April 30, 2013

Jason Clark
Director , Business Development
Government & Education
First Data Government Solutions, Inc.
11311 Cornell Park Dr, Suite 300
Cincinnati, Ohio 45242

Dear Mr. Clark:

Please accept this letter as the official renewal request for the following contracts, including all Amendments and Addendums, unless otherwise noted.

Master Service Agreement (MSA) effective November 21, 2006
Service Attachment 1 Access Net Hosted IVR effective December 20, 2006

These renewals are for the next biennium that begins on July 1, 2013 and ends on June 30, 2015.

If you should have any questions regarding this contract renewal, please contract Tony Yankus at tony.yankus@das.ohio.gov or 614- 466-5300.

Sincerely,

Robert Blair
Director

cc: Spencer Wood
Dan Orr
Greg Gicale
Tony Yankus
First Data Government Solutions, Inc
11311 Cornell Park Drive, Suite 300
Cincinnati, Ohio 45242
Attn: Government Contracts Manager
First Data Government Solutions, LP
12500 E. Bedford Ave
Englewood, CO 80112
Attn: Counsel