

AtTask
Service Attachment 1
Amendment 1

This Amendment to Service Attachment 1 ("Amendment") is between the State of Ohio, The Department of Administrative Services ("the State"), and AtTask, Inc. ("Service Provider") jointly referred hereto as the "Parties" and it is effective as of the date signed by the State. It amends that certain Master Service Agreement between the Parties dated January 18, 2012.

PURPOSE: The purpose of this Amendment is to make revisions to Service Attachment 1 dated August 30, 2012. Prices listed below do not reflect any discounts. Discounted prices will be listed in the AtTask Term Agreement (Order Form) and will apply for the duration of the Term Agreement. Any terms and conditions listed in the Term Agreement that conflicts with the Master Service Agreement (MSA) or the Service Attachment (SA), the MSA and SA will prevail.

The below pricing is a ceiling. Additional discounting may be offered based on AtTask discretion.

Replace LICENSES section on page 3 of Service Attachment 1 with language below.

LICENSES

Subscribing Entities may purchase licenses during the Term of this Service Attachment based on the pricing set forth below.

AtTask Individual License pricing:

| | | |
|-----------------------------------|------------|---------|
| AtTask Plan License | EWM-AL-PL | \$650 |
| AtTask Plan Plus License | EWM-AL-PLP | \$1,080 |
| AtTask Plan Plus Platinum License | EWM-AL-PPP | \$1,200 |
| AtTask Flex License | EWM-AL-FL | \$450** |
| AtTask Flex Plus License | EWM-AL-FLP | \$810 |
| AtTask Flex Plus Platinum License | EWM-AL-FPP | \$930 |
| AtTask Work License | EWM-AL-WK | \$250 |
| AtTask Work Plus License | EWM-AL-WKP | \$720 |
| AtTask Work Plus Platinum License | EWM-AL-WPP | \$840 |
| AtTask Collaboration Package | EWM-AL-CL | * |

*Collaboration Package cost is based on 30% of the sum of the Plan and Work or Flex licenses.

**Flex license has to be purchased for an entire instance and cannot be mixed with any Plan or Work licenses.

Example: Group A has Work and Plan licenses. For Group B to purchase Flex licenses they would have to establish a new instance.

Discounts

| Total/Users | Discounts |
|-------------|-----------|
| 10-99 | 0% |
| 100-199 | 5% |
| 200-299 | 10% |
| 300-499 | 15% |
| 500-599 | 20% |
| 600-699 | 25% |
| 700-799 | 30% |
| 800-899 | 35% |
| 900-999 | 40% |
| 1000+ | 45% |

New AtTask Instance Requirements:

To establish a new or separate AtTask Instance specific requirements must be met.

- A minimum of \$15,000 in license and support.
- Access to Education Plan.
- Consulting Package with a minimum of 80 hours.

Licensing specific terms and conditions:

The Term of Service is 12 months. When licenses are added to an existing instance they are prorated to the contract anniversary. The discounts will be applied for the license term based on the volumes from the initial and then from previous license term for the new license term.

License discounts are cumulative and base on license type (Plan, Work, Flex).

Example: Any versions of the Plan license (Plan, Plan Plus, or Plan Plus Platinum) are totaled as single license type. The same is true for Work and Flex license types.

Add consulting Services to Service Attachment 1 as indicated below.

CONSULTING

Task consulting is sold in 40 hours increments. There are three levels of consultants.

| | | |
|---|----------|-------|
| AtTask Hourly Consulting Services <i>Ability to support basic installations and configurations.</i> | SP-CS-01 | \$175 |
| AtTask Hourly Sr. Consulting Services <i>Ability design and deploy AtTask in more demanding and complex environments.</i> | SP-CS-02 | \$200 |
| AtTask Hourly Sr. Technical Consulting Services <i>Ability to design, configure and deploy integrations into external applications or build custom requirements.</i> | SP-TC-02 | \$225 |

Replace Education Subscription under TRAINING COST section on page 7 of Service Attachment 1 with language below.

Education Subscriptions:

| | |
|--------------------------------|----------|
| AtTask Customer Education Plan | ED-AL-PR |
|--------------------------------|----------|

Education Subscription in based on 20% of the sum of the cost of the owned Plan and Work or Flex licenses. It entitles any user of AtTask to unlimited training for the Term of the subscription.

Add additional support packages within SUPPORT section on page 7 of Service Attachment 1 as indicated below.

The State of Ohio DAS has selected the AtTask Silver Support for the current term. Project Success Center is responsible for selecting and managing the support agreement with At Task. For more information contact Project Success Center (see contact information below).

AtTask offers three support plans. Each plan is based on a percentage of the cost of the sum of the Plan and Work or Flex licenses.

| | | |
|-------------------------------------|----------|-----|
| Customer Support Package - Silver | ST-AL-SV | 20% |
| Customer Support Package - Gold | ST-AL-GD | 30% |
| Customer Support Package - Platinum | ST-AL-PL | 40% |

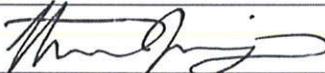
Replace CONTACT INFORMATION section on page 9 of Service Attachment 1 with information listed below.

CONTACT INFORMATION

| | |
|--|--|
| Project Success Center | At Task |
| Manager: Mark Shell Mark.Shell@OIT.Ohio.gov D 614-644-9353 C 614-315-4274 | Brian Ravert brianravert@attask.com 801-477-9554 |

Signature Page to Follow

In Witness Whereof, the Parties have executed this Amendment which is effective on the date the State's duly authorized representative signs it on behalf of the State, ("Effective Date").

| | |
|--|---|
| ATTASK, INC. | STATE OF OHIO, DEPARTMENT OF ADMINISTRATIVE SERVICES |
|  Signature |  Signature |
| NATHAN JENNINGS Printed Name | Robert Blair/srd Printed Name |
| CORPORATE COUNSEL Title | DAS Director Assistant Director/CIO Title |
| 12 / 3 / 2013 Date | 12 / 23 / 2013 Effective Date |
| 87-0666895 | |
| Federal Tax ID | |