

**AMENDMENT 1
TO
MASTER SERVICE AGREEMENT
BY AND BETWEEN
INTERCALL, INC. AND
THE STATE OF OHIO, DEPARTMENT OF ADMINISTRATIVE SERVICES**

This Amendment, Number 1 ("Amendment") is entered into and between Intercall, Inc. ("Service Provider") having an office at 8420 West Bryn Mawr, Suite 400, Chicago, IL 60631, and the State of Ohio, Department of Administrative Services ("the State"), having its principal place of business at 30 East Broad Street, 40th Floor, Columbus, Ohio 43215 (jointly referred hereto as the "Parties) and is effective as of the date signed by the State.

Section 1. Recitals.

- 1.1. **WHEREAS**, the Parties entered into that certain Master Service Agreement dated May 10, 2010
- 1.2. **NOW THEREFORE**, the Parties intend to make certain changes to the Master Service Agreement as follows:

Section 2. Declaration Regarding Terrorist Organization. Section 3.14 is removed from the Master Service Agreement.

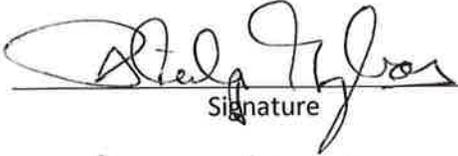
Section 3. Agreement – Renewal. In accordance with section 6.1, the State renews the Master Service Agreement and the following Service Attachments for the period July 1, 2013 through June 30, 2015:

- Service Attachment 1 Audio Conferencing Services – 3/21/2010
- Service Attachment 2 Web Conferencing Services – 3/18/2011

IN WITNESS WHEREOF, the Parties have executed this Amendment which shall be effective on the date signed by the State, "Effective Date."

Signatures on Following Page

INTERCALL, INC.


Signature

Philip Bryba
Printed Name

EVP ACCOUNTING
Title

05/16/2013
Date

58-1942497
Federal Tax ID

STATE OF OHIO
DEPARTMENT OF ADMINISTRATIVE
SERVICES


Signature

Robert Blair/srd
Printed Name

DAS Director
Assistant Director/CIO
Title

6/7/13
Effective Date