

## DAS/OIT FY16 Rate Summary

FY16 Program Name	Description	Metric	Preliminary FY16 Rate	Approved FY15 Rates	Final FY16 Rate
Aggregated Port Management	Provides a physical Ethernet port on an OIT core device and allows the customer to leverage the services of multiple transport providers.	Per Port	N/A	\$ 855.42	Discontinued
AIX Systems	Unix System Services provides installation maintenance, as well as support and administration of the Unix operating system software.	Per Server	\$ 190.78	\$ 358.65	\$ 315.00
AIX Systems - CPU Expansion		Per Ghz	\$ 71.02	\$ 83.14	\$ 155.00
AIX Systems – Memory Expansion		Per GB	\$ 2.50	\$ 2.93	\$ 10.00
AIX Systems Legacy Support	AIX Legacy support provides ongoing support of AIX systems that are beyond the current manufacturer's life cycle for the operating system and hardware.	Per Server	N/A	N/A	\$ 640.00
Application Performance Monitoring	Application Performance Monitoring provides enhanced real-time monitoring, logging, alerting, and metric around the various application layers.	Per Application	N/A	N/A	N/A
Auto Attendant - Shared Port	Call processing service that allows customers to develop menu driven call routing.	Per Port	N/A	\$ 35.00	Discontinued
Auto Call Distribution (ACD) Service	ACD call management services provided through the Call Center Management Information System (CCMIS) at its Centrex location in Columbus, Ohio. OIT provides production reports related to auto attendant information to customers with a call center environment.	Per Port	N/A	\$ 58.00	Discontinued
Backup	Backup Services provides automated data backup and restore functions, as well as centralized storage management to protect data.	Per GB	\$ 0.07	\$ 0.31	\$ 0.07
Centrex Support (July 1, 2015- December 31, 2015)	Centrex Support Services provides enterprise management necessary to provide consolidated Centrex telephone services to agencies. Centrex is a system that manages and routes incoming and outgoing calls.	Per Line	\$ 4.25	\$ 4.25	\$ 4.25
Centrex Support (January 1, 2016 - June 30, 2016)		Per Line	\$ 4.25	\$ 4.25	\$ 8.50
Client VPN	Client VPN is a secure form of communication between computer networks providing confidentiality of the data in transit through the use of encryption.	Per Client	N/A	\$ 2.20	Discontinued
Connection Management	Provides Wide Area Network (WAN) support and management service for internal network connections.	Per Connection	N/A	\$ 231.91	Discontinued
Data Storage - Capacity	Capacity Disk is a storage service suitable for large capacity needs with lower performance requirements, such as test, development and archival.	Per GB	\$ 0.12	\$ 0.12	\$ 0.12
Data Storage - Capacity - Metrosite		Per GB	\$ 0.12	\$ 0.12	\$ 0.12
Data Storage – General Purpose	General Purpose Disk Storage service offers a lower cost storage subsystem for customers not requiring high performance disk.	Per GB	\$ 0.19	\$ 0.19	\$ 0.19
Data Storage - General Purpose - Metrosite		Per GB	\$ 0.19	\$ 0.19	\$ 0.19
Data Storage - Performance	Performance Disk Storage service offers high-performance, high-capacity, secure storage designed to deliver the highest levels of performance, flexibility, scalability and resiliency.	Per GB	\$ 0.91	\$ 1.28	\$ 0.91
Data Storage - Performance - Metrosite		Per GB	\$ 0.91	\$ 1.28	\$ 0.91
Database Support	Database Support Services provide technical assistance for database implementation and usage.	Per Hour	\$ 160.00	\$ 160.00	\$ 160.00
EDI/Application Integration – Endpoint	Application Integration Services is a combination of Data Exchange and Electronic Data Interchange (EDI) functionalities that provide comprehensive data integration.	Per Endpoint	\$ 49.98	\$ 59.59	\$ 49.98
EDI/Application Integration - KB		Per KB	\$ 0.11	\$ 0.11	\$ 0.11
EDI/Application Integration - Messages		Per Message	\$ 0.66	\$ 0.8617	\$ 0.6581
Enterprise Geocoding	Enterprise Geocoding Services (EGS) combine address standardization, geocoding and spatial analysis into a single service.	Per Transaction	\$ 0.0098	\$ 0.0140	\$ 0.0098
ePayment Business Solutions	ePayment transaction services allows State agencies to accept payments from customers electronically.	Per Transaction	\$ 0.11	\$ 0.07	\$ 0.17
Equipment Installation	Equipment Installation covers the personnel cost for installing network equipment at the customer's location.	Per Hour	\$ 127.19	\$ 133.92	\$ 127.19

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Exchange / Outlook Services	Microsoft Exchange Mail Services provides integrated e-mail and information management	Per Mailbox	\$ 4.50	\$ 4.50	Discontinued
Exchange Lite		Per Mailbox	\$ 2.50	\$ 2.50	Discontinued
Exchange Storage		Per GB	\$ 0.55	\$ 0.55	Discontinued
Firewall Services	Firewall Services protect agency networks against unauthorized access. OIT offers a turnkey solution that includes setup, configuration and administration.	Per Firewall Connection	N/A	\$ 1,198.28	Discontinued
GIS Hosting - Application Hosting	GIS Hosting Services deliver dynamic maps, spatial content and spatial analysis via the Internet.	Application	\$ 1,553.70	\$ 1,581.91	\$ 1,553.70
GIS Hosting - Geodata		Per Subscriber	\$ 443.92	\$ 527.86	\$ 443.92
GIS Hosting - Geoprocessing Server		Per Subscriber	\$ 665.87	\$ 785.04	\$ 665.87
GIS Deployment		Per Hour	N/A	N/A	\$ 138.00
Helpdesk Application	Helpdesk application is the hosted supported of the software application utilized in the management of helpdesk operations for the Infrastructure Services Division and consumer agencies.	Per Subscriber	\$54.93	\$164.47	Discontinued
Internet Bandwidth	Pass-through service is the consolidated purchase of internet bandwidth from OARNet	Per MB	N/A	\$ 3.00	Discontinued
LAN Cabling	Planning, installation documentation and certification of UTP-Category 5E cabling services.	Per Line	\$ 150.44	\$ 169.81	\$ 150.44
LAN Connectivity	High-speed Local Area Network (LAN) connectivity from agency desktop environments to the State of Ohio's resources and the Internet	Per Connection	\$ 26.51	\$ 26.01	\$ 26.01
Mainframe Business Continuity and Disaster Recovery	Disaster recovery, a subset of business continuity focuses on restoring the information technology systems that support the business functions.	Fixed Monthly	\$ 17,897.90	\$ 18,847.39	\$ 17,897.90
Mainframe Business Continuity and Disaster Recovery - Contract Pass-Through		Fixed Monthly	\$ 222,606.11	\$ 275,783.86	\$ 305,862.29
Mainframe System	Mainframe Systems Services are offered via an IBM mainframe computer with a rated processing speed of 4,162 Millions of Instructions per Second (MIPS).	Per Hour	\$ 247.02	\$ 305.31	\$ 247.02
Mainframe Virtual Tape	Virtual tape technology that optimizes batch processing and allows for better tape utilization using the EMC DLM Virtual tape.	Per MB	\$ 0.0000056	\$0.00015	\$0.0000056
Medicaid EDI Services	Agency dedicated Sybase environment of Data Exchange and Electronic Data Interchange (EDI) functionalities that provide comprehensive data integration.	Fixed Monthly	\$ 222,606.11	\$ 275,783.86	\$ 305,862.29
MetroSite Facility Charge	Metro Site Facility is the service providing a secondary near real time failover site within the Metro Columbus area. This service provides duplicative server facility to match Server Virtualization and Data Storage Rates	TBD	N/A	N/A	N/A
Microsoft License Administration	Microsoft License Administration provides support for activities related to transition and operation for the Microsoft Enterprise Agreement and ongoing Microsoft Exchange services.	HCM Headcount	N/A	N/A	\$ 6.65
Microsoft Licensing - Educational G3 Contract Pass-Through	Microsoft Licensing costs are provided as a pass-through cost based on the Microsoft/Dell contract and the anticipated licensed users in each category of licensure.	% of Contract	N/A	\$ 4.41	\$ 5.93
Microsoft Licensing - G3 Contract Pass-Through		% of Contract	N/A	\$ 9.24	\$ 13.00
Microsoft Licensing - K1 Contract Pass-Through		% of Contract	N/A	\$ 3.66	\$ 9.43
Network Equipment Administration	Network Equipment Administrative Charge Pass-Thru is the fee added to the Network Equipment/Maintenance Pass Thru for the ISD staff to purchase that equipment or maintenance specifically for a customer.	Purchase Cost	5%	5%	5%
Ohio One Network	This grouping of Enterprise network services will provide consistent and uniform statewide connectivity.	IT Operational Spend	N/A	N/A	2.55%

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OIT 365 Management	OIT Management of Office 365 provides the resources necessary to create, maintain, and manage the licensing structure for agencies.	Per Account	N/A	\$ 1.17	Discontinued
Point Of Presence (Pop Space)	Point of Presence (PoP) Space provides the customer with cabinet (rack) space charged in increments of one fourth of a cabinet. All cabinets are located within secured OIT managed data center space, guaranteeing ease of access to the Ohio.Gov Network Connection and all other OIT service offerings.	Per 1/4 Rack	\$ 239.50	\$ 289.52	\$ 239.50
Secure Authentication	Secure Authentication provides a managed two-factor user authentication solution to protect valuable network assets.	Per Account	\$ 20.00	\$ 20.00	\$ 20.00
Server Virtualization	Server Virtualization Service provides the capability to convert physical servers into multiple virtual environments.	Per Server	\$ 118.46	\$ 122.92	\$ 110.50
Server Virtualization – CPU Expansion		Per CPU	\$ 19.35	\$ 29.69	\$ 10.50
Server Virtualization - CPU Expansion - Metrosite		Per CPU	\$ 19.35	\$ 29.69	\$ 10.50
Server Virtualization – Managed		Per Server	\$ 238.05	\$ 247.54	\$ 182.00
Server Virtualization – Managed - Metrosite		Per Server	\$ 238.05	\$ 247.54	\$ 182.00
Server Virtualization – Memory Expansion		Per GB	\$ 8.72	\$ 36.10	\$ 5.00
Server Virtualization – Memory Expansion - Metrosite		Per GB	\$ 8.72	\$ 36.10	\$ 5.00
Server Virtualization - Metrosite		Per Server	\$ 118.46	\$ 122.92	\$ 110.50
Social Security Verification		Social Security Verification is a service that provides a means for subscribers to request social security account number information and return the proper information to the requester.	Per Transaction	\$ 0.00040	\$ 0.00068
SSL Digital Certificate Provisioning	SSL Certificates Service is provided by OIT coordinating the creation and maintenance of the certificates with the certification authority.	Per Certificate	\$ 78.42	\$ 222.00	\$ 78.42
Virtual Connection - Bandwidth	Virtual Connection Service allows customers to use the Metro Ethernet services of various providers. This service supports access to network services from AT&T and TW Telecom.	Per Mbps	N/A	\$ 1.08	Discontinued
Timekeeping	Timekeeping software automates the employee clock-in and clock-out process and allows for direct uploads of employee work hours to the State's payroll system.	Per Employee	\$ 2.17	\$ 3.08	\$ 2.17
Windows Legacy Support	Windows Legacy support provides ongoing support of Windows systems that are beyond the current manufacturer's life cycle for the operating system and hardware.	Per Server	N/A	N/A	\$ 1,000.00
Windows Support Services	Support of Windows-based operating systems. It enables customers to develop applications without incurring the costs of setting up and maintaining an operating system environment.	Per Server	\$ 815.77	\$ 815.77	\$ 1,215.00
Wireless LAN	High-speed Wireless Local Area Network (LAN) connectivity from mobile computing environments to the State of Ohio's resources and the Internet	Per Access Point	\$ 150.00	\$ 150.00	\$ 150.00