



May 20, 2011

Ms. Jessica Delaney  
Account Manager  
American Messaging  
667 Lakeview Plaza Boulevard – Suite E  
Worthington, Ohio 43085

Dear Ms. Delaney:

Please accept this letter as the official renewal request for the following contracts, including all Amendments and Addendums, unless otherwise noted:

Master Service Agreement (MSA) effective 10/23/06  
Service Attachment 1 – Paging Services effective 01/05/07  
Service Attachment 2 – Additional Features effective 05/24/10

These renewals are for the next biennium that begins on July 1, 2011 and ends June 30, 2013.

If you should have any questions regarding this contract renewal, please contact R. Denise Freshly at [denise.freshly@ohio.gov](mailto:denise.freshly@ohio.gov) or 614-466-6060. Thank you.

Sincerely,

A handwritten signature in black ink that reads "Robert Blair / SED".

Robert Blair  
*Director*

cc: Dan Orr, *Interim Chief Operations Officer*  
Greg Gicale, *Interim Network Administrator*  
R Denise Freshly, *Network Contract Manager*  
American Messaging  
Attention: Contracts  
1720 Lakepointe Drive - Suite 100  
Lewisville, Texas 75057