

DAS/OIT FY17 Rate Summary

FY17 Program Name	Description	Metric	Final FY16 Rate	Final FY17 Rate
AIX Systems	Unix System Services provides installation maintenance, as well as support and administration of the Unix operating system software.	Per Server	\$ 315.00	\$ 220.00
AIX Systems - CPU Expansion		Per Ghz	\$ 155.00	\$ 155.00
AIX Systems – Memory Expansion		Per GB	\$ 10.00	\$ 10.00
AIX Systems Legacy Support	AIX Legacy support provides ongoing support of AIX systems that are beyond the current manufacturer's life cycle for the operating system and hardware.	Per Server	\$ 640.00	\$ 640.00
Application Programming	Maintenance and enhancement of computer applications through information technology consultation, systems analysis and design.	Per Hour	\$ 116.00	\$ 116.00
Application Development	Management of contracted services for the development and enhancement of computer applications through information technology consultation, systems analysis and design.	% of contract	118%	118%
Acquisition Management (Release and Permit Fee)	Provides evaluation and analysis support to agencies in the execution of IT procurements facilitated through the state of Ohio Release and Permit application.	% of Purchase Request	0.283%	0.402%
Backup	Backup Services provides automated data backup and restore functions, as well as centralized storage management to protect data.	Per GB	\$ 0.07	\$ 0.07
Centrex Support	Centrex Support Services provides enterprise management necessary to provide consolidated Centrex telephone services to agencies. Centrex is a system that manages and routes incoming and outgoing calls.	Per Line	\$ 8.50	\$ 25.00
Data Center Co-location - Facility Charges	Data Center Co-Location services provide for isolated rack space provided to customers for usage outside of the State Private Cloud..	Per KWH	\$ 0.18	\$ 0.18
Data Center Co-location - Misc. Charges		Per Dollar	\$ 1.00	\$ 1.00
Data Center Co-location - Rack - Redundant Power		Per Rack	\$ 500.00	\$ 500.00
Data Center Co-location - Rack - Single Power		Per Rack	\$ 300.00	\$ 300.00
Data Storage - Capacity	Capacity Disk is a storage service suitable for large capacity needs with lower performance requirements, such as test, development and archival.	Per GB	\$ 0.12	\$ 0.12
Data Storage - Capacity - Metrosite		Per GB	\$ 0.12	\$ 0.12
Data Storage – General Purpose	General Purpose Disk Storage service offers a lower cost storage subsystem for customers not requiring high performance disk.	Per GB	\$ 0.19	\$ 0.19
Data Storage - General Purpose - Metrosite		Per GB	\$ 0.19	\$ 0.19
Data Storage - Performance	Performance Disk Storage service offers high-performance, high-capacity, secure storage designed to deliver the highest levels of performance, flexibility, scalability and resiliency.	Per GB	\$ 0.91	\$ 0.91
Data Storage - Performance - Metrosite		Per GB	\$ 0.91	\$ 0.91
Database As a Service	Database as a Service provides customers an enterprise database solution (Oracle Unified Service Platform) that is easy to use and simple to update without incurring the cost of setting up and maintaining an enterprise database environment through which scaling, load balancing, failover and backup can all be managed.	Per Database Unit	\$ 1,150.00	\$ 2,060.00
Database Support	Database Support Services provide technical assistance for database implementation and usage.	Per Hour	\$ 160.00	\$ 392.00
EDI/Application Integration – Endpoint	Application Integration Services is a combination of Data Exchange and Electronic Data Interchange (EDI) functionalities that provide comprehensive data integration.	Per Endpoint	\$ 49.98	\$ 49.98
EDI/Application Integration - KB		Per KB	\$ 0.11	\$ 0.11
EDI/Application Integration - Messages		Per Message	\$ 0.66	\$ 0.66
Enterprise Geocoding	Enterprise Geocoding Services (EGS) combine address standardization, geocoding and spatial analysis into a single service.	Per Transaction	\$ 0.0098	\$ 0.0224

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Enterprise Hosted Document Management	The Enterprise Document Management Solution (DMS) is a standardized, integrated solution for document and content management	Per User	\$ 131.00	\$ 118.00
Enterprise Hosted Virtual Desktop	Hosted VDI allows agencies to manage desktop services virtually. As a result, employee computer hardware requirements will be reduced and agency IT employees can each provide support to more employee desktops	Per Seat	\$ 60.00	\$ 75.00
ePayment Business Solutions	ePayment transaction services allows State agencies to accept payments from customers electronically.	Per Transaction	\$ 0.17	\$ 0.25
GIS Hosting - Application Hosting	GIS Hosting Services deliver dynamic maps, spatial content and spatial analysis via the Internet.	Application	\$ 1,553.70	\$ 2,566.00
GIS Hosting - Geodata		Per Subscriber	\$ 443.92	\$ 733.00
GIS Hosting - Geoprocessing Server		Per Subscriber	\$ 665.87	\$ 1,100.00
GIS Deployment		Per Hour	\$ 138.00	\$ 138.00
ITS Desktop Support	Provides IT help desk support for employee workstations including hardware / software installation and maintenance, assistance and basic training for desktop software and email activities, and patch / upgrade installation for standard workstation software.	Per Desktop / Laptop	\$ 62.00	\$ 68.00
ITS End User Support	Provides customers with bundled services and technology tools necessary to perform work functions via an end user computing device. Services include: e-mail, network connectivity, full desktop support, up-to-date PC or laptop with the core software and licensing. The service also includes access, support and maintenance of file servers, and help desk support.	Per Seat	\$ 236.00	\$ 236.00
LAN Cabling	Planning, installation documentation and certification of UTP-Category 5E cabling services.	Per Line	\$ 150.44	150.44
LAN Connectivity	High-speed Local Area Network (LAN) connectivity from agency desktop environments to the State of Ohio's resources and the Internet	Per Connection	\$ 26.01	Discontinued
Mainframe Business Continuity and Disaster Recovery	Disaster recovery, a subset of business continuity focuses on restoring the information technology systems that support the business functions.	Fixed Monthly	\$ 17,897.90	\$ 18,995.92
Mainframe System	Mainframe Systems Services are offered via an IBM mainframe computer with a rated processing speed of 4,162 Millions of Instructions per Second (MIPS).	Per Hour	\$ 247.02	\$ 237.00
Mainframe Virtual Tape	Virtual tape technology that optimizes batch processing and allows for better tape utilization using the EMC DLM Virtual tape.	Per MB	\$ 0.0000056	\$ 0.0001870
Medicaid EDI Services	Agency dedicated Sybase environment of Data Exchange and Electronic Data Interchange (EDI) functionalities that provide comprehensive data integration.	Fixed Monthly	\$ 305,862.29	\$ 187,685.34
MetroSite Facility Charge	Metro Site Facility is the service providing a secondary near real time failover site within the Metro Columbus area. This service provides duplicative server facility to match Server Virtualization and Data Storage Rates	Per Server	\$ 745.00	\$ 690.00

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Microsoft License Administration	Microsoft License Administration provides support for activities related to transition and operation for the Microsoft Enterprise Agreement and ongoing Microsoft Exchange services.	HCM Headcount	\$ 6.65	\$ 6.65
Microsoft Licensing - Educational G3 Contract Pass-Through	Microsoft Licensing costs are provided as a pass-through cost based on the Microsoft/Dell contract and the anticipated licensed users in each category of licensure.	% of Contract	\$ 5.93	\$ 4.78
Microsoft Licensing - G3 Contract Pass-Through		% of Contract	\$ 13.00	\$ 13.00
Microsoft Licensing - Exchange Plan 2 Pass-Through		% of Contract	NA	\$ 6.75
Microsoft Licensing - K1 Contract Pass-Through		% of Contract	\$ 9.43	\$ 6.86
Network Equipment Administration	Network Equipment Administrative Charge Pass-Thru is the fee added to the Network Equipment/Maintenance Pass Thru for the ISD staff to purchase that equipment or maintenance specifically for a customer.	Purchase Cost	5%	5%
Ohio Benefits Operations - Integrated Eligibility	The system will support the requirements for integrated eligibility. This includes the ability of client search and lookup and a core set of decision support functions through the enterprise platform's analytical capabilities. The system will be implemented using a service oriented architecture (SOA) enterprise platform and will include additional functionality such as referral management by state and county workers.	Fixed Monthly	\$ 6,706,329.08	\$ 7,151,380.00
Ohio One Network	This grouping of Enterprise network services will provide consistent and uniform statewide connectivity. LAN Connectivity will be included in One Network beginning in FY 2017	IT Operational Spend	2.55% (1.9125% annualized basis)	2.55%
Point Of Presence (Pop Space)	Point of Presence (PoP) Space provides the customer with cabinet (rack) space charged in increments of one fourth of a cabinet. All cabinets are located within secured OIT managed data center space, guaranteeing ease of access to the Ohio.Gov Network Connection and all other OIT service offerings.	Per 1/4 Rack	\$ 239.50	\$ 468.50
Secure Authentication	Secure Authentication provides a managed two-factor user authentication solution to protect valuable network assets.	Per Account	\$ 20.00	\$ 10.40
Server Virtualization	Server Virtualization Service provides the capability to convert physical servers into multiple virtual environments.	Per Server	\$292.50 Adjusted to include server management	\$ 292.50
Server Virtualization – CPU Expansion		Per CPU	\$ 10.50	\$ 10.50
Server Virtualization - CPU Expansion - Metrosite		Per CPU	\$ 10.50	\$ 10.50
Server Virtualization – Managed		Per Server	\$ 182.00	Discontinued
Server Virtualization – Managed - Metrosite		Per Server	\$ 182.00	Discontinued
Server Virtualization – Memory Expansion		Per GB	\$ 5.00	\$ 5.00
Server Virtualization – Memory Expansion - Metrosite		Per GB	\$ 5.00	\$ 5.00
Server Virtualization - Metrosite		Per Server	\$292.50 Adjusted to include server management	\$ 292.50
Server Virtualization - Dedicated Environment		Per Server	N/A	\$ 770.00
Social Security Verification		Social Security Verification is a service that provides a means for subscribers to request social security account number information and return the proper information to the requester.	Per Transaction	\$ 0.00040

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SSL Digital Certificate Provisioning	SSL Certificates Service is provided by OIT coordinating the creation and maintenance of the certificates with the certification authority.	Per Certificate (up to 3 year)	\$ 78.42	\$ 405.00
Timekeeping	Timekeeping software automates the employee clock-in and clock-out process and allows for direct uploads of employee work hours to the State's payroll system.	Per Employee	\$ 2.17	Discontinued
Windows Legacy Support	Windows Legacy support provides ongoing support of Windows systems that are beyond the current manufacturer's life cycle for the operating system and hardware.	Per Server	\$ 1,000.00	\$ 1,000.00
Windows Support Services	Support of Windows-based operating systems. It enables customers to develop applications without incurring the costs of setting up and maintaining an operating system environment.	Per Server	\$ 1,215.00	Discontinued