



September 20, 2011

Mr. Brad Davis
Government Accounts Manager
Government & Education Solutions
Qwest
6000 Parkwood Place
Dublin, Ohio 43216

Dear Mr. Davis:

Please accept this letter as a contract extension for the following documents, including all Amendments and Addendums, unless otherwise noted:

Master Service Agreement (MSA) - effective 5/6/06
Service Attachment 1 – Long Distance - effective 7/21/06
Service Attachment 2 – Remote Access – effective 12/7/06
Service Attachment 3 – Q-routing (ACD) – effective 4/3/07

This letter will extend these contracts for a period of 60 days beginning October 1, 2011 and ending November 30, 2011, while we continue to work towards replacement contracts. In the event that replacement contracts are not negotiated within that time frame, all of the above-named documents will expire.

If you should have any questions regarding these contract extensions, please contact Denise Freshly at denise.freshly@ohio.gov or 614-466-6060. Thank you.

Sincerely,

A handwritten signature in black ink that reads "Robert Blair / SRD". The signature is written in a cursive style.

Robert Blair
Director

cc: Dan Orr
Greg Gicale
R Denise Freshly