

DAS/OIT FY16 Rate Summary

FY15 Program Name	FY16 Program Name	Group Description	Description	Metric	Preliminary FY16 Rate	Approved FY15 Rates	Final FY16 Rate
	Aggregated Port Management	Network Services	Provides a physical Ethernet port on an OIT core device and allows the customer to leverage the services of multiple transport providers.	Per Port	N/A	\$ 855.42	Discontinued
Unix System services	AIX Systems	Server Services	Unix System Services provides installation maintenance, as well as support and administration of the Unix operating system software.	Per Server	\$ 190.78	\$ 358.65	\$ 315.00
Unix MHz Charge	AIX Systems - CPU Expansion	Server Services		Per Ghz	\$ 71.02	\$ 83.14	\$ 155.00
Unix Memory Expansion	AIX Systems – Memory Expansion	Server Services		Per GB	\$ 2.50	\$ 2.93	\$ 10.00
	AIX Systems Legacy Support	Server Services	AIX Legacy support provides ongoing support of AIX systems that are beyond the current manufacturer's life cycle for the operating system and hardware.	Per Server	N/A	N/A	\$ 640.00
	Application Performance Monitoring	Server Services	Application Performance Monitoring provides enhanced real-time monitoring, logging, alerting, and metric around the various application layers.	Per Application	N/A	N/A	N/A
	Auto Attendant - Shared Port	Network Services	Call processing service that allows customers to develop menu driven call routing.	Per Port	N/A	\$ 35.00	Discontinued
	Auto Call Distribution (ACD) Service	Network Services	ACD call management services provided through the Call Center Management Information System (CCMIS) at its Centrex location in Columbus, Ohio. OIT provides production reports related to auto attendant information to customers with a call center environment.	Per Port	N/A	\$ 58.00	Discontinued
Backup Services	Backup	Storage Services	Backup Services provides automated data backup and restore functions, as well as centralized storage management to protect data.	Per GB	\$ 0.07	\$ 0.31	\$ 0.07
Centrex Support Services	Centrex Support (July 1, 2015- December 31, 2015)	Network Services	Centrex Support Services provides enterprise management necessary to provide consolidated Centrex telephone services to agencies. Centrex is a system that manages and routes incoming and outgoing calls.	Per Line	\$ 4.25	\$ 4.25	\$ 4.25
Centrex Support Services	Centrex Support (January 1, 2016 - June 30, 2016)	Network Services		Per Line	\$ 4.25	\$ 4.25	\$ 8.50
	Client VPN	Network Services	Client VPN is a secure form of communication between computer networks providing confidentiality of the data in transit through the use of encryption.	Per Client	N/A	\$ 2.20	Discontinued
	Connection Management	Network Services	Provides Wide Area Network (WAN) support and management service for internal network connections.	Per Connection	N/A	\$ 231.91	Discontinued
Capacity Storage	Data Storage - Capacity	Storage Services	Capacity Disk is a storage service suitable for large capacity needs with lower performance requirements, such as test, development and archival.	Per GB	\$ 0.12	\$ 0.12	\$ 0.12
MetroSite - Capacity Storage	Data Storage - Capacity - Metrosite	Disaster Recovery Services		Per GB	\$ 0.12	\$ 0.12	\$ 0.12
General Purpose Storage	Data Storage – General Purpose	Storage Services	General Purpose Disk Storage service offers a lower cost storage subsystem for customers not requiring high performance disk.	Per GB	\$ 0.19	\$ 0.19	\$ 0.19
	Data Storage - General Purpose - Metrosite	Disaster Recovery Services		Per GB	\$ 0.19	\$ 0.19	\$ 0.19
Performance Storage	Data Storage - Performance	Storage Services	Performance Disk Storage service offers high-performance, high-capacity, secure storage designed to deliver the highest levels of performance, flexibility, scalability and resiliency.	Per GB	\$ 0.91	\$ 1.28	\$ 0.91
MetroSite - Performance Storage	Data Storage - Performance - Metrosite	Disaster Recovery Services		Per GB	\$ 0.91	\$ 1.28	\$ 0.91
Database Services	Database Support	Enterprise Application Services	Database Support Services provide technical assistance for database implementation and usage.	Per Hour	\$ 160.00	\$ 160.00	\$ 160.00
Application Integration - Endpoint	EDI/Application Integration – Endpoint	Enterprise Transaction Services	Application Integration Services is a combination of Data Exchange and Electronic Data Interchange (EDI) functionalities that provide comprehensive data integration.	Per Endpoint	\$ 49.98	\$ 59.59	\$ 49.98
Application Integration - KB's	EDI/Application Integration - KB	Enterprise Transaction Services		Per KB	\$ 0.11	\$ 0.11	\$ 0.11
Application Integration - Messages	EDI/Application Integration - Messages	Enterprise Transaction Services		Per Message	\$ 0.66	\$ 0.8617	\$ 0.6581
Enterprise Geocoding	Enterprise Geocoding	Enterprise Transaction Services	Enterprise Geocoding Services (EGS) combine address standardization, geocoding and spatial analysis into a single service.	Per Transaction	\$ 0.0098	\$ 0.0140	\$ 0.0098
EPAY Transaction (CBOSS)*	ePayment Business Solutions	Enterprise Transaction Services	ePayment transaction services allows State agencies to accept payments from customers electronically.	Per Transaction	\$ 0.11	\$ 0.07	\$ 0.17
Equipment Installation	Equipment Installation	Network Services	Equipment Installation covers the personnel cost for installing network equipment at the customer's location.	Per Hour	\$ 127.19	\$ 133.92	\$ 127.19
Exchange / Outlook Services*	Exchange / Outlook Services	Microsoft Licensing Services	Microsoft Exchange Mail Services provides integrated e-mail and information management	Per Mailbox	\$ 4.50	\$ 4.50	Discontinued
Exchange Lite	Exchange Lite	Microsoft Licensing Services		Per Mailbox	\$ 2.50	\$ 2.50	Discontinued
Exchange Storage	Exchange Storage	Microsoft Licensing Services		Per GB	\$ 0.55	\$ 0.55	Discontinued
	Firewall Services	Network Services	Firewall Services protect agency networks against unauthorized access. OIT offers a turnkey solution that includes setup, configuration and administration.	Per Firewall Connection	N/A	\$ 1,198.28	Discontinued
GIS Hosting - Application Hosting	GIS Hosting - Application Hosting	Enterprise Application Services	GIS Hosting Services deliver dynamic maps, spatial content and spatial analysis via the Internet.	Application	\$ 1,553.70	\$ 1,581.91	\$ 1,553.70
GIS Hosting - Geodata	GIS Hosting - Geodata	Enterprise Application Services		Per Subscriber	\$ 443.92	\$ 527.86	\$ 443.92
GIS Hosting - Geoprocessing Server	GIS Hosting - Geoprocessing Server	Enterprise Application Services		Per Subscriber	\$ 665.87	\$ 785.04	\$ 665.87

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	GIS Deployment			Per Hour	N/A	N/A	\$ 138.00
	Helpdesk Application	Enterprise Application Services	Helpdesk application is the hosted supported of the software application utilized in the management of helpdesk operations for the Infrastructure Services Division and consumer agencies.	Per Subscriber	\$54.93	\$164.47	Discontinued
	Internet Bandwidth	Network Services	Pass-through service is the consolidated purchase of internet bandwidth from OARNet	Per MB	N/A	\$ 3.00	Discontinued
ITS Desktop Support Services	ITS Desktop Support	Endpoint Services	Provides IT help desk support for employee workstations including hardware / software installation and maintenance, assistance and basic training for desktop software and email activities, and patch / upgrade installation for standard workstation software.	Per Desktop / Laptop	N/A	\$ 62.00	\$ 62.00
ITS End User Support Services	ITS End User Support	Endpoint Services	Provides customers with bundled services and technology tools necessary to perform work functions via an end user computing device. Services include: e-mail, network connectivity, full desktop support, up-to-date PC or laptop with the core software and licensing. The service also includes access, support and maintenance of file servers, and help desk support.	Per Seat	N/A	\$ 236.00	\$ 236.00
LAN Cabling	LAN Cabling	Network Services	Planning, installation documentation and certification of UTP-Category 5E cabling services.	Per Line	\$ 150.44	\$ 169.81	\$ 150.44
LAN Connectivity Services	LAN Connectivity	Network Services	High-speed Local Area Network (LAN) connectivity from agency desktop environments to the State of Ohio's resources and the Internet	Per Connection	\$ 26.51	\$ 26.01	\$ 26.01
Mainframe Disaster Recovery Services	Mainframe Business Continuity and Disaster Recovery	Disaster Recovery Services	Disaster recovery, a subset of business continuity focuses on restoring the information technology systems that support the business functions.	Fixed Monthly	\$ 17,897.90	\$ 18,847.39	\$ 17,897.90
Mainframe System Services	Mainframe System	Mainframe Services	Mainframe Systems Services are offered via an IBM mainframe computer with a rated processing speed of 4,162 Millions of Instructions per Second (MIPS).	Per Hour	\$ 247.02	\$ 305.31	\$ 247.02
Mainframe Virtual Tape Services	Mainframe Virtual Tape	Mainframe Services	Virtual tape technology that optimizes batch processing and allows for better tape utilization using the EMC DLM Virtual tape.	Per MB	\$ 0.0000056	\$0.00015	\$0.0000056
MCD EDI Services	Medicaid EDI Services	Pass-Through Services	Agency dedicated Sybase environment of Data Exchange and Electronic Data Interchange (EDI) functionalities that provide comprehensive data integration.	Fixed Monthly	\$ 222,606.11	\$ 275,783.86	\$ 305,862.29
	MetroSite Facility Charge	Disaster Recovery Services	Metro Site Facility is the service providing a secondary near real time failover site within the Metro Columbus area. This service provides duplicative server facility to match Server Virtualization and Data Storage Rates	TBD	N/A	N/A	N/A
OIT 365 Management	Microsoft License Administration	Microsoft Licensing Services	Microsoft License Administration provides support for activities related to transition and operation for the Microsoft Enterprise Agreement and ongoing Microsoft Exchange services.	HCM Headcount	N/A	N/A	\$ 6.65
365 Licensing Educational G3 Pass-Through	Microsoft Licensing - Educational G3 Contract Pass-Through	Microsoft Licensing Services	Microsoft Licensing costs are provided as a pass-through cost based on the Microsoft/Dell contract and the anticipated licensed users in each category of licensure.	% of Contract	N/A	\$ 4.41	\$ 5.93
365 Licensing G3 Pass-Through	Microsoft Licensing - G3 Contract Pass-Through	Microsoft Licensing Services		% of Contract	N/A	\$ 9.24	\$ 13.00
365 Licensing K1 Pass-Through	Microsoft Licensing - K1 Contract Pass-Through	Microsoft Licensing Services		% of Contract	N/A	\$ 3.66	\$ 9.43
Network Equipment Administration	Network Equipment Administration	Network Services	Network Equipment Administrative Charge Pass-Thru is the fee added to the Network Equipment/Maintenance Pass Thru for the ISD staff to purchase that equipment or maintenance specifically for a customer.	Purchase Cost	5%	5%	5%
	Ohio One Network	Network Services	This grouping of Enterprise network services will provide consistent and uniform statewide connectivity.	IT Operational Spend	N/A	N/A	2.55%
	OIT 365 Management	Microsoft Licensing Services	OIT Management of Office 365 provides the resources necessary to create, maintain, and manage the licensing structure for agencies.	Per Account	N/A	\$ 1.17	Discontinued
Point of Presence (POP Space)	Point Of Presence (Pop Space)	Network Services	Point of Presence (PoP) Space provides the customer with cabinet (rack) space charged in increments of one fourth of a cabinet. All cabinets are located within secured OIT managed data center space, guaranteeing ease of access to the Ohio.Gov Network Connection and all other OIT service offerings.	Per 1/4 Rack	\$ 239.50	\$ 289.52	\$ 239.50
Secure Authentication Services	Secure Authentication	Network Services	Secure Authentication provides a managed two-factor user authentication solution to protect valuable network assets.	Per Account	\$ 20.00	\$ 20.00	\$ 20.00
Virtual Server Services	Server Virtualization	Server Services	Server Virtualization Service provides the capability to convert physical servers into multiple virtual environments.	Per Server	\$ 118.46	\$ 122.92	\$ 110.50
Virtual Server CPU Expansion	Server Virtualization – CPU Expansion	Server Services		Per CPU	\$ 19.35	\$ 29.69	\$ 10.50
MetroSite - Virtual Servers - CPU Expansion	Server Virtualization - CPU Expansion - Metrosite	Disaster Recovery Services		Per CPU	\$ 19.35	\$ 29.69	\$ 10.50
Virtual Managed Server	Server Virtualization – Managed	Server Services		Per Server	\$ 238.05	\$ 247.54	\$ 182.00
MetroSite - Virtual Managed Server	Server Virtualization – Managed - Metrosite	Disaster Recovery Services		Per Server	\$ 238.05	\$ 247.54	\$ 182.00
Virtual Server Memory Expansion	Server Virtualization – Memory Expansion	Server Services		Per GB	\$ 8.72	\$ 36.10	\$ 5.00
MetroSite - Virtual Servers - Memory Expansion	Server Virtualization – Memory Expansion - Metrosite	Disaster Recovery Services		Per GB	\$ 8.72	\$ 36.10	\$ 5.00

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MetroSite - Virtual Servers	Server Virtualization - Metrosite	Disaster Recovery Services		Per Server	\$ 118.46	\$ 122.92	\$ 110.50
Social Security Verification	Social Security Verification	Enterprise Transaction Services	Social Security Verification is a service that provides a means for subscribers to request social security account number information and return the proper information to the requester.	Per Transaction	\$ 0.00040	\$ 0.00068	\$ 0.00040
SSL Certification Service	SSL Digital Certificate Provisioning	Server Services	SSL Certificates Service is provided by OIT coordinating the creation and maintenance of the certificates with the certification authority.	Per Certificate	\$ 78.42	\$ 222.00	\$ 78.42
	Virtual Connection - Bandwidth	Network Services	Virtual Connection Service allows customers to use the Metro Ethernet services of various providers. This service supports access to network services from AT&T and TW Telecom.	Per Mbps	N/A	\$ 1.08	Discontinued
Timekeeping Services	Timekeeping	Enterprise Transaction Services	Timekeeping software automates the employee clock-in and clock-out process and allows for direct uploads of employee work hours to the State's payroll system.	Per Employee	\$ 2.17	\$ 3.08	\$ 2.17
	Windows Legacy Support	Server Services	Windows Legacy support provides ongoing support of Windows systems that are beyond the current manufacturer's life cycle for the operating system and hardware.	Per Server	N/A	N/A	\$ 1,000.00
Windows System Services	Windows Support Services	Server Services	Support of Windows-based operating systems. It enables customers to develop applications without incurring the costs of setting up and maintaining an operating system environment.	Per Server	\$ 815.77	\$ 815.77	\$ 1,215.00
Wireless LAN	Wireless LAN	Network Services	High-speed Wireless Local Area Network (LAN) connectivity from mobile computing environments to the State of Ohio's resources and the Internet	Per Access Point	\$ 150.00	\$ 150.00	\$ 150.00