment.