

November 22, 2011

Mr. Brad Davis
Government Accounts Manager
Government & Education Solutions
Qwest
6000 Parkwood Place
Dublin, Ohio 43216

Dear Mr. Davis:

Please accept this letter as a contract extension for the following documents, including all Amendments and Addendums:

Service Attachment 1 – Long Distance – effective 7/21/06
Service Attachment 2 – Remote Access – effective 12/7/06
Service Attachment 3 – Q-routing (ACD) – effective 4/30/07

This letter will extend these contracts for a period of 31 days beginning December 1, 2011 and ending December 31, 2011, while we continue to work towards replacement contracts. In the event that replacement contracts are not negotiated within that time frame, all of the above-named documents will expire.

Please contact Tony Yankus at tony.yankus@ohio.gov or 614-466-5300 if you have any questions regarding these contract extensions.

Sincerely,



Robert Blair
Director

Copy: Dan Orr
Greg Gicale
Tony Yankus